



Operating manual

Mo Duo Cook


AUSTROFLAMM

www.austroflamm.com

Operating manual

11/07/2024

Version: 2.0

LEGAL NOTICES

Owner and publisher

AUSTROFLAMM GMBH

Austroflamm-Platz 1

A- 4631 Krenglbach

Tel: +43 (0) 7249 / 46 443

www.austroflamm.com

info@austroflamm.com

Edited by: Olivera Stojanovic

Illustrations: Konstruktion

Text: Technical department (Austroflamm)

Copyright

All Rights reserved. The contents of these instructions may be reproduced or distributed only with the consent of the publisher! Printing, spelling and typographical errors reserved.

The information in this document is subject to change without prior notice and should not be construed as a commitment by Austroflamm GmbH. Austroflamm GmbH assumes no responsibility for any errors that may appear in this document.

Contents

| | | |
|----------|---|-----------|
| 1 | General information | 6 |
| 1.1 | Copyright..... | 6 |
| 1.2 | Information about the document | 6 |
| 2 | Purpose of the manual..... | 7 |
| 2.1 | Storing the manual | 7 |
| 2.2 | Structure of the manual..... | 7 |
| 2.3 | Representations used..... | 7 |
| 2.4 | Version control..... | 8 |
| 2.5 | Abbreviations | 8 |
| 3 | Safety..... | 9 |
| 3.1 | Importance of the safety instructions | 9 |
| 3.2 | General safety instructions | 9 |
| 3.3 | Special types of danger and personal protective equipment | 11 |
| 4 | Product overview..... | 12 |
| 4.1 | Intended use | 12 |
| 4.2 | Identification of the product..... | 12 |
| 4.2.1 | Dimensions | 12 |
| 4.2.2 | Positioning of the nameplate | 13 |
| 4.3 | Energy label..... | 13 |
| 5 | Technical data | 14 |
| 5.1 | Technical data under Directive (EU) 2015/1185 and del. as per Regulation (EN) 2015/1186 . | 14 |
| 5.2 | General specifications - pellet operation | 17 |
| 5.3 | General specifications - wood operation | 18 |
| 6 | Transport, handling and storage..... | 19 |
| 6.1 | Transportation..... | 19 |
| 6.2 | Transport aid | 19 |
| 6.3 | Storage..... | 20 |
| 7 | Requirements at the installation location | 21 |
| 7.1 | Safety distances to be observed..... | 21 |
| 7.2 | Requirements at the room of installation | 22 |
| 7.3 | Chimney requirements | 22 |
| 7.4 | Combustion air / Outside air supply | 23 |
| 8 | Fuel material/-quantity | 24 |
| 8.1 | Fuel material..... | 24 |
| 8.2 | Fuel quantity..... | 25 |
| 9 | Installation | 26 |
| 9.1 | Procedure | 27 |
| 9.1.1 | Mounting the railing..... | 27 |
| 9.1.2 | Installing the board holder and board wall ceramic | 30 |
| 9.1.3 | Mounting the Keramott..... | 31 |
| 9.1.4 | Mounting the front support incl. ceramic | 32 |
| 9.1.5 | Mounting the steel front | 33 |

| | | |
|-----------|---|-----------|
| 9.1.6 | Fitting the air distribution module..... | 34 |
| 9.1.7 | Installing the HMS..... | 41 |
| 9.1.8 | Mounting the WiRCU-BOX (WLAN)..... | 43 |
| 10 | Installation | 75 |
| 11 | Operation..... | 76 |
| 11.1 | Requirements for operation | 76 |
| 11.2 | Functional diagram of your hybrid stove..... | 78 |
| 11.3 | Operating modes | 79 |
| 11.3.1 | Pellet operation..... | 79 |
| 11.3.2 | Log operation..... | 79 |
| 12 | Commissioning | 82 |
| 12.1 | Initial Commissioning..... | 82 |
| 12.1.1 | Setting time and date..... | 83 |
| 12.1.2 | Setting the fuel quality | 83 |
| 12.1.3 | Statistics function | 83 |
| 12.1.4 | Timer function (heating times)..... | 84 |
| 12.1.5 | Service due | 84 |
| 12.1.6 | Setting modulation / ECO mode..... | 85 |
| 13 | Operation..... | 86 |
| 13.1 | Operation using APP and Smartphone | 86 |
| 13.2 | Operation using IR remote control | 87 |
| 13.3 | Operation using touch display..... | 88 |
| 13.3.1 | Display - room temperature display, various functions | 88 |
| 13.3.2 | Display - heat output display..... | 88 |
| 13.3.3 | Display - status display..... | 89 |
| 13.4 | Operation using the Austroflamm rotary controller..... | 89 |
| 13.5 | Functions | 91 |
| 13.5.1 | Function - air distribution fan | 91 |
| 13.5.2 | Function - filling level indicator..... | 91 |
| 13.5.3 | Have you inserted log | 91 |
| 13.5.4 | Function - setting timers and heating times..... | 92 |
| 13.5.5 | Setting / editing new heating times | 93 |
| 14 | Adjustments..... | 94 |
| 14.1 | Display - settings..... | 94 |
| 14.2 | Menu item - time/date | 95 |
| 14.3 | Menu item - fuel | 95 |
| 14.4 | Menu item - Bluetooth devices | 95 |
| 14.5 | Menu item - eco-mode | 96 |
| 14.6 | Menu item - external thermostat | 97 |
| 14.7 | Menu item - anti-frost | 97 |
| 14.8 | Menu item - display options..... | 97 |
| 14.9 | Menu item - temperature unit..... | 98 |
| 14.10 | Menu item - volume..... | 98 |
| 14.11 | Menu item - manual pellet feed..... | 98 |
| 14.12 | Menu item - service due | 99 |
| 14.13 | Menu item - service menu | 99 |
| 14.14 | Menu item - display lock..... | 99 |

| | | |
|-----------|---|------------|
| 14.15 | Menu item - Language | 99 |
| 14.16 | Menu item - Info | 99 |
| 14.17 | Menu item - Heating statistics | 100 |
| 14.18 | Menu item - tips | 100 |
| 14.19 | Adjusting the firebox door | 100 |
| 14.20 | Setting the firebox door closing pressure | 102 |
| 14.21 | Adjusting the lower door | 102 |
| 14.22 | Adjusting the ash box door | 103 |
| 14.23 | Adjusting the front support | 104 |
| 15 | Maintenance | 105 |
| 15.1 | Intervals | 105 |
| 15.2 | Changing the storage battery | 105 |
| 16 | Cleaning | 106 |
| 16.1 | Cleaning the hybrid stove, flue gas paths and flue pipe | 106 |
| 16.2 | Emptying the ash pan | 106 |
| 16.3 | Cleaning and emptying the riddling grate | 107 |
| 16.4 | Cleaning the exhaust gas pipes | 107 |
| 16.5 | Cleaning the door window | 109 |
| 16.6 | Cleaning surfaces | 109 |
| 17 | Alarms and error messages | 110 |
| 17.1 | Listing of the combined warnings and error messages | 110 |
| 17.2 | Resetting alarm and error messages | 112 |
| 17.3 | Safety temperature limiter | 113 |
| 18 | Electrical connection diagram | 114 |
| 19 | Dismantling | 115 |
| 19.1 | Dismantle the steel front | 115 |
| 19.2 | Removing side cladding | 115 |
| 19.3 | Removing the rear panel | 116 |
| 20 | Accessories | 117 |
| 21 | Spare parts | 119 |
| 22 | Disposal | 120 |
| 23 | Warranty and guarantee | 122 |
| 24 | Start up log | 123 |
| 25 | Service Report | 124 |

1 General information

You have decided in favour of an Austroflamm hybrid stove.

Congratulations on your decision and thank you for your trust.

Correct operation and care are essential for trouble-free operation and long service life.

The information in this manual is of a general nature. National and European standards, local and building regulations, together with fire regulations must also be complied with.

Read these instructions through carefully before installation and operation. No liability or warranty claims apply for damage incurred by failure to follow this manual. Please observe the instructions in the individual sections.

This manual is a component part of the hybrid stove.

In the following list we give you an overview of which sections are important for whom:

| Dealer | End customer |
|---------------------------|---|
| Complete operating manual | General information |
| | Purpose of the manual |
| | Safety |
| | Product overview |
| | Technical data |
| | Requirements at the installation location |
| | Fuel material/-quantity |
| | Operation |
| | Settings |
| | Operation |
| | Maintenance |
| | Cleaning |
| | Alarms and error messages |
| | Accessories |
| | Spare parts |
| | Disposal |
| | Warranty and guarantee |
| | Data processing |
| | Service Report |

1.1 Copyright

All Rights reserved. The contents of these instructions may be reproduced or distributed only with the consent of the publisher! Printing, spelling and typographical errors reserved.

1.2 Information about the document

The information in this document is subject to change without prior notice and should not be construed as a commitment by Austroflamm GmbH. Austroflamm GmbH assumes no responsibility for any errors that may appear in this document.

2 Purpose of the manual

This manual is a component part of the hybrid stove and is intended to contribute to the hybrid stove being safely installed and maintained.

TIP

Please read this manual before using the stove for the first time.

2.1 Storing the manual

Store this manual in case you need it. A current version of the manual can be found online at our homepage www.austroflamm.com.

2.2 Structure of the manual

The table of contents can be found on page 3.

Illustrations in this manual may differ from the delivered product.

2.3 Representations used

The following representations are used in this manual:

Steps with mandatory adherence to the sequence

✓ Prerequisite

1) Step 1

2) Step 2

3)

⇒ Intermediate result / additional information

⇒ Result

Steps and bullet points without mandatory sequence

•

•

-

-

Cross-references

See Technical Data

Useful tips

TIP

Fuel

Use only the recommended fuel!

2.4 Version control

We update our manuals on a continual basis. The current version can be found at our homepage www.austroflamm.com.

This manual applies to all Mo Duo Cook stoves with the article number 816001 and index d and new-est.

2.5 Abbreviations

| Abbreviation | Meaning |
|--------------|-------------------------|
| HMS | Heat Memory System |
| LVM | Air distribution module |

3 Safety

In this manual we give you numerous safety instructions for the safe operation of your hybrid stove. These instructions are characterized differently as follows, depending on their importance:

3.1 Importance of the safety instructions

NOTICE

Particular behaviour and/or activities that are required for safe working. Failure to follow this can result in material damage.

⚠ CAUTION

Possible dangerous situation (light or minor injuries and material damage).

⚠ WARNING

Possibly imminent danger to life and health of persons (severe injuries or death).

⚠ DANGER

Immediately imminent danger to life and health of persons (severe injuries or death).

3.2 General safety instructions

- The information in this manual represents generally applicable standards and rules. For installing/operating a stove, all local regulations including those that relate to national and European standards, as well as emergency service regulations, must be complied with.
- Please carefully store this manual and ensure that it is always available.
- Compliance with the instructions contained here will guarantee the safety of people and the appliance, economic operation and a long service life. The hybrid stove has been designed based on standards EN 14785 and EN 13240.
- Original parts must not be modified or exchanged for parts from other manufacturers. Unauthorised modifications must not be carried out. Such action will void the warranty claim.
- When working or intervening on the hybrid stove, the power supply must be switched off.
- Diagrams and drawings supplied with the stove are used only as illustrative examples; the manufacturer pursues a policy of constantly developing and updating the product and may make modifications without prior notification.
- All dimensions in this manual are given in mm.
- The initial commissioning of the hybrid stove must be carried out by an authorised Austroflamm service partner or by Austroflamm Service GmbH & Co.KG.
- Your hybrid stove is not suitable for use as a ladder or a stand.
- Please note that the surfaces of the hybrid stove heat up considerably during operation. We recommend that you use the protective glove supplied to operate the hybrid stove.





- Please alert children to these dangers, and keep them away from the hybrid stove when it is operating.

- Placing non-heat-resistant objects on the stove or in its vicinity is forbidden.
- Do not place any items of laundry on the hybrid stove to dry. Even laundry racks or the like must be placed at a sufficient distance from the hybrid stove - fire risk!
- While your hybrid stove is in operation, it is forbidden to process highly flammable or explosive substances in the same room or in adjoining rooms.
- It must be ensured that there is a sufficient supply of combustion air and safe removal of exhaust gases. Therefore, always check whether the chimney is blocked, especially after a long break in operation.
- Fire gases caused by blocked chimneys are dangerous. The chimney and the vent pipe must be free of obstructions and be swept according to instructions.
- In the transition period, i.e. during high external temperatures, a sudden temperature rise can disrupt the chimney draft so that the fuel gases are not completely drawn off. Should this be the case, switch off the hybrid stove.
- The convection air grille must never be closed, not even partially.
- Venting systems that are being operated together with the fireplace in the same room or group of rooms may cause problems.
- The hybrid stove must be regularly cleaned and maintained: see Maintenance section and Cleaning section.
- Repairs to your hybrid stove must only be carried out by technical personnel who have been trained by the manufacturer.
- Exchange spare parts depending on requirement and condition. Regularly check the electrical and electronic components for damage or wear.
- Safety features must not be bypassed.
- If fuel used is incorrect or too moist, then due to deposits in the chimney this may lead to a chimney fire. Immediately close all ventilator openings on the chimney and inform the fire service. After the chimney has burned out, have it checked by an expert for cracks and leaks.
- Under certain conditions, pellet appliances are suitable also for multiple occupancy of chimneys. Your master chimney sweep will inform you of these conditions and carry out the appropriate acceptance.
- Please note that the room in which the stove is installed must have at least one door / one window leading to the outside, or be directly connected to such a room. Other heating appliances and extractor bonnets must not be operated together with these heating appliances as part of the room air system.
- Operation is only permitted with the door closed, the ash pan (if present) locked and the hopper lid closed, except when igniting, when topping up with fuel and removing combustion deposits, in order to prevent heating gas from escaping.
- The installation surface for the hybrid stove must have an appropriate load-bearing capacity. If an existing design does not fulfil this condition, suitable measures (e.g. a plate for distribution of the load) must be taken to meet it.
- This manual must be carefully read through before the installation, use or any intervention on the hybrid stove.
- The hybrid stove is not an incinerator. Waste material (of any kind), liquid fuels, non-recommended fuels or waste products must NOT be burnt in the hybrid stove.
- Sharp edges may be created during or after the installation of accessory parts. Please use suitable grinding or cutting tools to remove these sharp edges.
- When doing anything on or with the hybrid stove, always wear protective gloves. Example: moving the stove, assembling, disassembling, repairing, attaching accessories, etc.
- Operation without electricity requires a chimney draught of at least 12 Pa. When kindling, use sufficient wood and during heating insert correctly sized logs. Output and overall operation without electricity cannot be compared with operation under normal operations* - with electricity* (for this purpose see Section 10 - Connecting to the chimney).

- Use pellets with a diameter of 6mm.
- Never use petrol, petroleum-like lamp oils, petroleum, barbecue lighters, ethyl alcohol or similar liquids to ignite or "reignite" a fire in the hybrid stove. All such liquids are to be kept away from the space heater when it is in operation.
- Servicing falls due after a number of hours specific to the appliance has been reached, but at least 1x annually in order to GUARANTEE THE WARRANTY!
- Do not disable, block up or close combustion air openings.
- For cleaning the hybrid stove, the connecting piece and the chimney, access must be provided.
- Caution - varnish is not an anti-rust protection!
- Only approved transport aids with sufficient load-bearing capacity may be used for transport.
- Burn only the fuel combustible listed and approved in the Fuel section.
- No loose or easily flammable items of clothing should be worn when laying the fire.
- It is strictly forbidden to burn or introduce highly flammable or explosive substances (empty aerosols and the like) into the firebox or to store them in the immediate vicinity of your hybrid stove. Risk of explosion!
- Warning: radiation, in particular via glass surfaces, can set combustible objects in the vicinity of the appliance on fire. Observe the specifications in the Safety distances section.
- During the first 3-4 combustion cycles at nominal heat output, odours may develop. The odours are caused by the evaporation of sheet metal greases and binding agents from the varnishing. Although unpleasant, these fumes are completely non-toxic. We therefore recommend that you well ventilate the room for the first few fires.
- During the heat up and cooling down processes your hybrid stove may expand and contract, which sometimes can cause light stretching or popping noises. This is a natural process and does not signify errors which need to be complained about.
- The door and all the hybrid stove's control devices must be closed when the hybrid stove is not in operation.
- The hybrid stove is not suitable as central or sole heating.
- The hybrid stove is intended for heating a single room.

3.3 Special types of danger and personal protective equipment

For certain activities such as installation/dismantling, particular care must be taken that the following safety equipment is worn:

| | |
|---|---------------|
|  | Safety gloves |
|  | Safety shoes |

4 Product overview

4.1 Intended use

The Austroflamm hybrid stove described in these instructions has been manufactured and tested as a type A1 self-closing appliance according to **EN 13240** and **EN 14785**.

NOTICE

Operation is only permitted with the door shut, ash pan locked and hopper lid closed.

4.2 Identification of the product

In the following illustrations we will inform you of dimensions and the nameplate positioning.

4.2.1 Dimensions

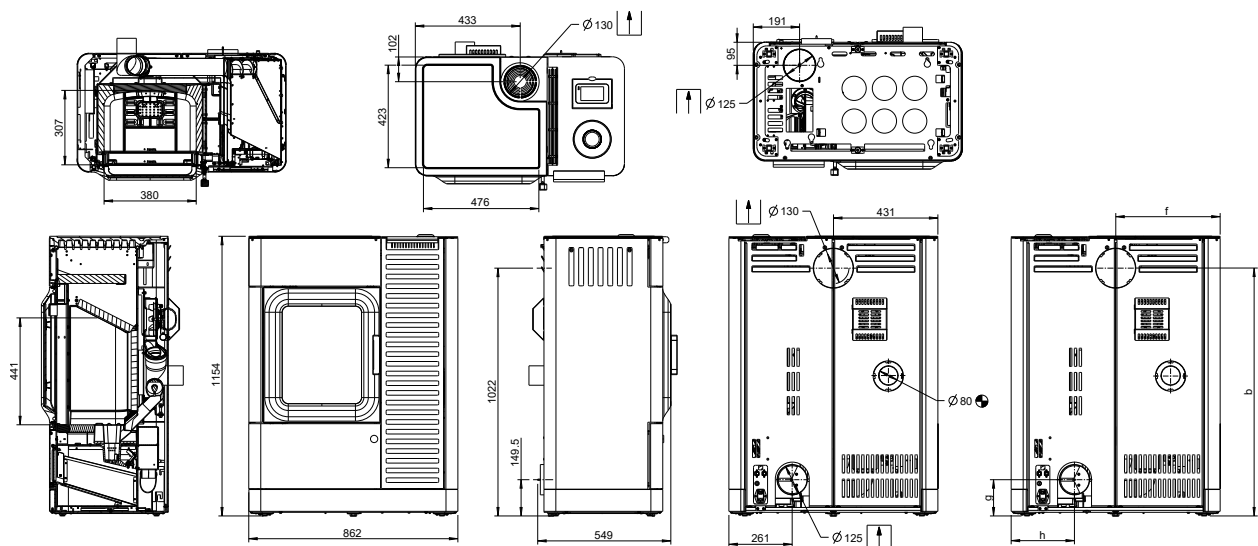
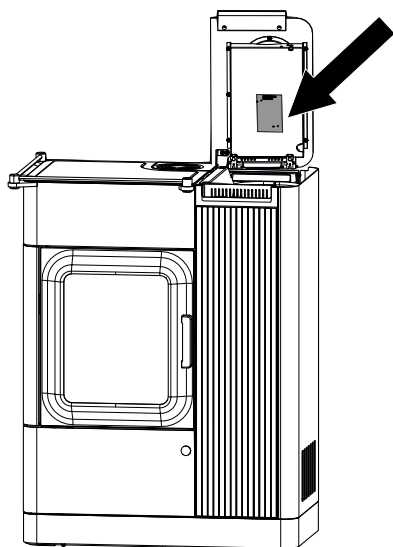


Fig. 1: Mo Duo Cook dimensions

4.2.2 Positioning of the nameplate

Here we show where you can find the type plate. You have received a copy of the type plate with the hybrid stove. The copy of the type plate of your stove is located on the back of the manual you get with your stove.



The nameplate of your stove is located on the inside of the hopper lid.

Fig. 2: Nameplate

4.3 Energy label

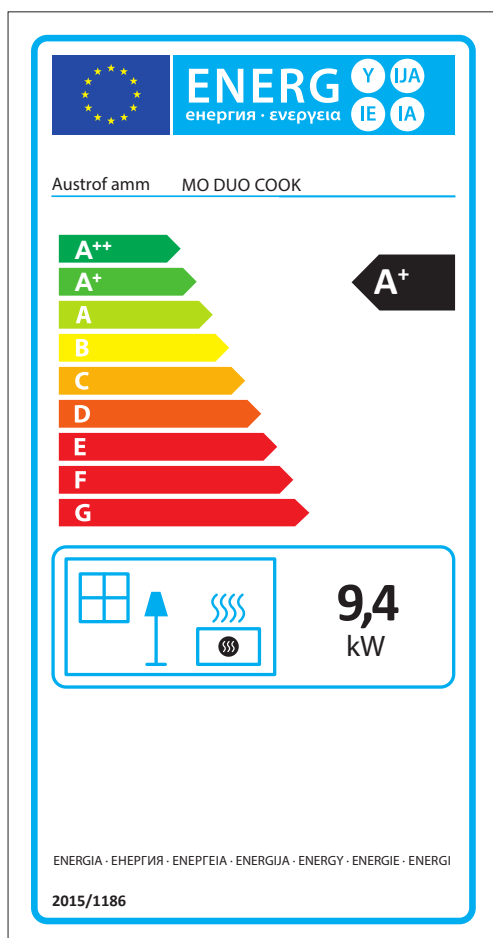


Fig. 3: Mo Duo Cook Energy label

5 Technical data

5.1 Technical data under Directive (EU) 2015/1185 and del. as per Regulation (EN) 2015/1186

Contact details for the manufacturer or their authorised representative

| | |
|---------------|---------------------|
| Manufacturer: | Austroflamm GmbH |
| Contact: | - |
| Address: | Austroflamm-Platz 1 |
| | 4631 Krenglbach |
| | Austria |

Appliance details

| | |
|---|--|
| Model identification(s): | Mo Duo Cook |
| Equivalent models: | - |
| Test reports: | Pellet operation: 1625 / RRF - 85 18 5129-1, 1880 / 1880-CPR-009-24 Log operation: 1625 / RRF - 40 1 8 5128; 1880 / 1880-CPR-009-24 |
| Applied harmonized standards: | EN 14785:2006 EN 13240:2001/A2:2004/AC:2007 |
| Other standards/technical specifications. Specifications: | Pellet operation: EN 14785:2006 Log operation: EN 13240:2001/A2:2004/AC:2007 |
| Indirect heating function: | No / No |
| Direct heat output: | 9.4 / 9.0 kW |
| Indirect heat output ¹ : | - / - |

Properties for operation with the preferred fuel

| | |
|--|-------------|
| Space heating annual use efficiency η_s : | 79.4 / 76 % |
| Energy efficiency index (EEI): | 119 / 114 |

Particular precautions for assembly, installation or maintenance

| |
|---|
| Described in the individual sections of the operating manual. |
|---|

| Fuel | Preferred fuel (only one) ² : | Other suitable fuel(s) ³ : | η_s [x%]: | Space heating emissions at nominal heat efficiency (*) | | | | Space heating emissions at minimum heat output ⁴ (*) (**) | | | |
|--|--|---------------------------------------|----------------|---|-----|------|-----|--|-----|----|-----|
| | | | | PM | OGC | CO | NOx | PM | OGC | CO | NOx |
| | | | | [x] mg/Nm ³ (13% O ₂) ⁵ | | | | [x] mg/Nm ³ (13% O ₂) ⁶ | | | |
| Log, moisture content \leq 25 % | no | yes | 76 | 19 | 64 | 1000 | 133 | - | - | - | - |
| Compregnated laminated wood, moisture content < 12 % | yes | no | 79.4 | 18 | 5 | 94 | 99 | - | - | - | - |
| Other woody biomass | no | no | - | - | - | - | - | - | - | - | - |
| Non-woody biomass | no | no | - | - | - | - | - | - | - | - | - |
| Anthracite and dry steam coal | no | no | - | - | - | - | - | - | - | - | - |
| Coking coal | no | no | - | - | - | - | - | - | - | - | - |
| Semi-coke | no | no | - | - | - | - | - | - | - | - | - |
| Bituminous coal | no | no | - | - | - | - | - | - | - | - | - |
| Lignite briquettes | no | no | - | - | - | - | - | - | - | - | - |
| Peat briquettes | no | no | - | - | - | - | - | - | - | - | - |
| Briquettes made from a mixture of fossil fuels | no | no | - | - | - | - | - | - | - | - | - |
| Other fossil fuels | no | no | - | - | - | - | - | - | - | - | - |
| Briquettes made from a mixture of biomass and fossil fuels | no | no | - | - | - | - | - | - | - | - | - |
| Other mixture made of biomass and solid fuels | no | no | - | - | - | - | - | - | - | - | - |

(*) PM = dust, OGC = organic gaseous connections, CO = carbon monoxide, NOx = nitrogen oxide

(**) Only required when using correction factors F(2) or F(3).

Properties for exclusive operation with the preferred fuels⁷

| Specification | Symbol | Value | Unit | Specification | Symbol | Value | Unit |
|--|--------------------|---------------|------|--|---------------------|---------|------|
| Heat output | | | | Thermal efficiency (fuel efficiency) (based on the NCV) | | | |
| Nominal heat efficiency (pellets/logs) | P _{nom} | 9.4 / 9.0 | kW | thermal efficiency (fuel efficiency) at nominal heat efficiency (pellets/logs) | η _{th,nom} | 90 / 86 | % |
| Minimum heat output (standard value) | P _{min} | N.A | kW | thermal efficiency (fuel efficiency) at minimum heat output (standard value) | η _{th,min} | N.A | % |
| Auxiliary power consumption | | | | Type of heat output/room temperature control | | | |
| At nominal heat efficiency (pellets/logs) | el _{max} | 0.017/0.017 | kW | single-stage heat output, no room temperature control | | | yes |
| At minimum heat output (pellets/logs) | el _{min} | 0.011/0.011 | kW | two or more manually adjustable stages, no room temperature control | | | no |
| In standby condition (pellets/logs) | e _{ISB} | 0.005 / 0.005 | kW | room temperature control with mechanical thermostat | | | no |
| Pilot flame power requirement | | | | with electronic room temperature control | | | no |
| Pilot flame power requirement (if present) | P _{pilot} | N.A | kW | with electronic room temperature control and day-time regulation | | | no |
| | | | | with electronic room temperature control and weekday regulation | | | no |
| | | | | Other regulation options (multiple selections possible) | | | |
| | | | | room temperature control with presence detection | | | no |
| | | | | room temperature control with open window detection | | | no |
| | | | | with remote control option | | | no |

¹ There is no entry for fireplaces without water-carrying components.² Values for annual use efficiency and emissions must be given here for the preferred fuel.³ Values for annual use efficiency and emissions must be given here for all other suitable fuels.⁴ Corresponds to partial load heat output as per EN 16510⁵ Specification in mg/m³ for heated filter method (in compliance with Annexe III, number 4, letter a, section i, point 1) or g/kg for measurement in dilution tunnel (in compliance with Annexe III, number 4, letter a, section i, point 2 and 3.)⁶ Specification mg/m³ for heated filter method (in compliance with Annexe III, number 4, letter a, section i, point 1) or g/kg for measurement in dilution tunnel (in compliance with Annexe III, number 4, letter a, section i, point 2 and 3.)⁷ Specifications must be made here for the preferred fuel only.

5.2 General specifications - pellet operation

| Dimensions and weight | |
|--|----------|
| Height [mm] | 1154 |
| Width [mm] | 862 |
| Depth [mm] | 549 |
| Combustion chamber width [mm] | 380 |
| Combustion chamber height [mm] | 441 |
| Combustion chamber depth [mm] | 307 |
| Flue pipe outlet, diameter [mm] | 130 |
| Outside air connection diameter [Ø mm] | 125 |
| Weight, basic appliance [kg] | 285.5 |
| Weight Xtra [kg] | - |
| Total weight inc. steel case (STM) [kg] | 293.4 |
| Total weight inc. ceramic case (KGM) [kg] | 301.3 |
| Total weight inc. soapstone case (SPM) [kg] | - |
| b: Height of flue pipe connection, centre rear (as per diagram) [mm] | - |
| f: Flue pipe connection from right (as per diagram) [mm] | - |
| g: Height of external air connection, centre (as per diagram) [mm] | 144 |
| h: External air connection from left (as per diagram) [mm] | 261 |
| Output | |
| Nominal heat efficiency [kW] | 9.4 |
| Minimum heat output [kW] | 2.8 |
| Maximum heat output [kW] | 9.4 |
| Minimum room heating capacity [m³] | 114 |
| Maximum room heating capacity [m³] | 305 |
| Pellet hopper capacity [kg/l] | ≈ 34/51 |
| Minimum fuel throughput [kg/h] | 0.6 |
| Maximum fuel throughput [kg/h] | 1.87 |
| Burning time, minimum [h] | ≈18 |
| Burning time, maximum [h] | ≈56 |
| Power connection [V/Hz] | 230 / 50 |
| Data for the chimney sweep | |
| Exhaust gas mass flow [g/s] | 5.6 |
| Flue gas temperature [°C] | 219 |
| Minimum delivery pressure at nominal heat output [Pa] | 12 |
| Minimum delivery pressure for chimney calculation [Pa] | 3 |

5.3 General specifications - wood operation

| Dimensions and weight | |
|---|-------|
| Height [mm] | 1154 |
| Width [mm] | 862 |
| Depth [mm] | 549 |
| Combustion chamber width [mm] | 380 |
| Combustion chamber height [mm] | 441 |
| Combustion chamber depth [mm] | 307 |
| Baking compartment width [mm] | - |
| Baking compartment height [mm] | - |
| Baking compartment depth [mm] | - |
| Warming drawer, width [mm] | - |
| Warming compartment height [mm] | - |
| Warming drawer, depth [mm] | - |
| Dimensions, a (with Austroflam elbow piece) [mm] | - |
| Dimensions, b (with Austroflam elbow piece) [mm] | - |
| Dimensions, c (with Austroflam elbow piece) [mm] | - |
| Dimensions, d (with Austroflam elbow piece) [mm] | - |
| Flue pipe outlet, diameter [mm] | 130 |
| Outside air connection diameter [Ø mm] | 125 |
| Weight, basic appliance [kg] | 285.5 |
| Weight Xtra [kg] | - |
| Weight, HMS [kg] | 55 |
| Total weight inc. steel case (STM) [kg] | 293.4 |
| Total weight inc. ceramic case (KGM) [kg] | 301.3 |
| Total weight inc. soapstone case (SPM) [kg] | - |
| dP Radiation front [mm] | 1200 |
| dS1 Distance left [mm] | 150 |
| dR Distance rear [mm] | 150 |
| dS2 Distance right [mm] | 150 |
| dB Distance bottom [mm] | 0 |
| Minimum distance from non-flammable materials [mm] | 50 |
| Output | |
| Nominal heat efficiency [kW] | 9.0 |
| Minimum heat output [kW] | - |
| Maximum heat output [kW] | 9.0 |
| Minimum room heating capacity [m³] | 114 |
| Maximum room heating capacity [m³] | 305 |
| Energy efficiency class | A+ |
| Data for the chimney sweep | |
| Exhaust gas mass flow [g/s] | 8.3 |
| Flue gas temperature [°C] | 211 |
| Minimum delivery pressure at nominal heat output [Pa] | 12 |
| at 0.8 times nominal heat output [Pa] | 10 |

6 Transport, handling and storage

6.1 Transportation



Fig. 4: Crate

Every Austroflamm hybrid stove is packed for protection and environmental friendliness.

The packaging consists of

- the pallet,
- crate and
- protective film.

The packaging consists of untreated local wood or materials.

Use a lifting truck or forklift to transport the crate including the hybrid stove.

- 1) The hybrid stove is secured with cable binders to the side struts of the crate. These cable binders must be removed.
- 2) The crate is dismantled by the removal of the 4 screws which connect the bottom of the crate to the pallet.
- 3) The loose wooden crate must be removed from the hybrid stove.
- 4) Undo the hybrid stove from the pallet. To do so, 4 metal claws on the palette surface must be unscrewed.
- 5) The air cushion / transport protection for the Keramott and the tension plate in the firebox must be removed.
- 6) Immediately check the goods delivered for completeness and damage in transit.
- 7) Check the accessory kit: glove, guide, mains cable, information sheets etc. The accessory kit is in the tank container.
- 8) Before installing the hybrid stove, check that all movable parts are working. Any defects before the installation of the hybrid stove must be reported.

6.2 Transport aid

NOTICE

It is vital that the transport aid be removed before installing the appliance!

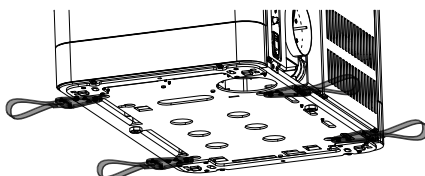


Fig. 5: Transport aid

Only approved transport aids with sufficient load-bearing capacity may be used for transport. These must be removed before installation.

6.3 Storage

The hybrid stove must be stored in a dry room/warehouse. Protect against dirt, heat and moisture.

The following illustrations are attached to the crate and must be observed:



- Fragile - always place upright - protect against moisture and store dry.
- Remove and dispose of packing material in an environmentally friendly manner.
- The crate can be disposed of in the separate collection for packaging. Local disposal regulations must be observed.

7 Requirements at the installation location

7.1 Safety distances to be observed

If your floor is made of a combustible material, a non-combustible material must be used as protection in the area in front of the appliance. For more detailed information, please contact an Austroflamm dealer.

Note that the room in which the stove is installed must have at least one door / one window leading to the outside, or be directly connected to such a room. Other heating appliances and extractor bonnets must not be operated together with this heating appliance as part of the room air system.

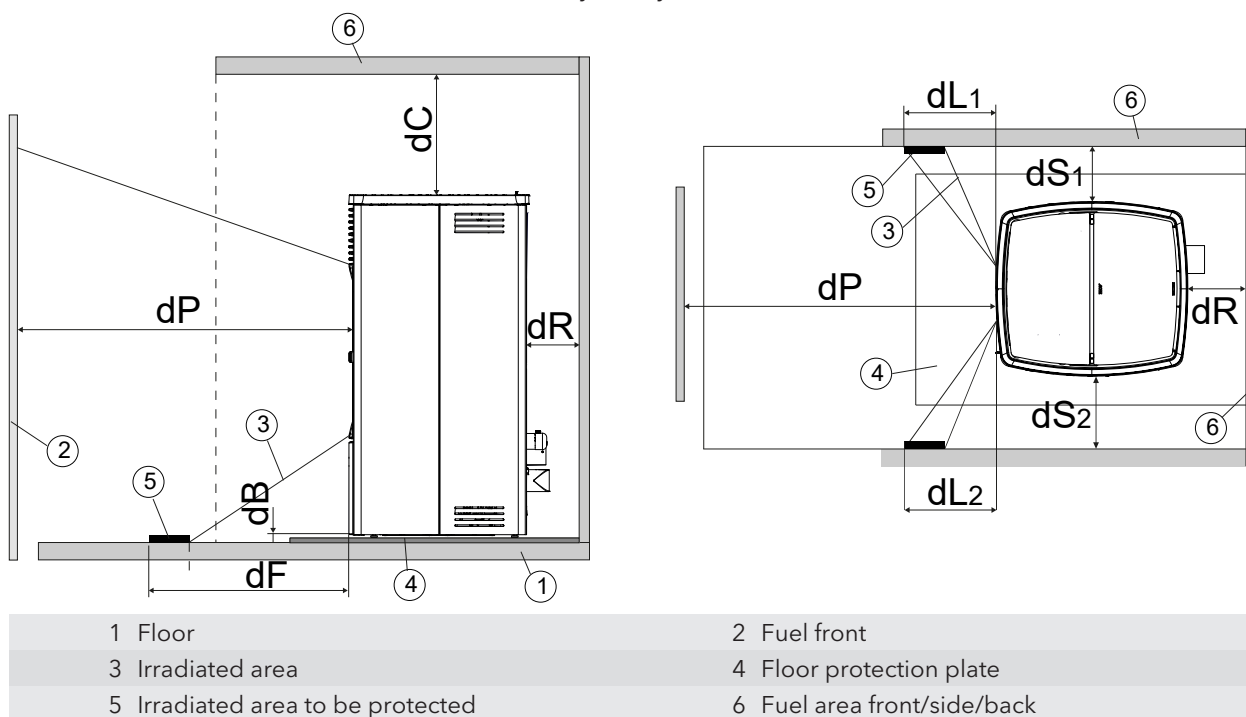
This hybrid stove is positioned on the floor and aligned horizontally, observing the safety distances. The height of the adjustable feet can be altered.

NOTICE

A floor protection plate must be used if your floor is made from a combustible material.

Safety distances for combustible objects, such as wooden furniture, upholstered furniture, sofas, etc. must be complied with. In the case of very heat-sensitive objects the distance from the hybrid stove must be increased in order to avoid damage from the heat.

Please refer to the table below for the necessary safety distances.



| | |
|--|------|
| dP Radiation front [mm] | 1200 |
| dS1 Distance left [mm] | 150 |
| dR Distance rear [mm] | 150 |
| dS2 Distance right [mm] | 150 |
| dB Distance bottom [mm] | 0 |
| dF Radiation to the floor [mm] | 600 |
| dL 1 Radiation left [mm] | 550 |
| dL 2 Radiation right [mm] | 550 |
| dC Distance above [mm] | 750 |
| Minimum distance from non-flammable materials [mm] | 50 |

7.2 Requirements at the room of installation

Your hybrid stove must not be set up in:

- spaces in which the required combustion air supply is not guaranteed.
- spaces which are generally accessible, in particular emergency exits (staircases in residential building with no more than 2 apartments are not included in general accessible spaces).
- spaces in which easily flammable or potentially explosive substances or mixtures are processed, stored or manufactured.
- spaces, apartments or units from which air is extracted with the aid of ventilators, such as ventilation- or hot-air heating installations, extractor hoods or exhaust air tumble dryers. Unless the safe function of the stove is ensured.

This is ensured if:

- the systems only circulate air within a space.
- the systems have safety features which autonomously and reliably prevent negative pressure in the installation space.
- simultaneous operation of the fireplace and the air-extracting system is prevented by safety features.
- the flue gas routing is monitored by a particular piece of safety equipment.

Floor load-bearing capacity

Before installing, verify whether the load-bearing capacity of the substructure can withstand the weight of your hybrid stove.

- The installation surface for the hybrid stove must have an appropriate load-bearing capacity. If an existing design does not fulfil this condition, suitable measures (e.g. a plate for distribution of the load) must be taken to meet it.

7.3 Chimney requirements

To protect your own safety, national and local regulations exist governing the connection of flue pipes to the chimney. Your hybrid stove is set up at the factory for connecting to flue pipe diameter (see Technical Data section). With minor modifications on site it can also be connected at the rear. When connecting with other pipe diameters, you should obtain the prior approval of your chimney sweep. Your specialist hybrid stove dealer will be familiar with the guidelines. For your own safety the flue connection should be carried out by a specialist.

7.4 Combustion air / Outside air supply

This hybrid stove requires sufficient combustion air to operate smoothly. With dense building envelopes, the room air is insufficient. For this reason, the combustion air required must be supplied from outside.

Your hybrid stove is prepared for this situation (balanced flue operation). The external air supply pipe must be connected tightly to the hybrid stove (e.g. pipe clamp or airtight adhesive tape). Your dealer will advise you on the correct connection.

8 Fuel material/-quantity

8.1 Fuel material



Fig. 6: Pellet



Fig. 7: ENplus A1



Fig. 8: Log

Pellets

Poor pellet quality will cause significant residues in the hybrid stove when burnt. We therefore urge the use of pellets that have no artificial binding agents. That way only a small unburnt residue is left.

ENplus-A1 certified pellets meet this requirement.

When storing the pellets, it is vital to ensure that they are stored in a cool dry place free of contamination. Damp and dirty pellets result in poor combustion and block the screw conveyor.

NOTICE

Use only pellets with a **diameter of 6mm**.

NOTICE

The use of inferior-quality pellets or other material will damage the working of your hybrid stove and void the guarantee and warranty.

Log

Use only dry untreated wood.

The wood moisture should be $< 15\%$.

Basically the quantity of log inserted determines the heat output given off. If significantly too much wood is inserted, this can lead to overheating and damage to the stove. Damp wood causes poor combustion and poor exhaust gas values as well as contaminating the viewing window and exhaust gas pipes.

You can find the suitable quantity of log for your stove model in the data sheet.

Approved fuel

Pellets are allowed for our hybrid stove. Dry, properly stored, unrefined log (preferably hard wood) is also an optional fuel for our hybrid stoves.

Round wood must be split at least once so that it lights better. The diameter of the split piece of wood must not exceed 7 cm.

Explosive substances

It is strictly forbidden to burn or introduce highly flammable or explosive substances (such as empty aerosols and the like) into the firebox or to store them in the immediate vicinity of your hybrid stove due to the risk of explosion!

Fuel

Only burn the recommended fuel.

8.2 Fuel quantity

Maximum fuel quantity

Every hybrid stove is designed for a maximum fuel quantity: see Technical Data section. Larger fuel quantities lead to overheating and damage to the hybrid stove!

NOTICE

To avoid damage you must **NEVER** operate your hybrid stove with a greater quantity of fuel than that specified in these user instructions!

9 Installation

The assembly and installation must only be carried out by an authorized specialist company.

Before installing the hybrid stove, check that all movable parts are working. Any defects before the installation of the hybrid stove must be reported.

Observe regionally applicable safety and construction regulations and contact your master chimney sweep in this regard.

Use only heat-resistant sealing materials, sealing tape, heat-resistant silicon and mineral wool.

Make sure that the flue pipe is not blocking the free cross-section of the chimney.

If your hybrid stove is intended for balanced flue operation, the stove pipe connections must be connected permanently tightly. Use suitable heatproof silicon for placing the stove pipe on to the conical flue pipe brackets and for inserting into the chimney's pipe chuck.


On no account position the hybrid stove on unprotected floor. Corrugated board, cardboard or a dis-used carpet are suitable for use as an assembly aid and base. These will allow you to move the hybrid stove carefully.

For proper installation we recommend original flue pipes from our Austroflamm flue pipe range.

In the following sections we will give you information on

- the integration or attachment of appliance parts,
- other important facts relating to the installation.

The protective equipment and tools listed are required for the following work steps

| Type of protective equipment | |
|---|---------------|
|  | Safety gloves |
|  | Safety shoes |

| Work equipment | Activity |
|-----------------|---|
| Insulated tools | In order not to damage or scratch the varnish, no sharp objects or tools should be used. Instead insulated tools are used by preference when assembling and disassembling stove parts. |
| Torx wrench set | Various installation jobs |
| Allen key set | Various installation jobs |
| Fork wrench set | Various installation jobs |

9.1 Procedure

9.1.1 Mounting the railing

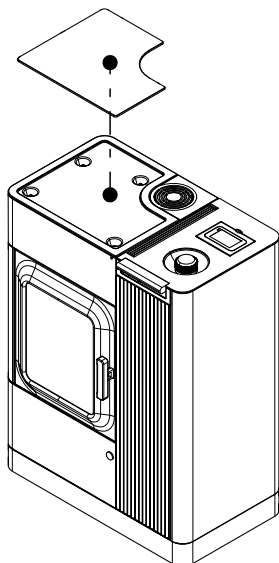


Fig. 9: Taking off the cooking cover

1) Taking off the cooking cover.

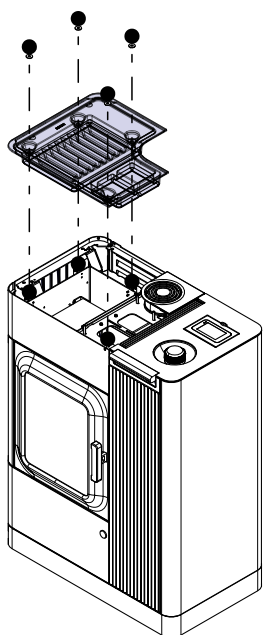


Fig. 10: Removing the hotplate

2) Remove nuts and washers from the hotplate and take the hotplate off.

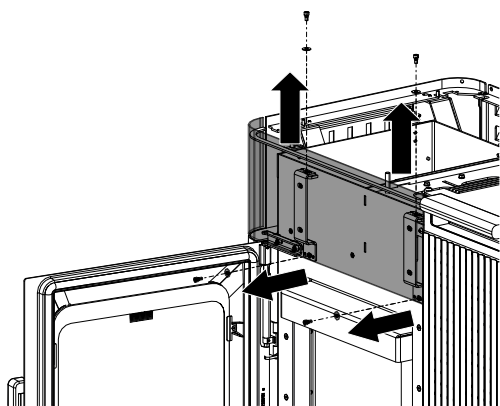


Fig. 11: Removing the front trim

3) Remove front trim.

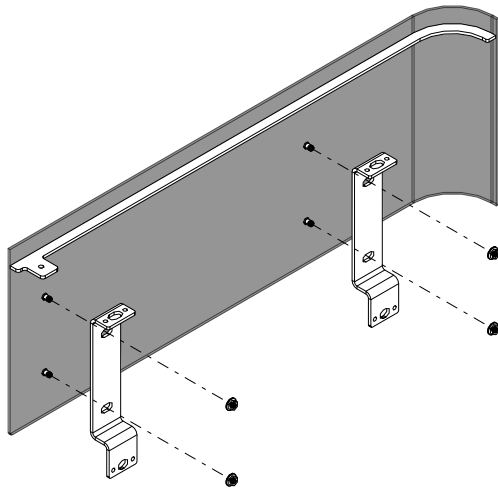


Fig. 12: Removing the front trim

- 4) Remove the front trim from the retaining brackets.
⇒ Keep the retaining brackets, studs and nuts, since these will be required again for the installation.
- 5) Fit the angle brackets to the front trim that was supplied with the railing.

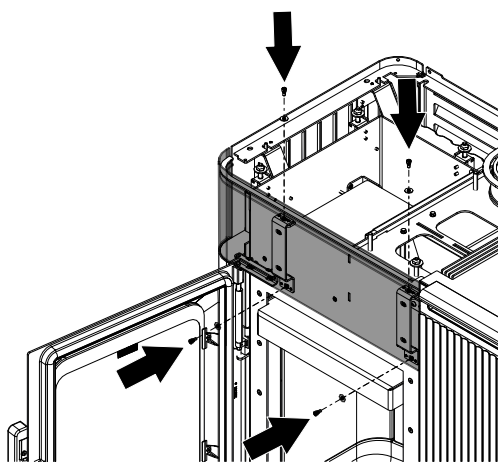


Fig. 13: Fitting the new front trim again

- 6) Fit the new front trim to the hybrid stove.

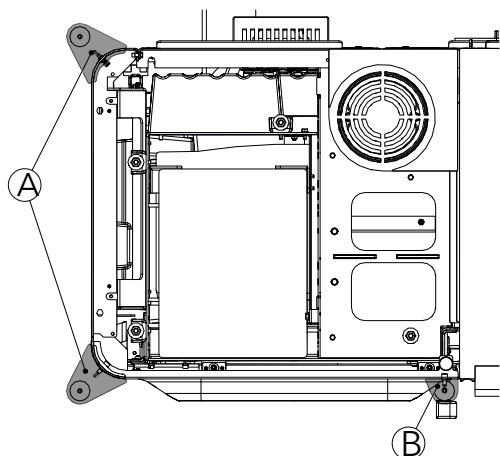


Fig. 14: Mounting the railing supports

- 7) Mount the railing supports on to the hybrid stove.
- 8) Fasten the railing supports (1) at the round corners (A) using the corner clamp (2) and screw (3) as illustrated.
- 9) Mount railing supports on the straight surface (B) as shown.

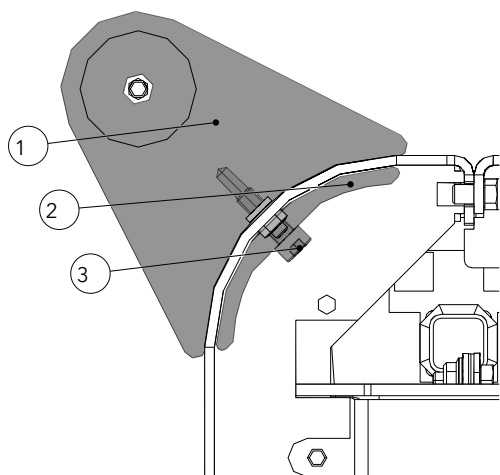


Fig. 15: At position A

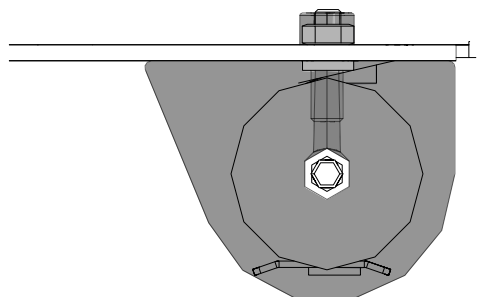


Fig. 16: At position B

9.1.2 Installing the board holder and board wall ceramic

First the rear panel must be removed. Proceed as described in the section Removing the rear panel [►on page 116].

- 1) Taking off the cooking cover.

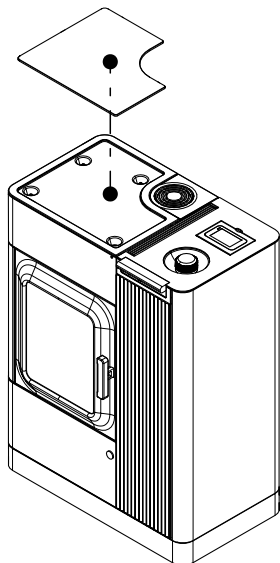


Fig. 17: Taking off the cooking cover

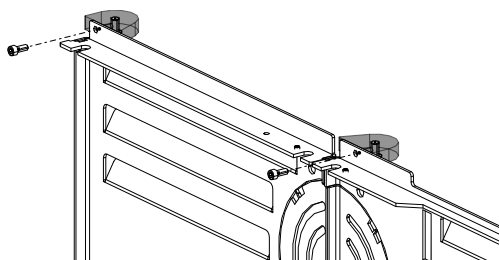


Fig. 18: Screwing the board wall holder to the rear panel

- 2) Screw the board wall holder to the rear panel from inside.

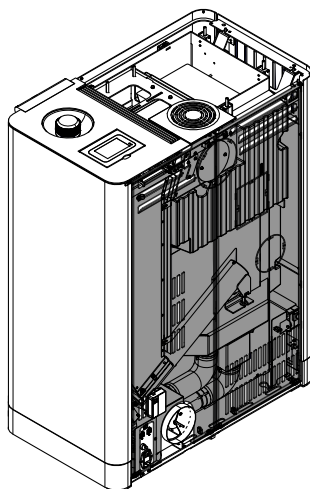


Fig. 19: Remounting the rear panel

- 3) Remount the rear panel on to the hybrid stove.

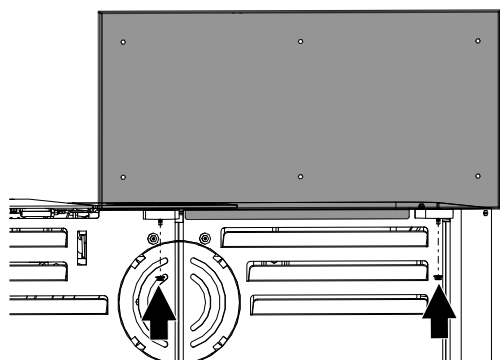


Fig. 20: Mounting the board wall support

- 4) Fix the board wall support from below using the nuts.

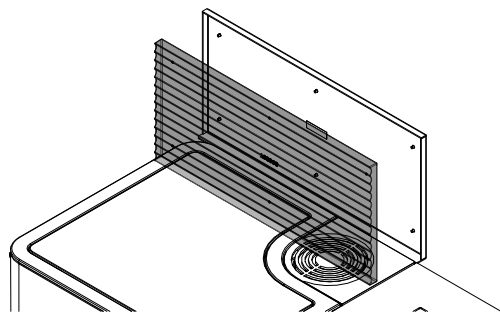
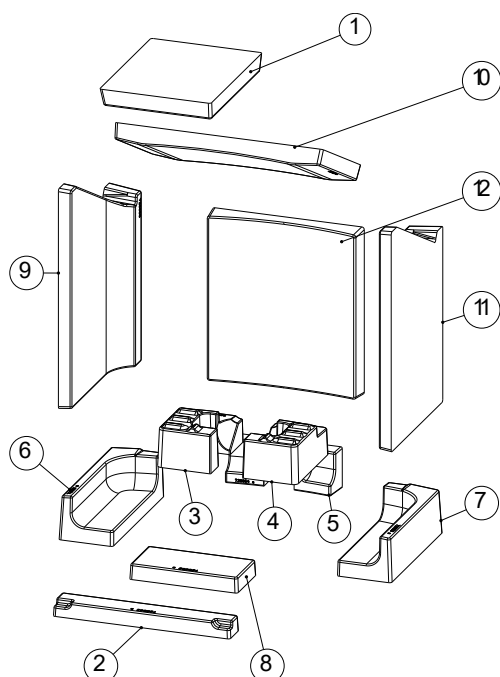


Fig. 21: Sticking the board ceramic

- 5) Use a heat-resistant silicon adhesive to glue the board ceramic, or another version of the panel, to the board wall support.

9.1.3 Mounting the Keramott



Numbering = installation sequence

Fig. 22: Mounting the Keramott

9.1.4 Mounting the front support incl. ceramic

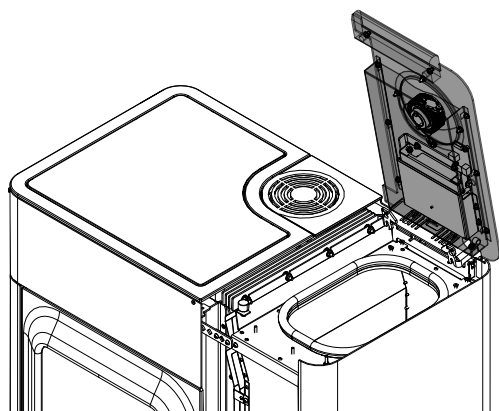


Fig. 23: Opening the hopper lid

1) Open hopper lid.

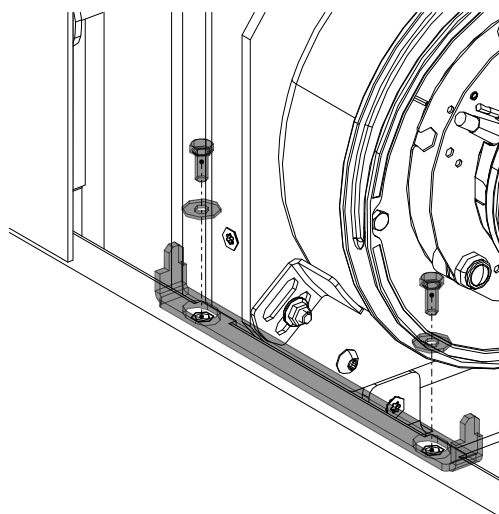


Fig. 24: Fastening the angle

2) Fasten the angle at the bottom to the hybrid stove.

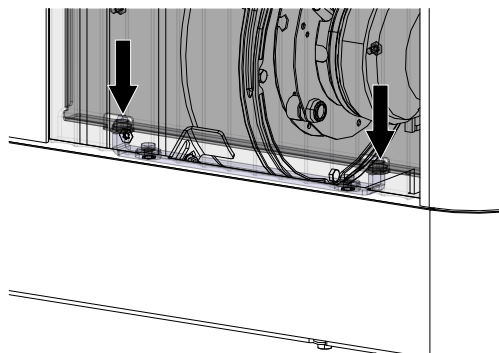


Fig. 25: Placing front support on the angle

3) Place the front support at the bottom on to the angle.

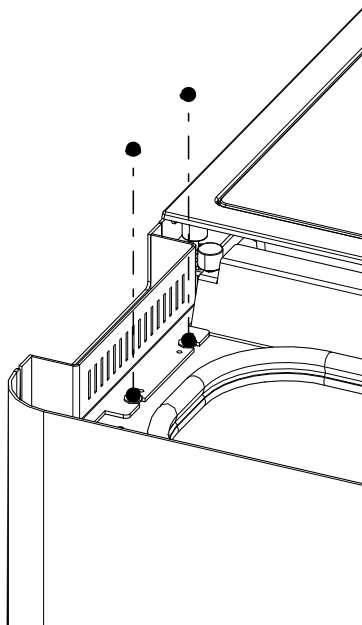


Fig. 26: Fastening the front support at the top

- 4) Bring the top of the front support to the hybrid stove and fasten with the screws.
- 5) Should the front support need to be adjusted, proceed as described in the section Adjusting the front support [►on page 104].

9.1.5 Mounting the steel front

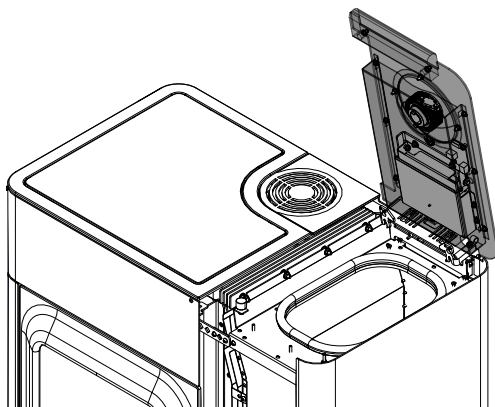
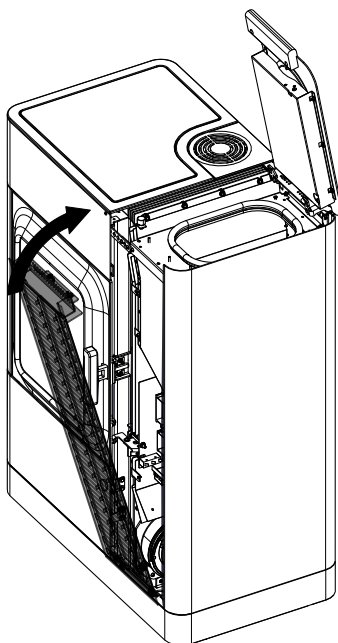


Fig. 27: Opening the hopper lid

- 1) Open hopper lid.



- 2) Attach the bottom of the steel front to the hybrid stove and fasten at the top.

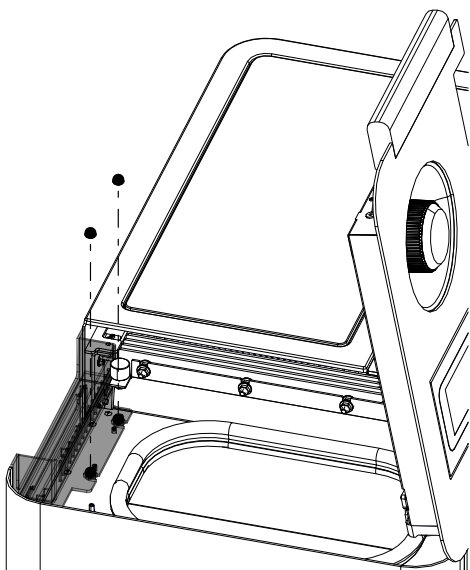


Fig. 28: Mounting the steel front

9.1.6 Fitting the air distribution module

NOTICE

Air distribution module cannot be combined with the Heat Memory System (HMS)!

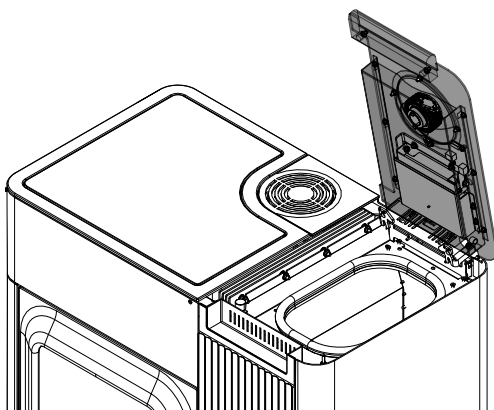


Fig. 29: Opening the hopper lid

1) Open hopper lid.

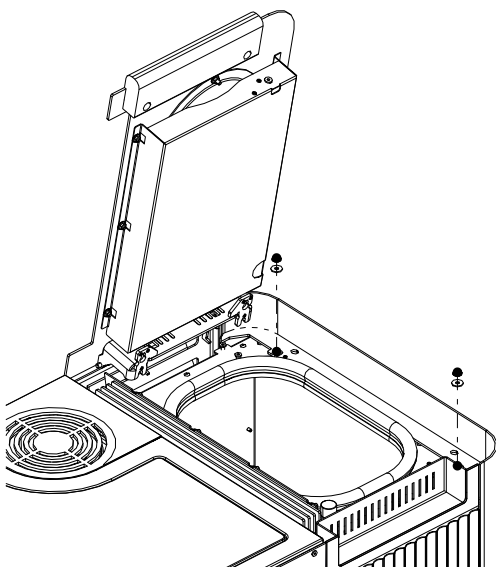


Fig. 30: Removing the right-hand side cladding

2) Undo the screws and unhinge the right-hand side cladding upwards.

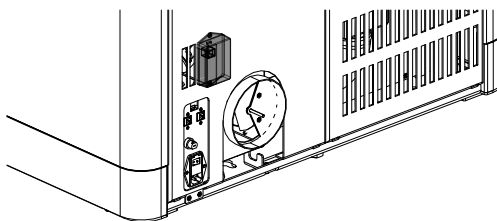


Fig. 31: Removing cover of WLAN box

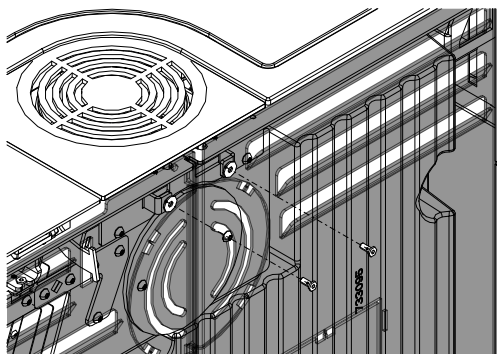


Fig. 32: Removing the rear panel

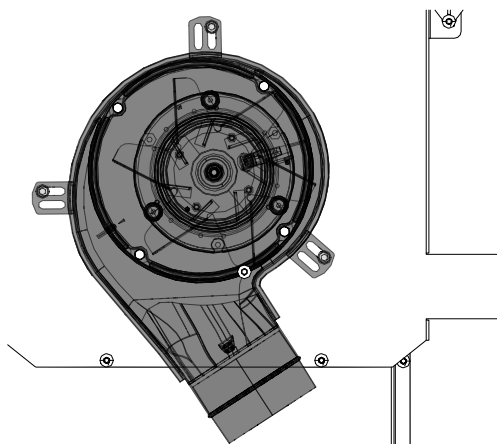
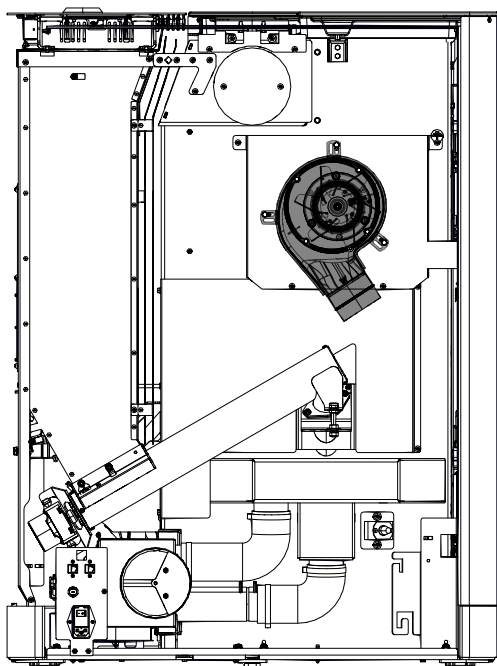


Fig. 33: Attaching the air module

3) Remove cover of the WLAN box.

4) Undo the screws of the rear panel and unhinge the rear panel.

5) Attach air distribution module to the stove and fasten it.

⇒ When doing so, follow the correct installation as shown below.



Fig. 34: Connecting the cables

- 6) Connect to each other the cable from the air distribution module and the cable which leads to the control unit.
 - ⇒ Only one plug needs to be connected to the fan. The second is not used.
- 7) Secure the upper part of the cable with a cable tie.

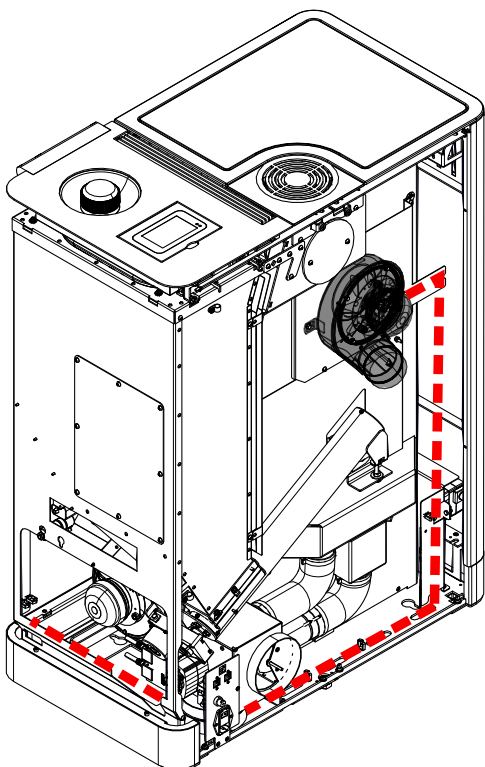
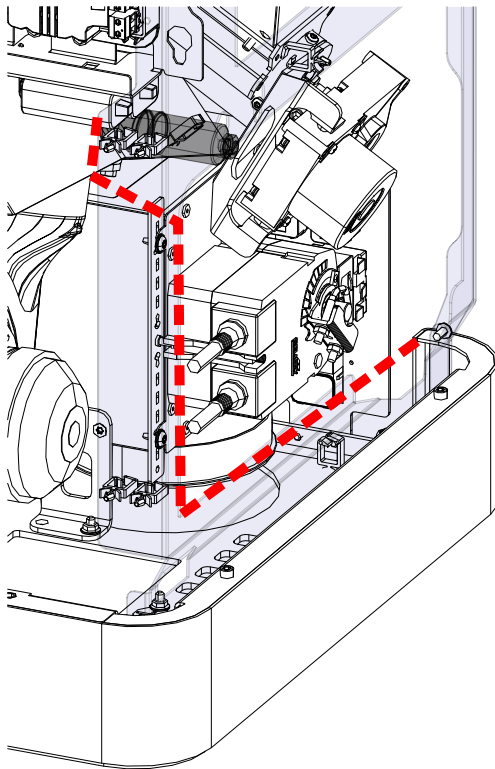


Fig. 35: Laying the cable

- 8) Lay the cable in the stove as shown and fix in some places with cable tie.



- 9) Connect to the capacitor.
 - ⇒ When doing so it is not important which cable is connected to which connection.
- 10) Fasten capacitor to stove.



Fig. 36: Connecting the cable to the capacitor

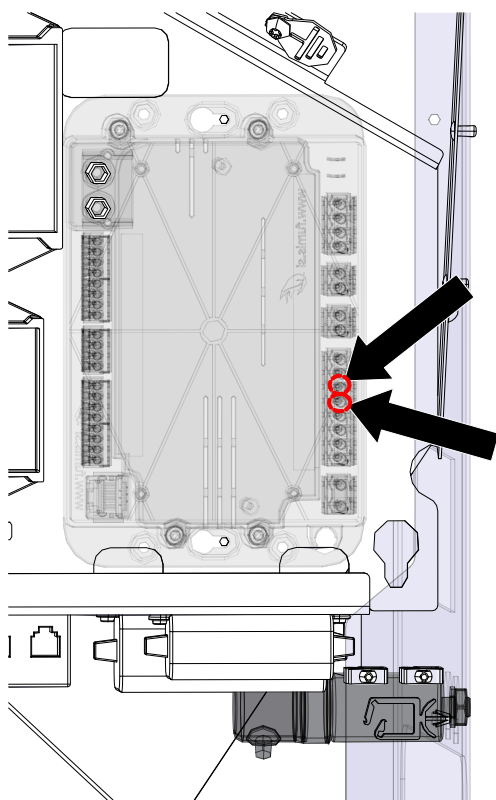


Fig. 37: Clipping on to the air distribution module

- 11) Clip air distribution cable on to the control unit.
- ⇒ There are two cables (grey and brown) to be plugged in. It does not matter which cable is connected to which connection.
 - ⇒ Connection to position 5+6.

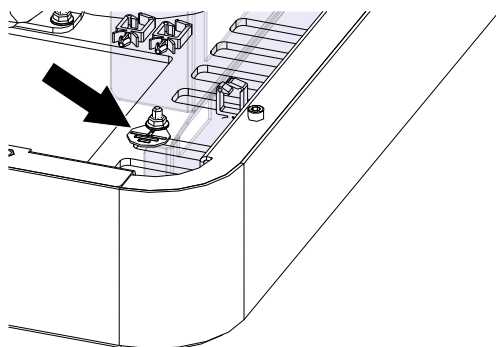


Fig. 38: Connecting the central earth

- 12) Connect central earth.

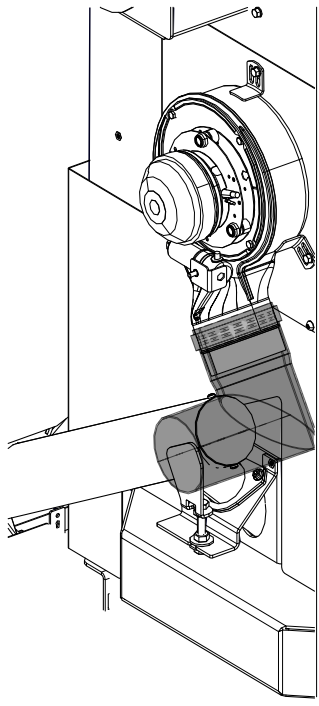


Fig. 39: Placing the pipe

- 13) Place the L-pipe section on to the air distribution module.

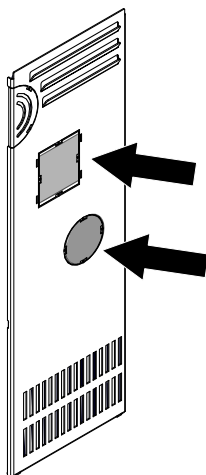


Fig. 40: removing the perforated cut-outs

- 14) Using side cutters, remove perforated cut-outs on the rear panel.

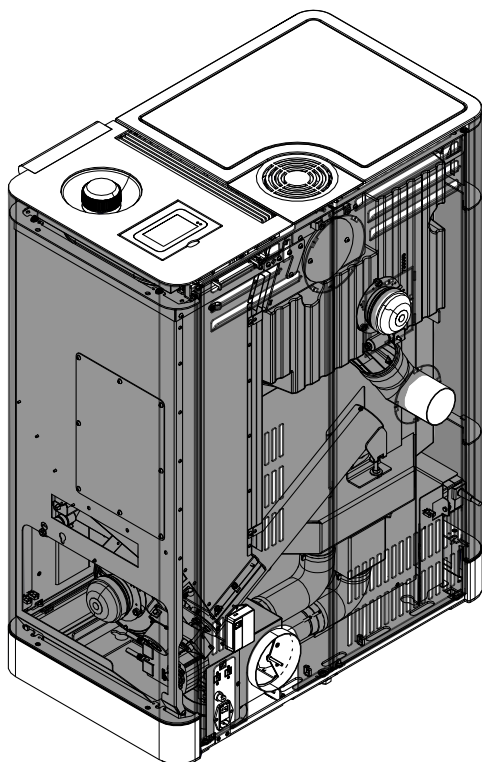


Fig. 41: Reattaching everything

- 15) First attach the rear panel, then all side cladding in reverse order.

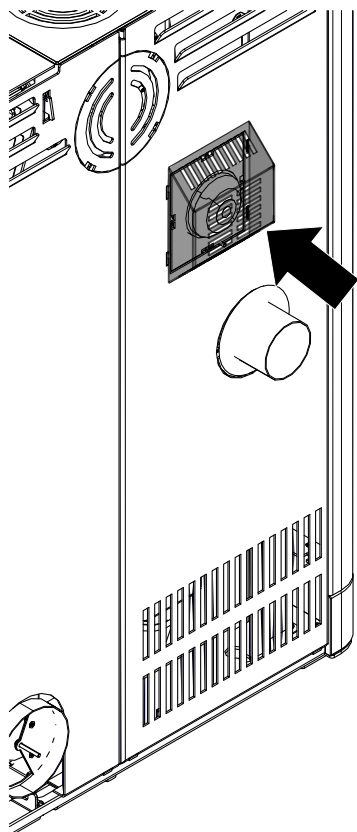
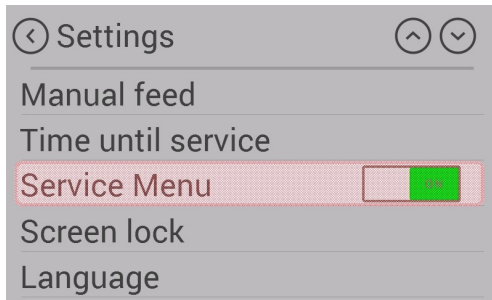


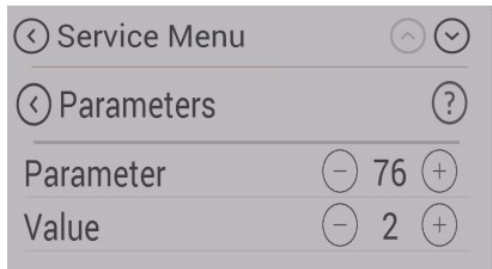
Fig. 42: Attaching the cover on the rear panel

- 16) Attach cover at the back on the rear panel.

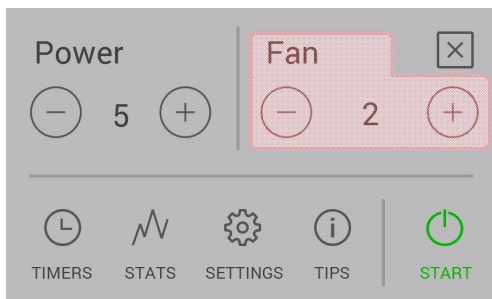


17) To enable the "Air Module" option, select the service menu in the settings.

18) Dealers or Austroflamm only: to get into the service menu, please enter the service CODE.



19) In the service menu, select "Parameters" and in Parameter no. "76" change the value from 1 to 2.



20) Now disconnect the stove from the power supply and start it up again.

21) After the stove has been restarted the fan speed can now be selected from the main menu. The fan will only start to turn at a firebox temperature of 200°C.

9.1.7 Installing the HMS

NOTICE

HMS cannot be combined with the air distribution module!

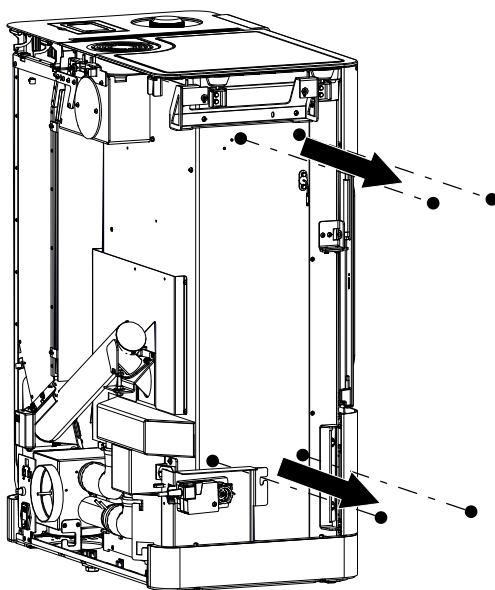


Fig. 43: Undoing existing screws

- 1) Remove left-hand side cladding. Proceed as described in the section Removing the side cladding [▶ on page 115].
- 2) Undo existing screws from the hybrid stove.
 - ⇒ These upper screws are required for installing the HMS brick.

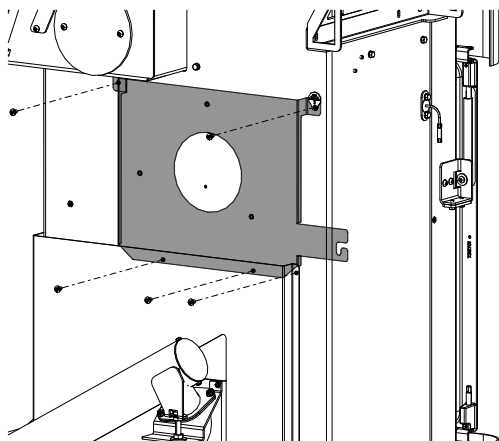


Fig. 44: Removing the sheet

3) Remove screws and the sheet.

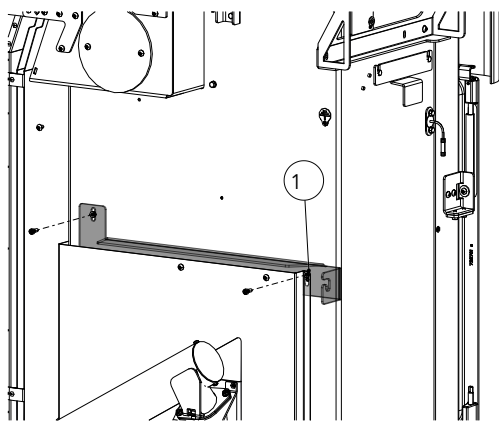


Fig. 45: Mounting the rear HMS holder

4) Mount rear HMS holder.

⇒ The lower sheet and the HMS holder and screwed on together with one screw (1).

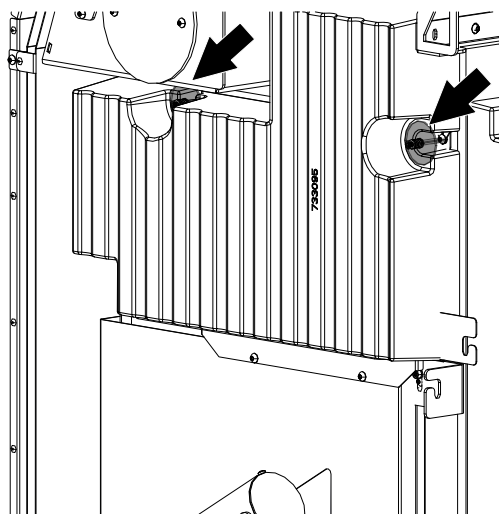


Fig. 46: Mounting the rear HMS brick

5) Attach and fasten rear HMS brick to the hybrid stove.

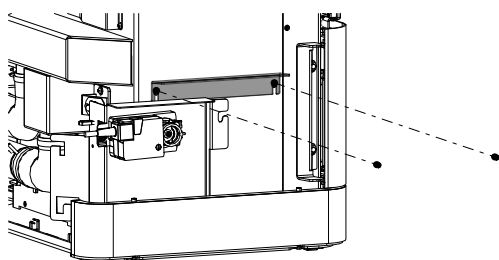


Fig. 47: Mounting side HMS holder

6) Mount HMS holder on the side of the hybrid stove.

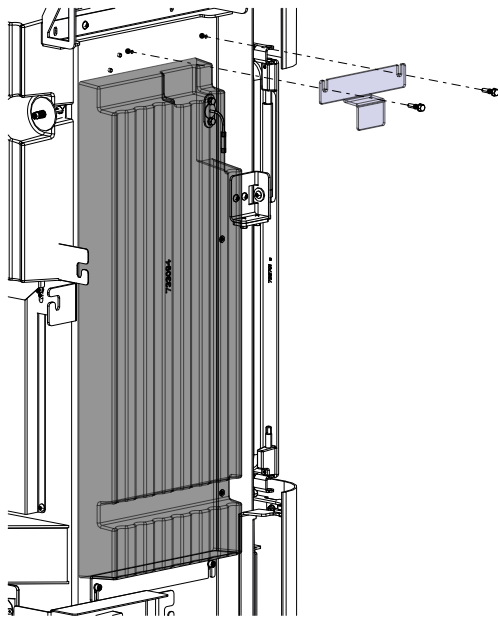


Fig. 48: Attaching the HMS brick

- 7) Attach HMS brick to the hybrid stove and use the screws that were removed earlier to fasten the upper HMS holder.
- 8) Remount side cladding.

9.1.8 Mounting the WiRCU-BOX (WLAN)

9.1.8.1 WLAN module OPTION scope of delivery



WLAN BOX



1.5 m data cable



FUMIS adapter



Information card with MAC address and PIN number

WARNING

The WLAN Box must not come into contact with water, cleaning agents, solvents or other liquids. These will damage the box's electronics and cause malfunctions.

Technical characteristics:

- Temperature range for storage and operation: -20°C to +60°C
- Permissible air humidity for storage and operation: max. 95 %, non-condensing
- Wireless type: 802.11 b/g/n 2.4 GHz
- Host controller link: proprietary protocol
- Dimensions: 76 x 51 x 23 mm
- Mounting on stove: 2 screws (hexagon socket M4x8)
- Connections: Micro USB connection for firmware update, RJ11 connection for communication and power supply
- Protection class: IP20 - when mounted in recommended position

Technical requirements for the WLAN network:

- Wireless type: 802.11 b/g/n 2.4 GHz
- Security encryption: WPA2 or clear/unencrypted
- No MAC address filtering
- **TCP ports 5001 & 5101** must be activated

For the correct configuration of your WLAN router please contact your IT administrator or IT specialist.

9.1.8.2 How to attach the WLAN Box to the stove

- 1) On the right-hand side of the rear panel of the stove there are 2 boreholes with hexagon socket M4 x 8 screws prepared for the mounting of the WLAN Box. These screws must be unscrewed with a 2 mm Allen key before mounting.



- 2) Now mount the WLAN Box on the rear panel in the position illustrated.
IMPORTANT: The connection for the FUMIS adapter should be located on the top of the WLAN Box. In this position the MAC address and the PIN number on the visible side of the WLAN Box can always be seen.



- 3) Now connect the FUMIS adapter to the WLAN Box. Then connect one end of the supplied data cable to the FUMIS adapter. . Connect the 2nd end to the free 6-pin socket below the WLAN. This creates the connection between the controls of your stove and the WLAN Box.
- As soon as the heating appliance is supplied with power, the "CONT" LED on the WLAN Box will be constantly lit and the "WI-FI" LED will flash as follows: 0.5 sec. ON / 0.5 sec. OFF.

9.1.8.3 Downloading and integrating the Austroflamm PelletControl APP

To incorporate the WLAN Box into your WLAN network you will need the Austroflamm PelletControl app on your SmartDevice.

The WLAN Box can only be operated with the Austroflamm PelletControl APP. The current version of the Austroflamm PelletControl APP is available for download in the App Store (for iOS operating systems) and at Google Play (for Android operating systems). You can download the APP by scanning the relevant QR code:



iOS PelletControl



Android PelletControl

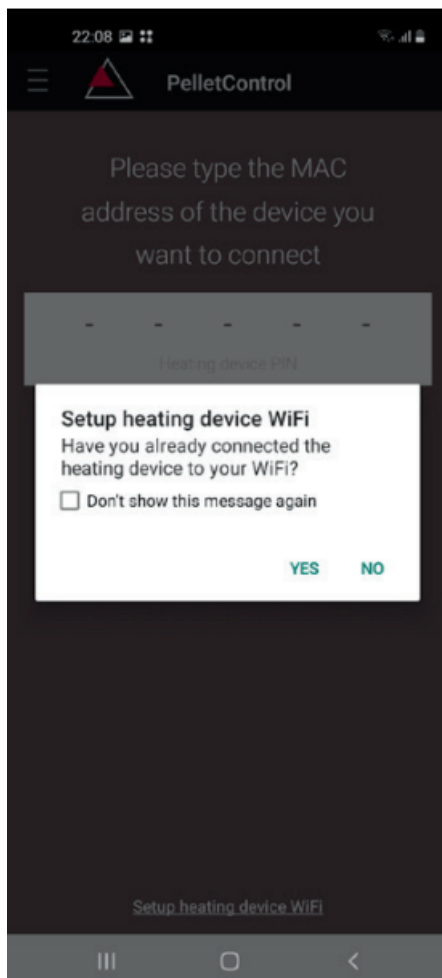
Working with your SMART DEVICE (telephone, Tablet, etc.), and the AUSTROFLAMM PELLET CONTROL APP, the WLAN Box enables remote access to your heating appliance.

How remote access works:

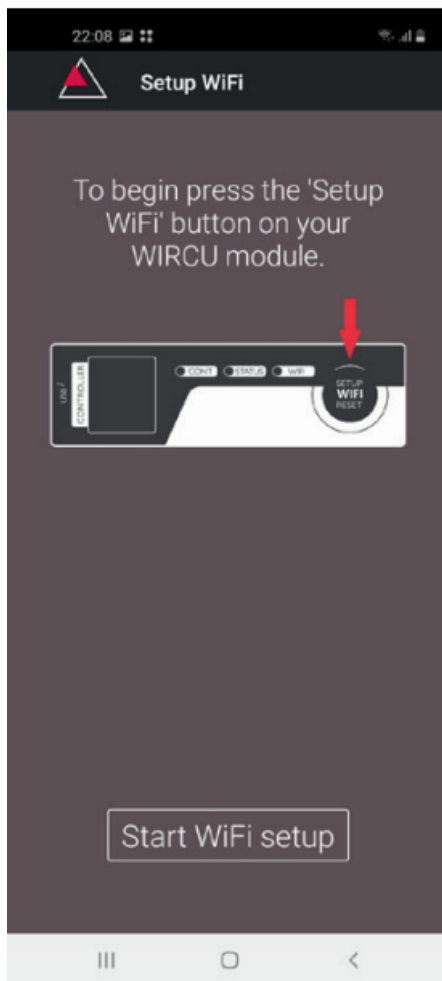
- Commands are conveyed via the Austroflamm PelletControl APP, the Internet and the Cloud server to the controls and the operating system (display or control knob). Please be aware: There is a time delay between inputting the command and its execution.
- For the stoves with rotary control, the rotary control must be positioned at 3 o'clock for the WLAN Box to work.
- If you connect the WLAN Box to a **WLAN modem/router/Smartphone** that is operated with **mobile data**, please bear in mind the additional costs for data transmission.

9.1.8.3.1 How to create the connection to your WLAN network using an Android device

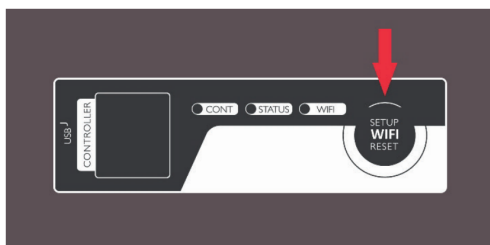
- Enable WLAN on your Smartphone.
- Launch the Austroflamm PelletControl APP.
- The instructions for setting up the WiRCU Box are displayed in the language set for your SMART DEVICE (see Section Changing the APP language displayed [▶on page 68]).
- Read and confirm the end user licence agreement.
- **Carefully carry out the following steps.**



- 1) Launch the AUSTROFLAMM PELLET CONTROL APP. On launching, the APP displays the menu page shown.
- 2) Press "No" unless your WLAN Box is already connected to your WLAN network.

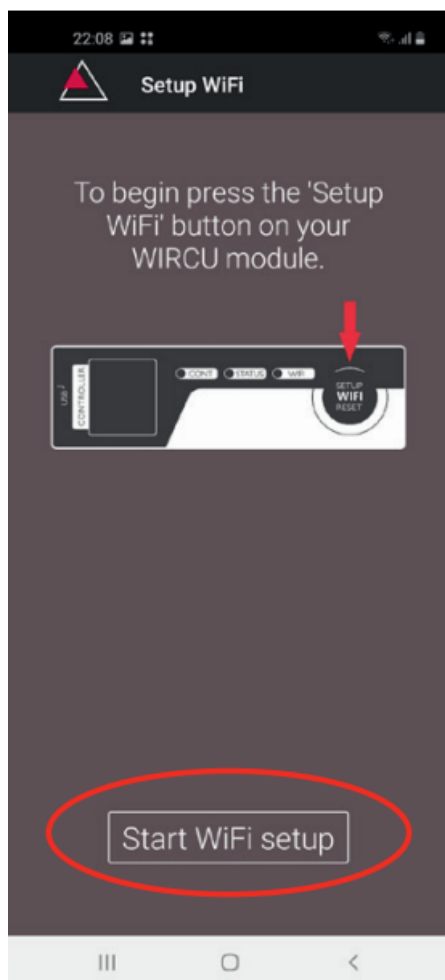


- 3) The APP will guide you step by step with instructions through the connection process. Follow these instructions.

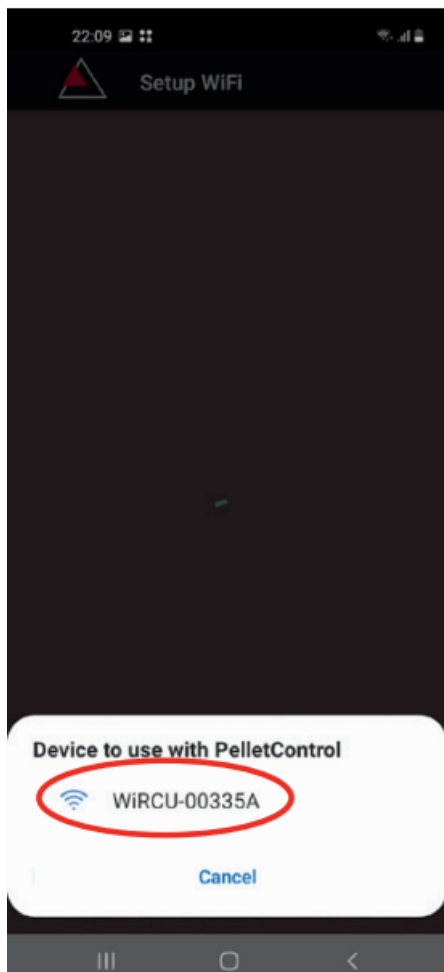


- 4) Press the "SETUP WiFi RESET" button on the WLAN Box. After the button is pressed, the WLAN LED will flash rapidly (see Section LED display/function information [► on page 67]).
- 5) With that, the WLAN BOX activates your own "WiRCU-XXXXXX" WLAN network.

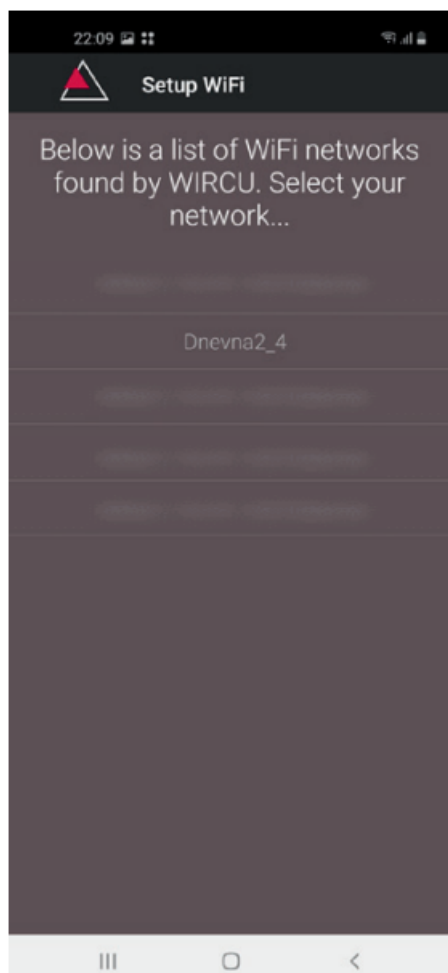
After this process starts you have **approx. 3 minutes time to create the connection between the WLAN Box and your WLAN network.** (If you exceed this period, you will have to repeat the connection process.)



6) On the APP screen, press "Start WLAN set-up".



- 7) Now your Smart device will be shown looking for the "WiRCU-XXXXXX" WLAN network. The search will last a few seconds.
- 8) As soon as the WLAN network of the WiRCUBOX is found, "WiRCUXXXXXX" will appear.
- 9) Select the suggested WLAN network.

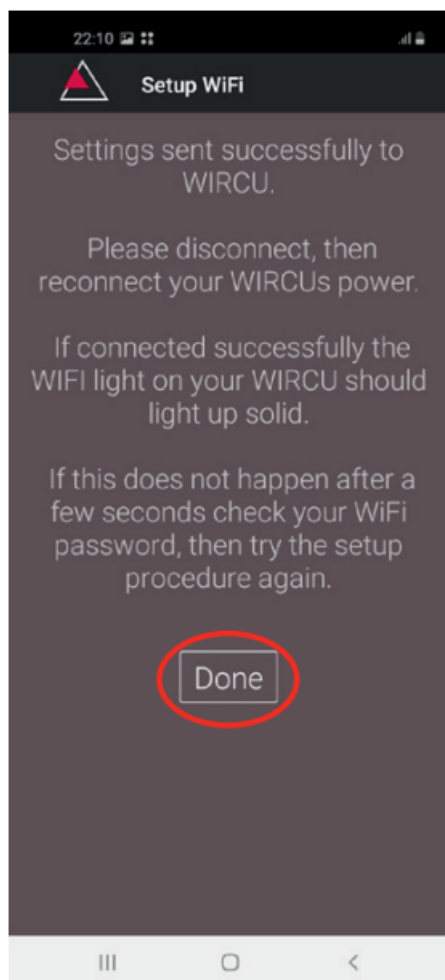


- 10) After the WLAN network "WiRCUXXXXXX" has been selected, the APP will list all available WLAN networks. From this list, select the WLAN network to which your WLAN Box should be connected in future.

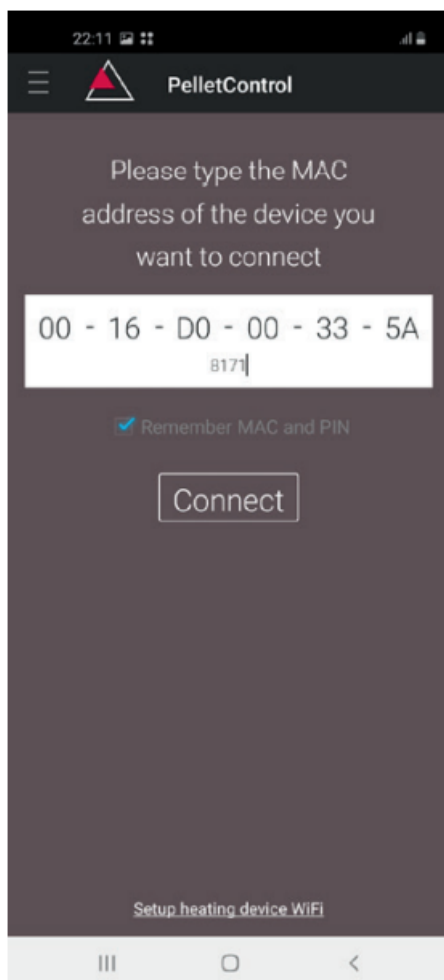


- 11) After selecting the network you will be asked to enter your password. Enter the password for your WLAN network and then press "Finished".

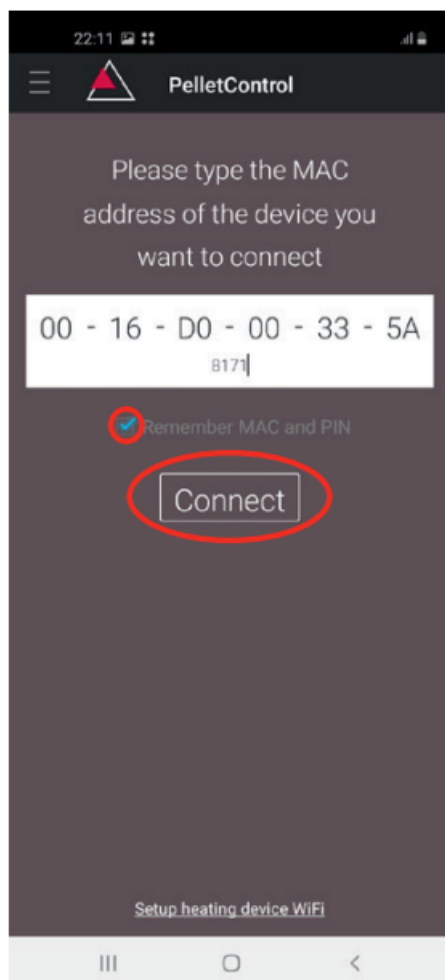
ATTENTION: If your WLAN network is not password protected, press "Finished" without entering a password.



- 12) Wait until the message "Settings successfully transmitted to WiRCU" appears. Then press "Finished".
- 13) Now disconnect the data cable from the WLAN Box. Then shortly after, reconnect the cable.
- 14) Now wait until all 3 LEDs on the top of your WLAN Box are permanently lit. (If this is not the case, repeat the process according to the chapter:
How to create the connection to your WLAN network using an Android device [▶on page 46] and/or follow the chapter
The WLAN network "WiRCU-XXXXXX" is not found [▶on page 66]).

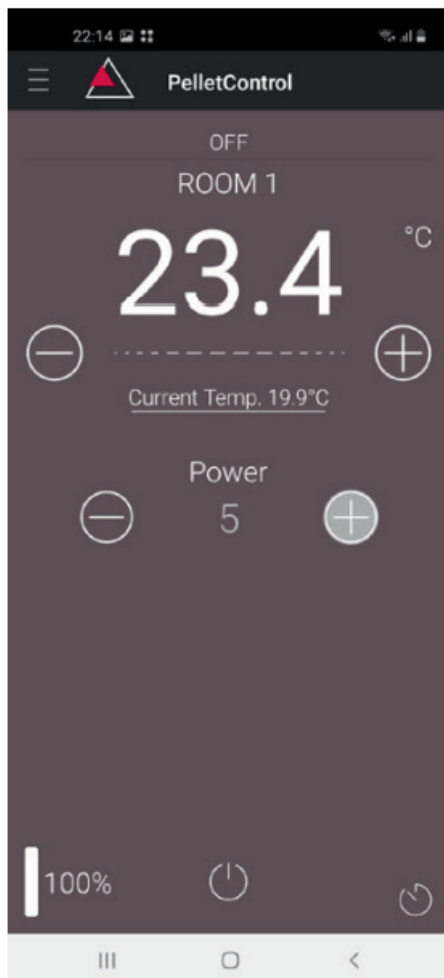


- 15) In the window displayed, now enter the MAC address and PIN number of your WLAN Box. You can find this data on the WLAN Box or on the information card supplied with it.



16) Select the "Save MAC address and PIN number" function. This saves your input until it is changed.

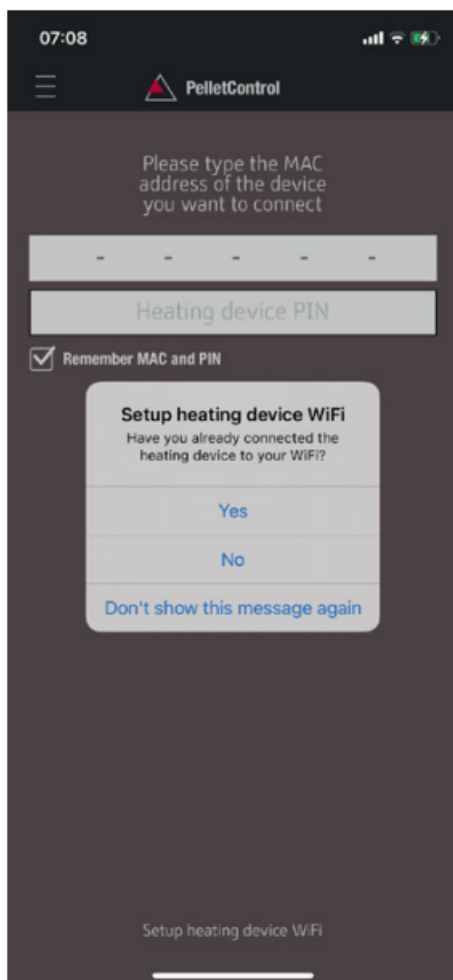
17) Press "Connect".



- 18) Your stove can now be operated via the APP.
- 19) You can read in Functions and operations of the Austroflamm PelletControl APP [►on page 67] about the options that the APP offers you.

9.1.8.3.2 How to create the connection to your WLAN network using an iOS device

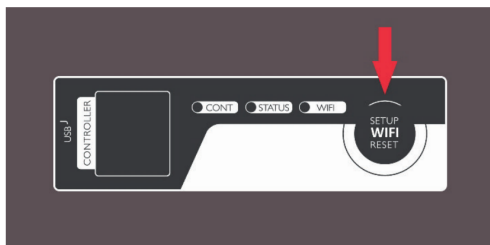
- In the SMART DEVICE MENU, activate the "WLAN" function.
- Open the Austroflamm PelletControl APP.
- You will now receive instructions for connecting the WLAN Box to the WLAN router. These will appear in the language that your Smartphone has activated as standard (if not, see Section Changing the APP language displayed [▶on page 68]).
- Read and confirm the displayed end user licence agreement.
- Then carry out the following steps shown on the screen:



- 1) Launch the AUSTROFLAMM PELLET CONTROL APP. On launching, the APP displays the menu page shown.
- 2) Press "No" unless your WLAN Box is already connected to your WLAN network.



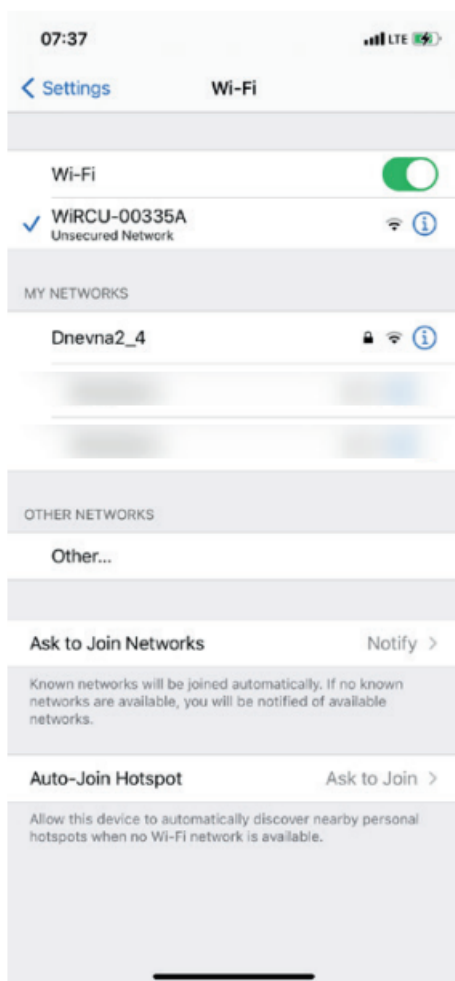
- 3) The APP will guide you step by step with instructions through the connection process. Follow these instructions.



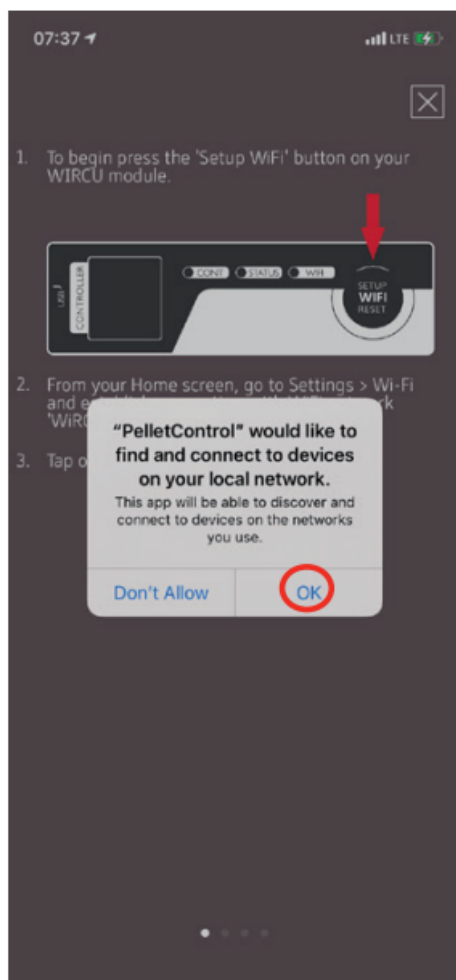
- 4) Press the "SETUP WiFi RESET" button on the WLAN Box. After the BUTTON is pressed, the WLAN LED will flash rapidly (see Section LED display/function information [► on page 67]).
- 5) With that, the WLAN Box activates your own "WiRCU-XXXXXX" WLAN network. After this process starts you have approx. 3 minutes time to create the connection between the WLAN Box and your WLAN network. (If you exceed this period, please repeat the process.)



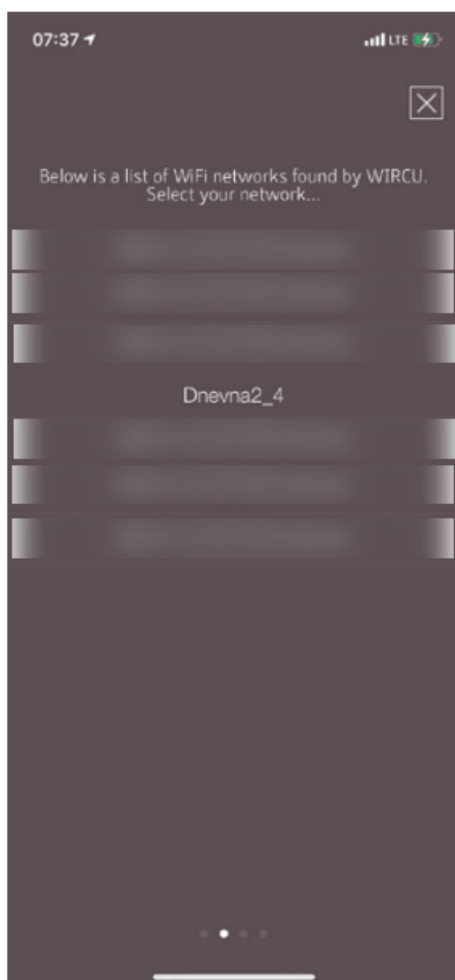
- 6) Now switch from the APP into the settings menu of your Smart device and activate the WLAN menu.



- 7) Wait until your Smartdevice has refreshed the list of WLAN networks in the WLAN menu. Then select the WLAN network "WiRCUXXXXXX".



- 8) Now go back to the AUSTROFLAMM PelletControl App. You will here be asked to select the WLAN network "WiRCUXXXXXX".



- 9) Now the "CONTINUE" prompt will appear. Press it. A list of all available WLAN networks will be displayed. From this list, select the WLAN network to which your Box should be connected in future.



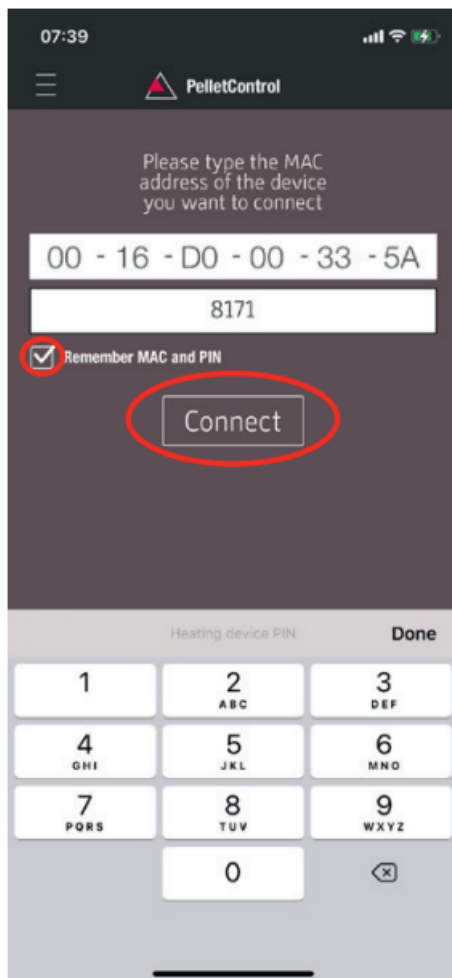
- 10) After this you will be prompted to enter the password. Enter the password of your WLAN network. Then press "Continue". (If your WLAN network is not password protected, press "Continue" without entering a)



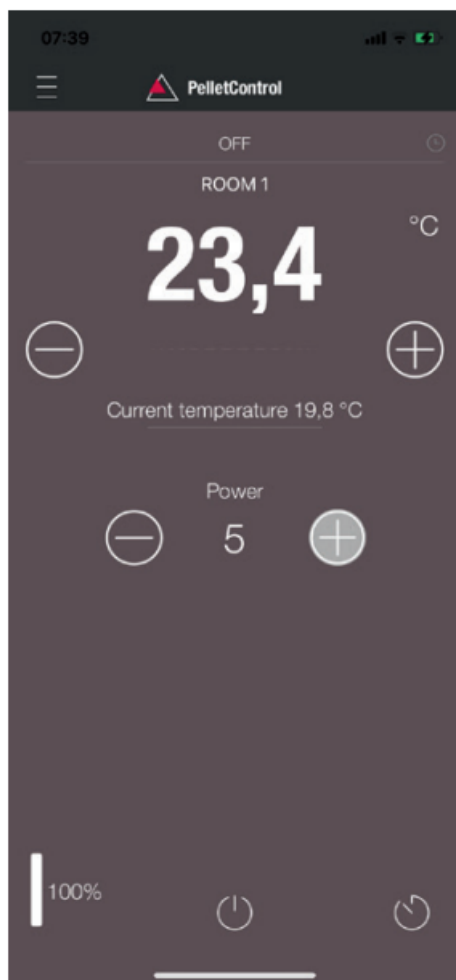
- 11) Wait until the message "Settings successfully transmitted to WiRCU" appears. Then press "Finished".
- 12) Now disconnect the FUMIS adapter from the WLAN Box. Then shortly after, reconnect it to the WLAN Box.
- 13) Now wait until all 3 LEDs on the top of your WLAN Box are permanently lit. (If this is not the case, repeat the process according to the chapter
⇒ How to create the connection to your WLAN network using an iOS device [►on page 56] and/or follow the chapter
⇒ The WLAN network "WiRCU-XXXXXX" is not found [►on page 66]).

The screenshot shows the PelletControl app interface on a mobile device. At the top, the status bar shows the time 07:39 and signal icons. The app header includes a menu icon and the PelletControl logo. The main screen has a dark background with white text. It prompts the user to 'Please type the MAC address of the device you want to connect'. Below this, there are two input fields: the first contains the MAC address '00 - 16 - D0 - 00 - 33 - 5A' and the second contains the PIN '8171'. A checkbox labeled 'Remember MAC and PIN' is checked. A 'Connect' button is positioned below the inputs. At the bottom, there is a numeric keypad for the 'Heating device PIN' with a 'Done' button to its right. The keypad includes digits 1-9, 0, and a backspace icon.

- 14) In the window displayed, now enter the MAC address and PIN number of your WLAN Box.
You can find this data on the side of the WLAN Box or on the information card supplied with it.



- 15) Select the "Save MAC address and PIN number" function. This saves your input until it is changed.
- 16) Press "Connect".



- 17) Your stove can now be operated via the APP. You can read in Functions and operations of the Austroflamm PelletControl APP [▶ on page 67] about the options that the APP offers you.

9.1.8.3.3 The WLAN network "WiRCU-XXXXXX" is not found

- Contact your AUSTROFLAMM dealer or carry out the connection process using a PC with the WiRCU HOME PROGRAMMER software.
- This software is available free of charge as a download on the FUMIS HOMEPAGE <https://www.fumis.si/en/wircu-connection-guide>. You are also shown here how to correctly manage the software.

9.1.8.4 How to reset the WLAN Box settings

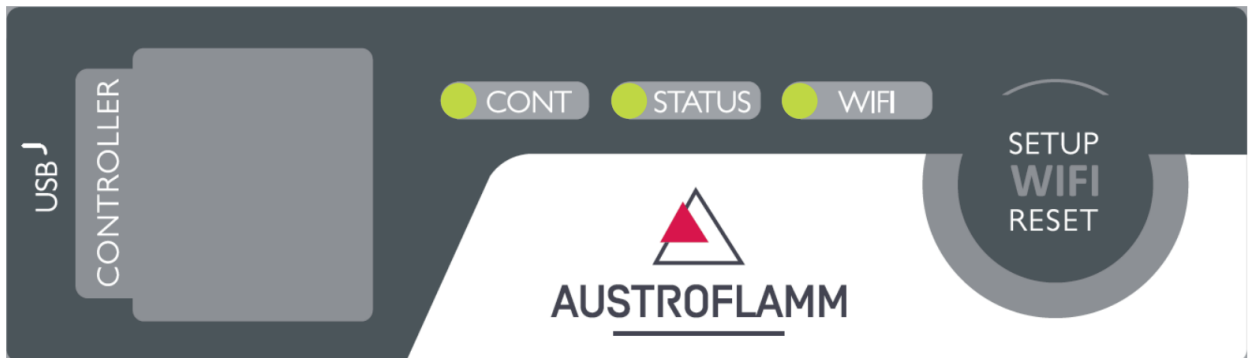
Press the "SETUP WiFi RESET" button on the WLAN Box until all 3 LEDs on the top of the WLAN Box are lit up together and then go out in sequence. This process requires approximately 10 Seconds.

Now you have deleted all the WLAN networks previously saved on the WLAN Box.

9.1.8.5 LED display/function information

The WLAN Box informs you of the current functional status via LEDs on the top of the box. (Knowing the particular functional status is vital for resolving problems.)

The following functional status are displayed on the WLAN Box via LEDs:



LED "CONT"

- 1) Blinking (0.5 sec. ON/0.5 sec. OFF): Establishing communication with the heating appliance.
- 2) Continuously ON: Communication established with the heating appliance.

LED "STATUS"

- 1) Blinking (0.5 sec. ON/0.5 sec. OFF): Establishing connection to the server.
- 2) Slow blinking (1 sec. ON/1 sec. OFF): Setting up cloud functionalities (after successfully connecting the appliance to the cloud server).
- 3) Continuously ON: ready for operation by remote access via App.

LED "SETUP WIFI RESET"

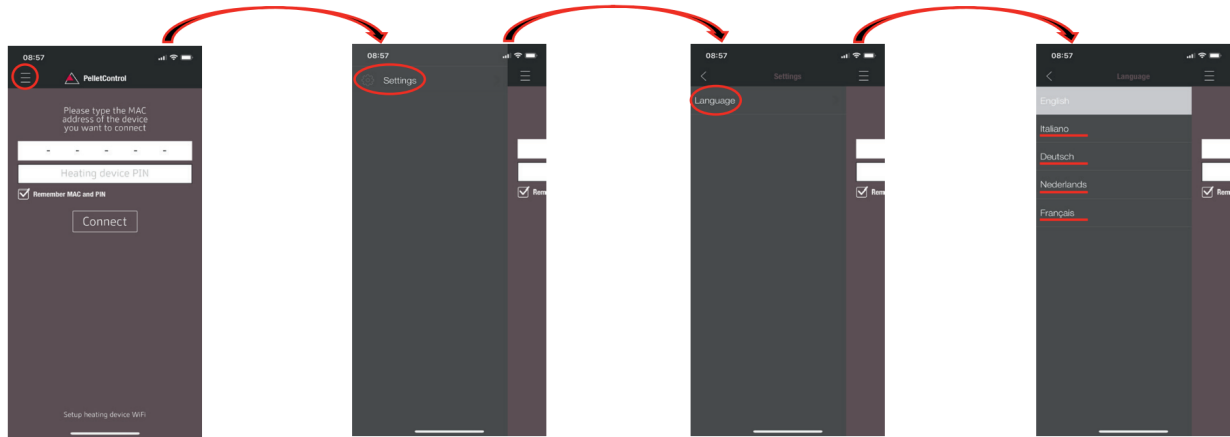
- 1) Rapid blinking (0.25 sec. ON/0.25 sec. OFF): Pressing the "SETUP WIFI RESET" button switches the WLAN Box into "WLAN network mode". In this mode the WLAN Box looks for available WLAN networks and enables connection to a network.
- 2) Blinking (0.5 sec. ON/0.5 sec. OFF): Creating connection to the Access Point.
- 3) Slow blinking (1 sec. ON/1 sec. OFF): Acquiring the IP address (after creating the connection to the Access Point).
- 4) Continuously lit: Communication with the WLAN router has been created.

9.1.8.6 Functions and operations of the Austroflamm PelletControl APP

NOTICE

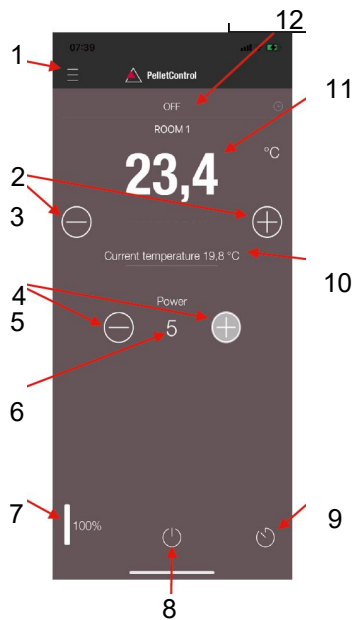
You will only have all the functions of the WLAN Box and the Austroflamm PelletControl APP if the WLAN Box has the current software and the current AUSTRORFLAMM PELLET CONTROL APP-VERSION is loaded on your Smart device.

9.1.8.6.1 Changing the APP language displayed



9.1.8.6.2 The APP - the main menu screen/available functions

Numerous shortcuts and settings can be directly called up on the MAIN MENU SCREEN of the APP.



| | |
|---------------------------------------|-------------------------------------|
| 1 Menu function | 2 increase desired room temperature |
| 3 reduce the desired room temperature | 4 increase heat output |
| 5 reduce heat output | 6 current heat output |
| 7 fuel level display | 8 ON/OFF button |
| 9 delay timer | 10 current room temperature |
| 11 desired room temperature | 12 stove status |

Stove status

This will inform you about the current operating state - e.g., Off, pellet operation, log operation, timer operation, etc. - of your stove. The scope of the operating states depends on the model of the stove.

Desired room temperature

This value displays the desired room temperature value. The desired value can be changed with the (-) and (+) button. The desired room temperature can be set within the limits 0°C - 40°C.

Reduce/increase the desired room temperature

Pressing the (-) button reduces the desired room temperature. Pressing this (+) button increases the desired room temperature. The temperature is reduced or increased by 0,2 °C increments.

Current room temperature

This function displays the current room temperature. On any Austroflamm pellet stove, this is recorded by a wired sensor on the right-hand side of the back of the stove near the floor. When using the optional wireless temperature sensor / AUSTROFLAMM SMART SPOT, the current room temperature is measured from the location of this sensor.

Reduce/increase heat output

The set heat output is displayed with the numbers between the (-) and (+) button. The output can be set in the range of 1 (minimum output) to 5 (maximum output).

The output changes by one level at a time when the buttons are pressed. Pressing the (-) button reduces the desired output level. Pressing the (+) button increases the desired output level. The higher the output level, the higher the heat output and with it the fuel consumption as well.

The nominal heat output is dependent on the model.

Fuel filling level indicator

The indicator shows the current filling level of the pellet container. This indicator will inform you in good time when the pellets need topping up.

ON/OFF button

To START or STOP the stove, press the ON/OFF button.

NOTICE

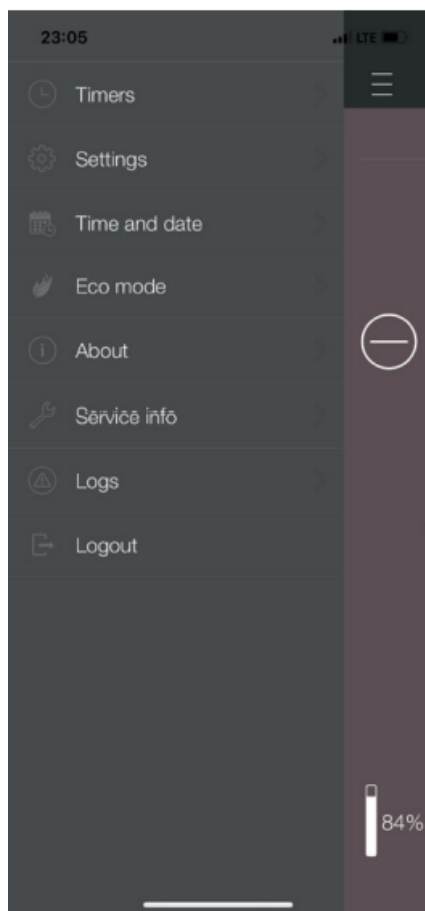
The ON/OFF button cannot reset errors and warning messages. Errors and warning messages can only be reset on the heating appliance itself ABOUT the display or the control knob.

IMPORTANT: In order to be able to use the APP to start a stove fitted with rotary control and LED display, the rotary control must be set to at least 3 o'clock.

Delay timer

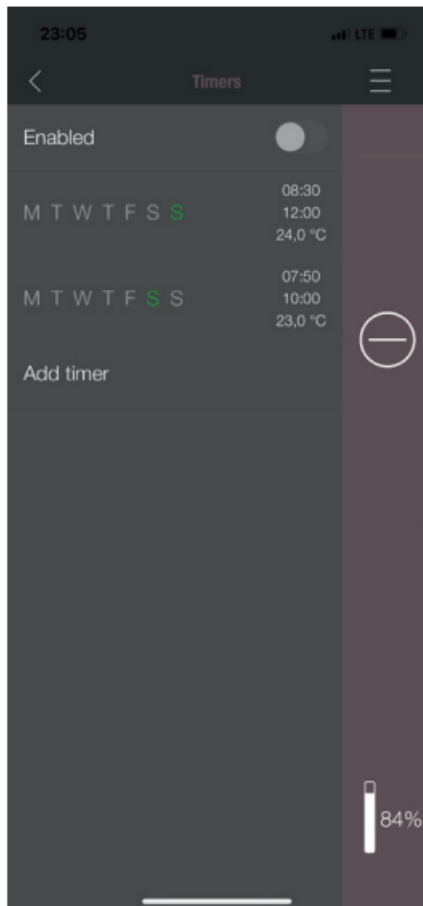
The delay time is a "one-shot timer". This means the stove is only started or stopped once when this delay timer is activated. The stove can be started or stopped either after the desired set time or at a specific point and on a specific date in the future.

9.1.8.6.3 Other APP menus



The following submenus are available in MENU settings:

- Timers
- Settings
- Time and date
- Eco-mode
- About
- Service Information
- Logs
- Logout

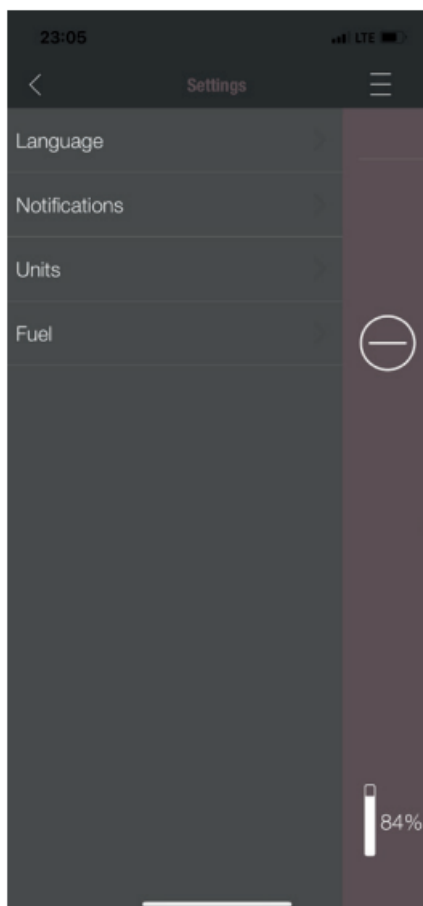


TIMERS MENU

This can be used to set daily- and weekly programmes for the heating appliance. The specified heating times are easy to activate and deactivate. Entirely as required. The saved heating times can be easily changed and new heating time requests can be easily added.

NOTICE

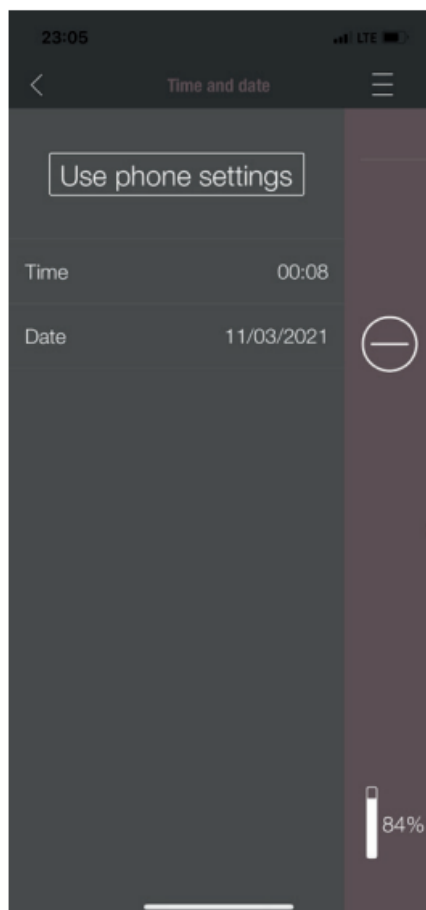
The current operating software on your stove has a "frost protection mode". This is only active when the TIMERS MODE is activated



SETTINGS

This menu allows the following settings to be made:

- **LANGUAGE:** The language displayed can be changed.
- **MESSAGES:** The display of error- and warning messages during the stove's operation can be activated or deactivated.
- **UNITS:** On iOS SMART DEVICES the temperature display can be set in °C or °F.
- **FUEL:** The fuel level display can be activated or deactivated here. On some models the stove output can also be adjusted here for variable pellet quality.



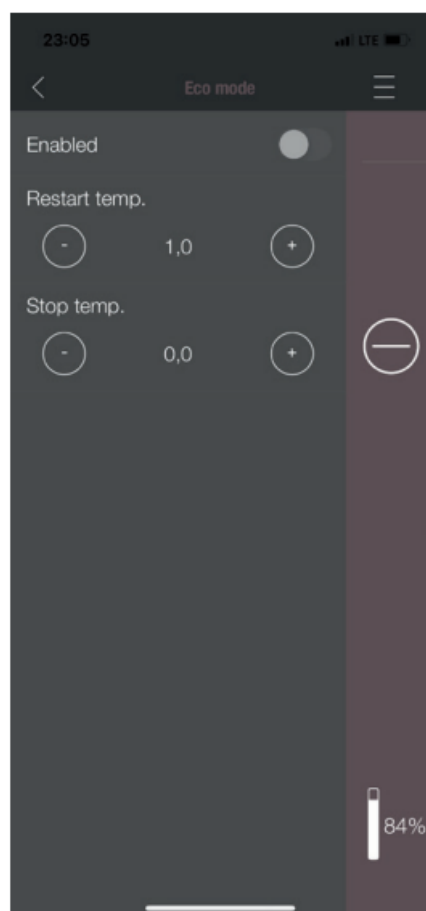
TIME AND DATE

The correct entry of time and date is vital for the **TIMER FUNCTION** and the **STATISTICS DISPLAY**.

The time and date can be

- stored either
- manually or automatically

via the telephone settings.



ECO-MODE

When **ECO-MODE** is activated the heating appliance starts and stops automatically as soon as the specified temperature limit values are reached.

Example:

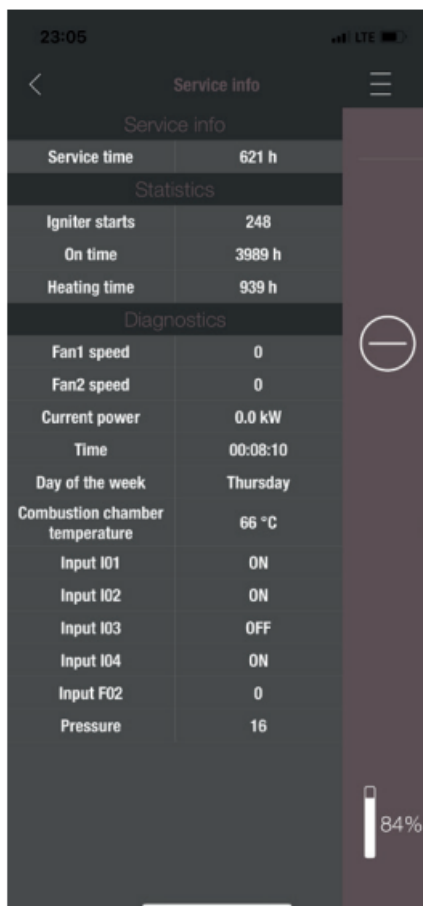
- The desired room temperature is 23 °C.
- The shut-off temperature is set at 0.6 °C.
- The restart temperature is 1.0 °C.

In this example the heating appliance will stop operating at a room air temperature 23.6 °C and start again at a room air temperature of under 22.0 °C.



ABOUT

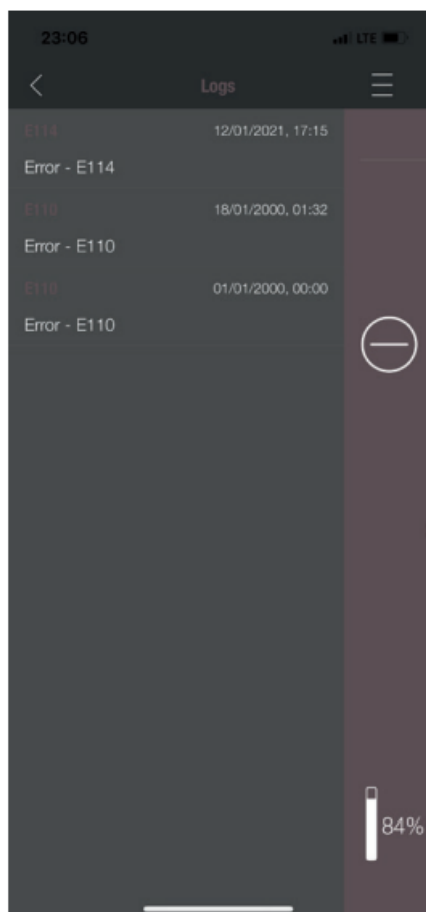
The ABOUT MENU shows the APP-, the WLAN Box-, the CONTROLLER software version and the operating software version of the heating appliance. The MAC address and strength of the WLAN signal can also be read. For optimum operation of the WiRCU box, it is important that the value is between -10 dBm and -80 dBm. To achieve the best possible signal reception, position the WLAN router close to the WLAN Box.



SERVICE INFO

This menu gives you the following information:

- SERVICE INFO displays the time remaining until the annual service.
- STATISTICS displays the number of stove ignitions, the network hours and the operating hours.
- The operating status of the heating appliance can be viewed under DIAGNOSIS. The current operational status of all control outputs (e.g., motors,), all control inputs (e.g.: temperature control devices, ...) are displayed here. The information displayed is extremely useful for the AUSTROFLAMM SERVICE ENGINEER in the event of malfunctions.



LOGS

Errors occurring are logged here in chronological order. This information is extremely valuable for the AUSTRO-FLAMM SERVICE ENGINEER when resolving malfunctions.

10 Installation

Installation should only be carried out by an Austroflamm service engineer or an authorised specialist company.

Please observe the regionally applicable safety and construction regulations and contact your master chimney sweep in this regard.

Use only heat-resistant sealing materials, sealing tape, heat-resistant silicon and mineral wool.

Make sure that the flue pipe is not blocking the free cross-section of the chimney.

If your hybrid stove is intended for balanced flue operation, the hybrid stove pipe connections must be connected permanently tightly. Use suitable heatproof silicon for placing the pipe on to the conical flue pipe brackets and for inserting into the chimney's pipe chuck.

The hybrid stove should on no account be positioned on unprotected floor. Corrugated board, cardboard or a disused carpet are suitable for use as an assembly aid and base. These will allow you to move the hybrid stove carefully.

For proper installation we recommend using original flue pipes from our Austroflamm flue pipe range.

11 Operation


11.1 Requirements for operation

External combustion air supply

Every combustion requires oxygen. This is drawn from the environment of the heating appliance.

In modern buildings the outside covering is very thick. Therefore there is an insufficient flow of fresh combustion air. In such cases the supply of external combustion air is necessary. This is required even with the use of aeration and ventilation systems in the home.

NOTICE

The combustion air connection is marked on the rear of the appliance with a supply air symbol .

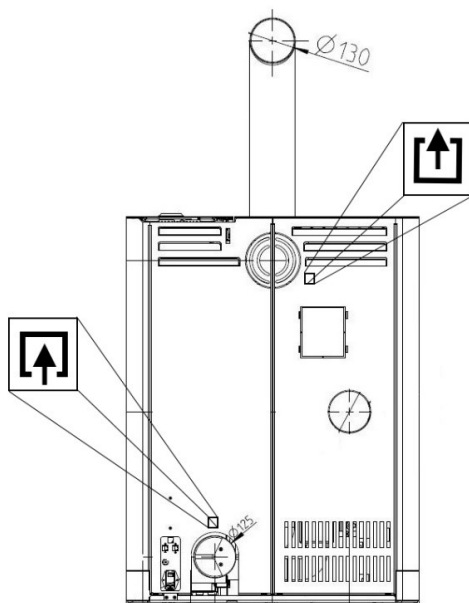


Fig. 49: Combustion air supply connection

On some appliance models, connection via the floor is also possible.

A pipe or hose of $\varnothing 125$ mm must be used for connecting the external combustion air supply. The length of the pipe or hose should be no longer than 5 m. This supply line must have no more than three bends.

Provision must be made for adequate provision of combustion air and air for ventilation. The air grille for providing combustion air must not be accidentally disabled while the heating appliance is operating.


Lack of combustion air causes poor combustion, and increased soot formation and volume of ash.

Connection to the chimney

The information in this manual is of a general nature. National and European standards, local and building regulations, together with fire regulations must also be complied with.

The stove must be connected to a chimney approved by the chimney sweep. Penetration of condensation into the stove must be avoided.

NOTICE

The flue pipe connection is marked on the rear of the appliance with an exhaust gas symbol .

The flue pipe connection must be executed in accordance with the technical data sheet.

- The chimney must be designed in accordance with the stove's technical data (see Technical data).
- The horizontal length of the exhaust pipe must not exceed 2.5 m.

- A maximum number of 3x90° bends must not be exceeded. Each bend must have a cleaning aperture.
- The chimney must be resistant to condensation.
- The chimney must provide at least 12 Pa draught in order to be able to adequately draw off exhaust gases even in the event of a power failure.*

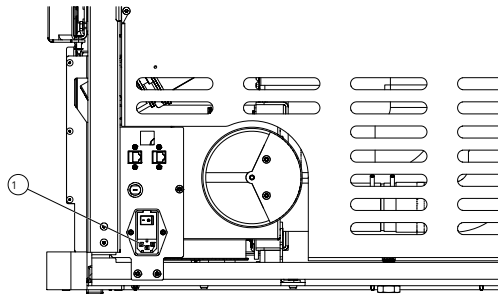


Fig. 50: Electrical connection

Electrical connection

Your stove is designed for connection to a 230 V / 50 Hz mains. The connection cable is included.

The mains socket connection (1) is located on the rear of the appliance and is protected with a T2.5 A glass tube fuse.

The power consumption of your appliance is visible on the nameplate.

11.2 Functional diagram of your hybrid stove

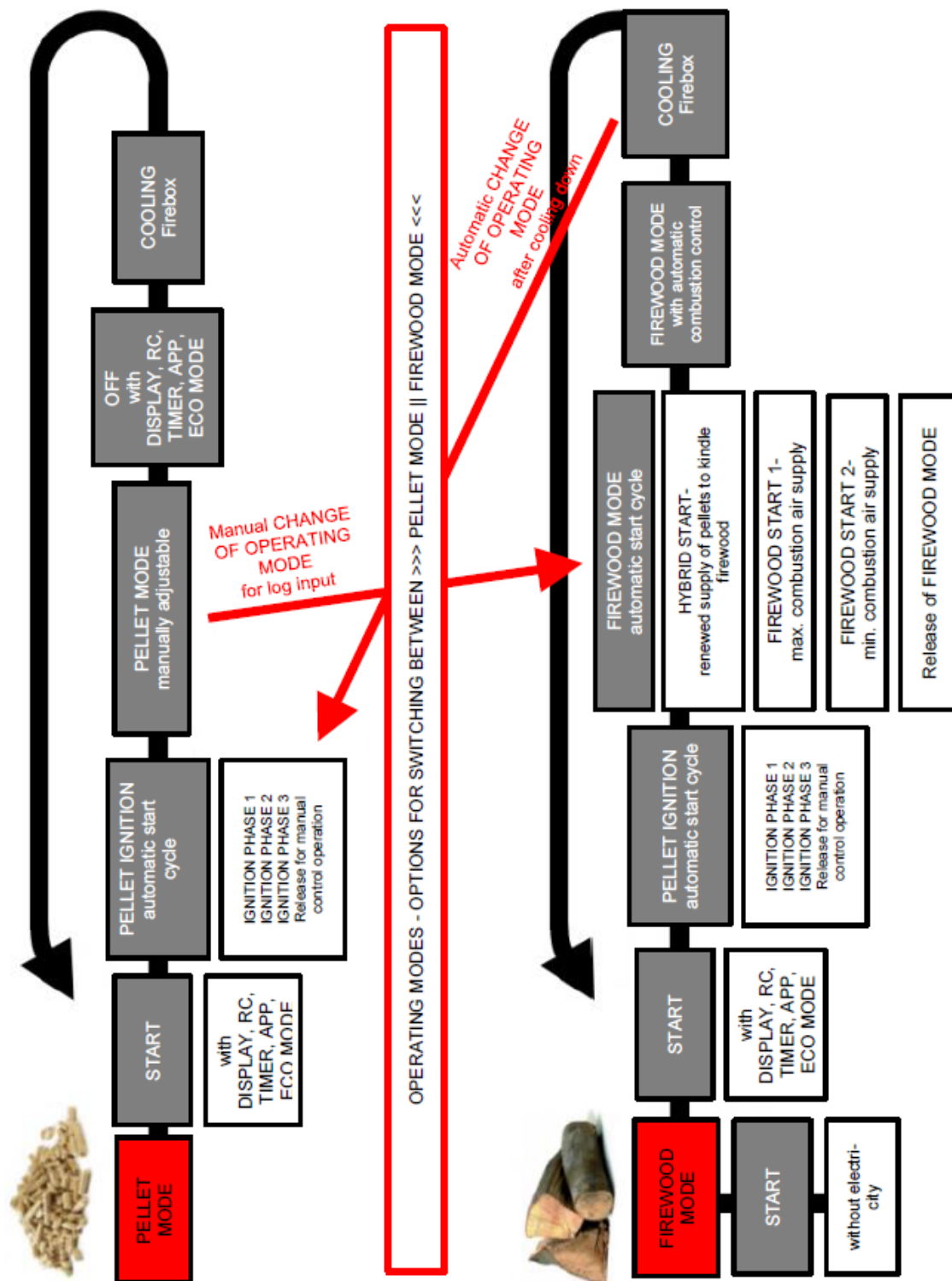


Fig. 51: Functional diagram

11.3 Operating modes

11.3.1 Pellet operation



Fig. 52: Automatic ignition



Fig. 53: Pellet operation

Automatic ignition

The stove can be started with the start/stop button on the status display or heat output display.

As an option it can be started via IR remote control or via the app. Ignition of the pellets is fully automatic and takes place in several phases. These phases are shown on the display (riddling grate placement - combustion pot filling - ignition phase 1 - firebox temperature build-up - ignition phase 2 - ignition control - ignition phase 3 - release and control by user - full fire phase).

Ignition is cancelled by pressing the start/stop button during the ignition phase. An "E102" error message appears if ignition is cancelled.

Pellet operation

In pellet operation, pellet quantity and combustion air are supplied according to the set heat output.

The desired room temperature must be set in the room temperature display. If this is reached, the stove automatically regulates to the lowest output level or switches OFF if the ECO function is enabled (see Settings/ECO mode).

Pressing the stop button switches the stove into burnout phase.

The current room temperature is measured using a cable-attached temperature sensor on the back of the appliance.

In pellet operation, a fluctuating chimney draught or increasing contamination of the exhaust gas pipes is automatically balanced by the exhaust gas fan.

For combination appliances (dual appliances) only: If during the pellet operation the door is opened and closed again, the stove switches into hybrid start.

11.3.2 Log operation

Log heat output setting - quantity of wood

The heat output setting affects the automatic combustion. In order to guarantee correct combustion, the output must be chosen to match the inserted quantity of wood.

Output level 1: Conservation of embers (no combustion of log)

Output level 2: approx. 1.0 kg wood

Output level 3: approx. 1.4 kg wood

Output level 4: approx. 1.7 kg wood

Output level 5: approx. 2.0 kg wood



Fig. 54: Hybrid start

Hybrid start

Hybrid start is used for igniting the log via pellet ignition. In hybrid start, pellets are fed in and the damper doors for the supply of combustion air are opened. This ensures the optimum burning of the inserted log.

TIP

Ensure that the combustion cavity is not completely covered with log (danger of deflagration).

After a few minutes the stove switches to the "Log start I" operating phase in order to further kindle the log.

If during the hybrid start the door is opened and closed again and the "NO" is pressed on the display, the stove switches back into pellet operation.



Fig. 55: Log start I



Log start I

After the hybrid start has finished, the stove switches to this operating phase. Here it is ensured that all the pellets in the combustion cavity are burning and the log is further kindled.

If the door is opened and closed again while the stove is in a non-operating condition (and the question "Have you inserted log?" on the display has been answered with "Yes"), the stove switches to the "Log start I" operating status.

In this operating phase, all damper doors are fully opened and the exhaust gas fan runs at a specified speed. After a certain firebox temperature has been reached and a certain time has finished, "Log start II" is switched to.

If no temperature increase is detected, after a few minutes the stove automatically switches again to the OFF state. The stove does however note that log has been inserted (a small green symbol is shown on the display). After the next pellet ignition the stove automatically switches to hybrid start.

Log start II

In this operating status the riddling grate is opened after approx. 2 minutes and thus the primary damper door closed and the log further kindled until a certain firebox temperature (depending on the set output level) is reached. If this is reached, the stove switches into "Log operation" status.



Fig. 56: Log start II



Fig. 57: Log operation

Log operation

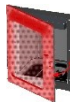
In this operating status the stove automatically controls the combustion of the log.

Depending on the output set the stove will try to maintain a specific firebox temperature. If this cannot be achieved, in the background (not visible on the display) the next lower output level is automatically switched to. This way an optimal combustion and the longest possible conservation of embers in the burnout is achieved.

TIP

Output level 1 is not suitable for the combustion of freshly inserted log. This level is only intended for the longest possible conservation of embers.

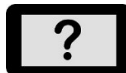
If you change the heat output on the display, the combustion regulation is set again to the set output.



If the firebox door is opened and closed again, the query

"Have you inserted log?" appears on the display.

If you answer "yes", then the "Log start II" status is switched back to, which ensures the burning of the new log.



If you answer "no", then the stove remains in the log operation status. Control continues without firing new log.

If no more log is stoked up, the stove automatically switches to burnout and finally closes the damper doors.

If the stove has not been switched off (STOP), the stove automatically starts up again in pellet mode.

Log operation without electricity

In an emergency (no electricity) the stove can be heated with wood. In this emergency mode, the secondary damper is always fully open. Manual control is not possible.

NOTICE

For non-electrical operation a flue draught of at least 12 Pa is required.

Use sufficient kindling wood when lighting the fire, and when in heating mode, ensure the firewood added is of the right dimensions.

12 Commissioning

12.1 Initial Commissioning

For the initial commissioning of your hybrid stove you will be assisted by an authorised Austroflamm service engineer. In the process he will show you the correct operation and the functions of the appliance. He will also inform you of options for your stove, e.g. WLAN OPTION, wireless SMARTSPOT for adjusting the desired room temperature.

The following settings are carried out during the initial commissioning.

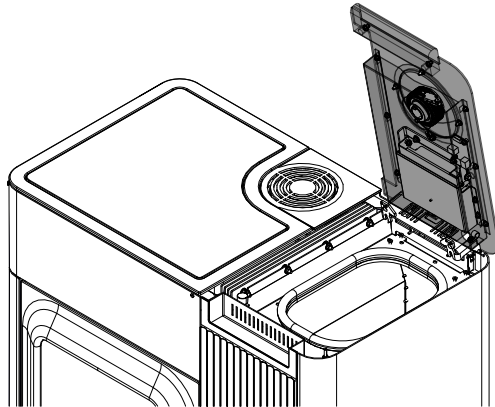


Fig. 58: Fill pellets

- 1) The hybrid stove must be connected to the chimney. Sufficient combustion air must be supplied.
- 2) Remove the accessories from the pellet hopper and the firebox.
- 3) Fill the hopper with pellets and close the hopper lid.

NOTICE

In certain models a safety switch monitors the proper closing of the hopper lid and warns the user if it stays open.

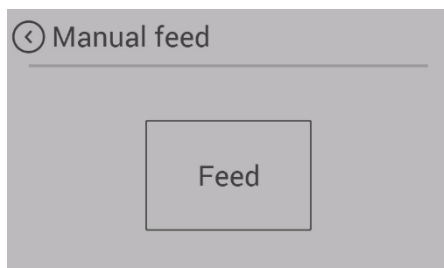


Fig. 59: Starting the manual feed

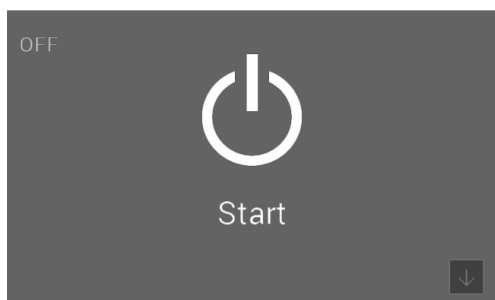


Fig. 60: Starting the hybrid stove

- 4) Insert power cable and set tumbler switch on the back of the hybrid stove to "I".
 - ⇒ The Austroflamm logo will now appear on the display.
 - ⇒ This is followed by the main operating level with temperature displays and hopper level.
- 5) The pellet screw conveyor must be filled before the first start-up.
 - ⇒ To do this, go to Settings on the display and select the "Manual feed" sub-item.
 - ⇒ Hold "Feed" until the auger continuously feeds pellets into the auger shaft.
 - ⇒ The screw conveyor requires about 3 minutes to fill up the screw shaft.
- 6) As soon as the first pellets fall into the combustion pot, you can stop the manual filling.
- 7) After manually filling the screw, be sure to empty the combustion pot of any pellets that have dropped into it. After this you can start up your pellet stove.
- 8) To start the hybrid stove, press "Start" on the display.
- 9) As soon as the first pellets fall into the combustion pot, you can stop the manual filling.
- 10) After manually filling the screw, be sure to empty the combustion pot of any pellets that have dropped into it. After this you can start up your pellet stove.

The stove body, many steel and cast iron parts and the flue pipes are painted with heat-resistant paint. During the 1st start-up the paint is dried up by the ensuing temperature and in the process dries. This leads to the development of an odour. During this phase, please avoid touching the painted surfaces and ensure that the room is well aired.

For a rapid hardening of the paint we recommend operating the stove on its initial commissioning for 3-4 hours at the highest output level.

Important information for future start ups

Every Austroflamm hybrid stove is fitted in the firebox with high-quality Keramott. Besides its high resistance, this Keramott has the quality of always becoming white again and also remaining white at a correspondingly high firebox temperature. In order to reach the necessary high firebox temperature for the clean combustion of the Keramott, you must operate the hybrid stove (e.g. after automatic start up, or when the Keramott is in a heavily fouled and black state) for about 1 hour at the heating output stage (5/AUTO).

Depending on the quality of the pellets being used and the heating output stage used, the window of the firebox door becomes dirty during operation. The dirt that attaches to the window can be easily wiped away with soft paper when the stove has cooled down. In addition, we recommend occasionally cleaning with Austroflamm glass cleaner.

NOTICE

The firebox, the combustion pot and the firebox door window must in any case be cleaned after the contents of a pellet hopper have been burned

12.1.1 Setting time and date

The time and date are set by the service engineer using an engineer display or via the optional WLAN module with the AUSTROFLAMM pellet control APP. Entry of the current time and date is important. They are requirements for the saved HEATING TIMES working properly and the controls saving in a log the time of any malfunctions that occur. This means that in the event the cause of a problem can be quickly found and resolved.

12.1.2 Setting the fuel quality

The quality of the pellets is governed by a European standard. This standard means that 1 kg of pellets possesses a heat output of min. 4.6 kWh to approx. 5.3 kWh. The wide range of heating output makes it sometimes necessary for your pellet stove to be adjusted to the pellet quality that you use.

This is carried out by the service engineer using an engineer display or via the optional WLAN module with the pellet control APP.

- Fuel quality "1" corresponds to the best possible quality.
- Fuel quality "3" corresponds to the poorest quality.
- Ex factory your stove is set to fuel quality "2".

12.1.3 Statistics function

Entering the current time and date activates the statistics function in your hybrid stove's controls. The statistics function delivers on request all the data on consumption, operating time, heating output called up and the room temperature reached when the hybrid stove is being operated.

This data is displayed for the current day of operation, the past day, the current week, the previous month, the previous 3 months, the previous 6 months, the previous year and from the date of the initial commissioning.

To retrieve the data, the WLAN option in conjunction with the free Austroflamm pellet control APP or an engineer display is required.

12.1.4 Timer function (heating times)

This function can be set by the service engineer using an engineer display or via the optional WLAN module in conjunction with the pellet control APP. A maximum of 6 heating times per week and 3 heating times per day can be set and saved.

Your hybrid stove is a model with a closed-bottom combustion pot. It therefore does not have a riddling grate. We therefore recommend only using the timer function sparingly: e.g. 1 timer / day.

Please take into consideration that as soon as the bottom of the combustion pot is covered with combustion deposits above the height of the ignition hole, the automatic ignition will no longer work. Reliably starting your hybrid stove using the timer function therefore requires emptying the combustion pot of residues in good time.

NOTICE

Make absolutely sure that the combustion pot is daily emptied and cleaned after operation. In doing so, special attention must be paid to cleaning the holes in the combustion pot. These must be periodically completely cleaned of dirt. The air for combustion flows through these holes. Your hybrid stove will only burn cleanly if these holes are clear

NOTICE

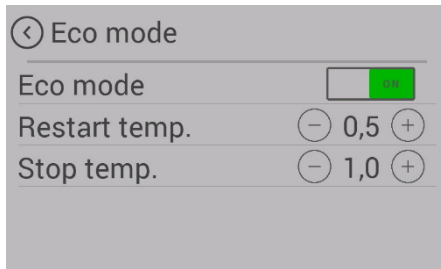
If at the point of the set timer "Start" the currently recorded room temperature is higher than the set room target temperature, the hybrid stove will not switch on. It will only switch on when the room temperature has fallen below the desired room target temperature value.

12.1.5 Service due

Your hybrid stove must be regularly maintained. The requirement to be serviced is determined by a built-in operating hours counter. The hours of operation performed can be read off via the engineer display of your Austroflamm service engineer or via the optional WLAN module with the pellet control APP.

After the maintenance-free operating time has run out you will receive the alarm message **A002**. After the appearance of this alarm message the pellet stove may continue to be operated for a short time. However, call your authorised Austroflamm service engineer promptly for the purpose of carrying out the required service. As part of the service the hybrid stove is thoroughly cleaned and the operating hours counter reset to 0.

12.1.6 Setting modulation / ECO mode



You can operate your hybrid stove either in modulation mode or in ECO mode.

In "modulations mode" (ECO mode is disabled), on reaching the desired room target temperature your hybrid stove reduces the heat output incrementally down to the lowest heating output stage. But despite reaching the desired room temperature it does not switch off. If the desired room target temperature is fallen below with the reduced heating output, the hybrid stove begins to work again with the heating output that was originally set.

Your stove is supplied by default in modulation mode.

ECO mode can be activated by the authorised Austroflamm service engineer or by you yourself via the optional WLAN module with the Austroflamm pellet control APP.

When ECO mode is activated, the hybrid stove switches off on reaching the desired room target temperature (plus a freely selectable temperature value/switch-off temperature value). When the room target temperature is fallen below (plus a freely selectable temperature value/restart temperature value) the hybrid stove automatically switches back on again.

The "Restart temp." value specifies from what value below the set target temperature the hybrid stove switches on again.

The "Switch off temp." value specifies from what value above the set target temperature the hybrid stove switches off.

To prevent starting / stopping too frequently, the temperature limits must not be set too narrowly. The hybrid stove needs to burn for about 1 hour before switching off in order to come to the operating temperature.

As a standard setting we recommend a restart temperature of 1.0 °C and a switch-off temperature of 0.6 °C.

13 Operation

13.1 Operation using APP and Smartphone



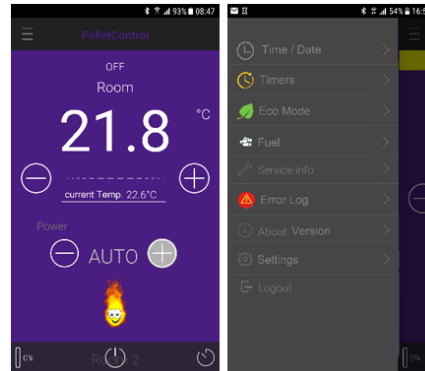
Fig. 61: Apple iOS QR code



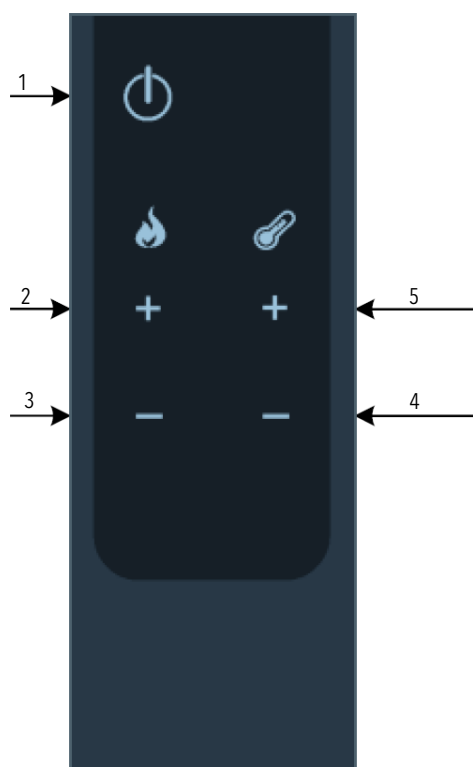
Fig. 62: Google Play / Android QR code

Please refer to the manual for your WLAN module for instructions on installing and setting up the data connection, or follow the installation instructions for the Austroflamm PelletControl app.

Download the required "Austroflamm PelletControl" app here and then start:



13.2 Operation using IR remote control



Optionally, your hybrid stove can also be operated with the IR remote control. This makes the following functions available to you:

Make sure that there is a line of sight between the remote control and the control panel.

Fig. 63: IR remote control

| | |
|------------------------|------------------------|
| 1 On / off | 2 Output level + |
| 3 Output level - | 4 Target temperature - |
| 5 Target temperature + | |

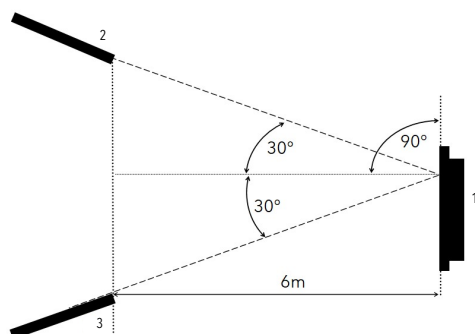


Fig. 64: Operating angle

| | |
|---------------------|---------------------|
| 1 Display | 2 IR remote control |
| 3 IR remote control | |

13.3 Operation using touch display

13.3.1 Display - room temperature display, various functions

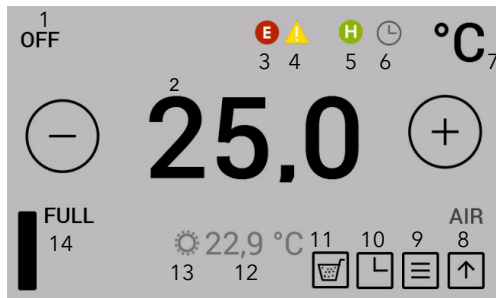


Fig. 65: Room temperature display, various functions

| | |
|----------------------------------|-----------------------------|
| 1 Stove operating condition | 2 Target temperature |
| 3 Error | 4 Warning |
| 5 Hybrid start enabled | 6 Timer enabled |
| 7 Temp. unit | 8 to start screen |
| 9 Menu with heat output settings | 10 Delay timer |
| 11 Release ash pan | 12 current room temperature |
| 13 SmartSpot is connected | 14 filling level indicator |

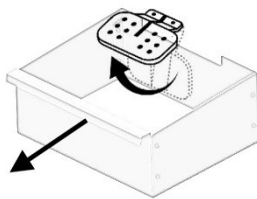


Fig. 66: Removing the ash pan

You can switch to the relevant setting or function by pressing the corresponding symbol.



The desired target temperature can be set between 5°C and 40 °C by pressing the buttons in 0.2°C increments. The setting is immediately applied. The current room temperature is by default measured at the black room temperature sensor on the back of the appliance.



The error- and warning symbols are only displayed when there is an error or a warning. The error is displayed in detail by tapping the symbol.



The "Heating time enabled" symbol is only displayed if heating times are programmed in the timer menu.



The "Hybrid start enabled" symbol shows that your oven is ready for log operation via pellet ignition.



The optionally available SmartSpot - a wireless thermostat - works in the stove.



The riddling grate is closed by pressing the "Release ash pan" button. This process takes approximately 90 seconds. After this the ash box can be removed.

This feature is only possible in the "OFF" operating condition.

13.3.2 Display - heat output display

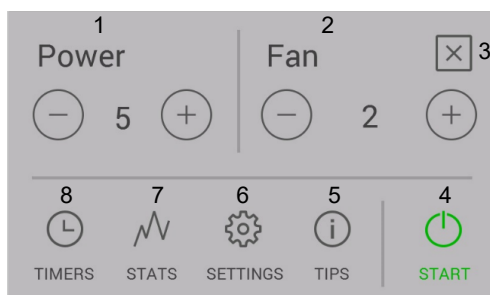


Fig. 67: Heat output display

| | |
|------------------------------------|-------------------------|
| 1 Heat output level | 2 Air distribution fan |
| 3 back to room temperature display | 4 Start / stop function |
| 5 Tips | 6 Settings |
| 7 Statistics | 8 Heating times |

You can switch to the relevant setting or function by pressing the corresponding symbol.



The desired heat output can be set by pressing the buttons. This setting is immediately applied.

The stove is started or stopped by pressing the start / stop button for longer than 2 seconds.

13.3.3 Display - status display

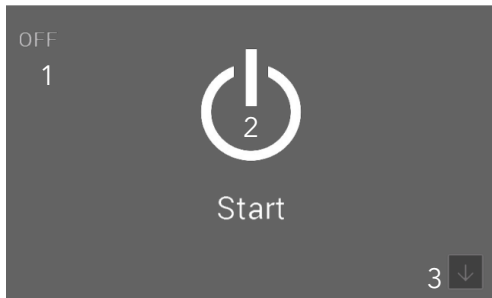


Fig. 68: Status display

- | | |
|----------------------------|-------------------------|
| 1 Status line | 2 Start / stop function |
| 3 Room temperature display | |

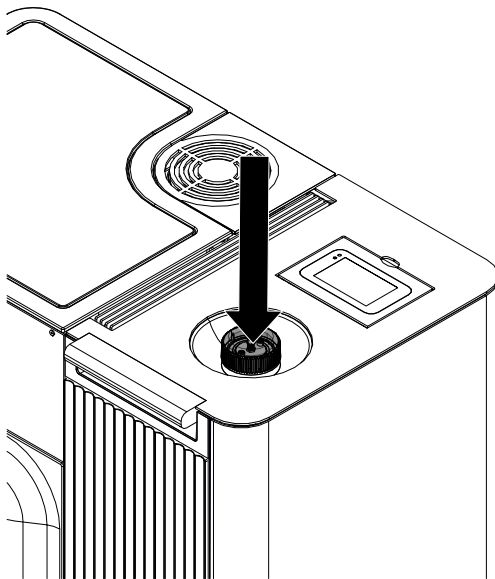
The stove is started or stopped by pressing the start / stop button for longer than 2 seconds.

13.4 Operation using the Austroflamm rotary controller

Your hybrid stove can also be operated via the rotary controller.

NOTICE

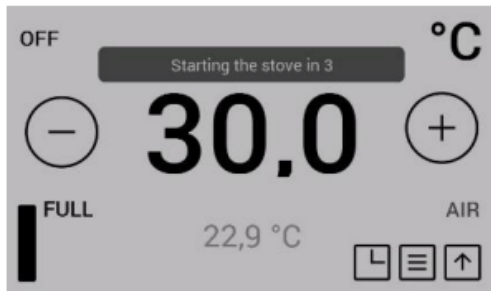
If the rotary controller does not respond, check in the "Bluetooth devices" settings whether the Austroflamm rotary controller is connected. If it is not, proceed as described in the Settings section "Menu item: Bluetooth devices".



Short pressing

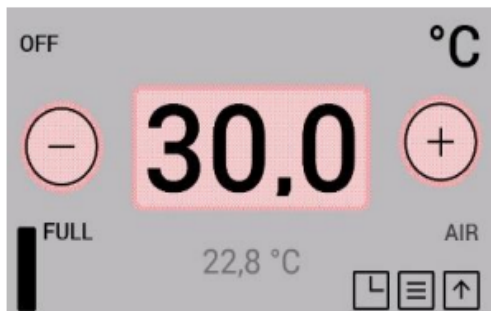
Short pressing the rotary controller allows switching between the display views "Heat output" and "Room temperature".

If the rotary controller is pressed while in one of the settings menus or in display sleep mode, the display always switches to the room temperature display.



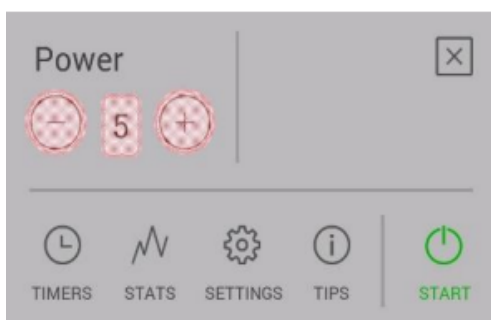
Long pressing

Long pressing the rotary controller brings up a countdown. This can be used to turn the hybrid stove **ON** or **OFF**.



Turning the rotary controller

Depending on the display view chosen, the desired **target temperature** or **heat output** of your hybrid stove can be changed by turning the rotary controller.



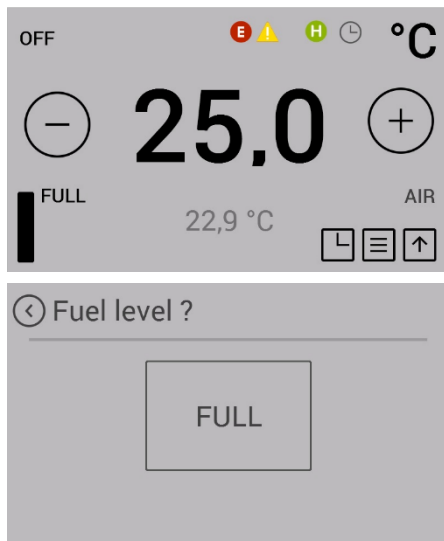
13.5 Functions

13.5.1 Function - air distribution fan

An air distribution module is available as an option for your hybrid stove. It can be used to heat an extra room via warm air. The warm air is sucked from the back wall of the firebox.

For installation and other information, please contact your Austroflam dealer.

13.5.2 Function - filling level indicator



The filling level indicator keeps you informed of the filling level of your pellet hopper. If the filling level falls below a certain level, a warning is shown on the display. Each time that the hopper is filled, the filling level must be manually updated.

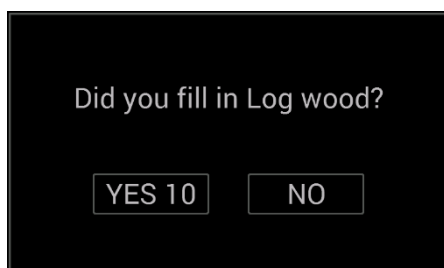
Completely emptying the hopper should be avoided, since the flame will otherwise go out unintentionally and you will have to manually fill the screw conveyor before the next pellet start.

The filling level indicator is calculated on the basis of the size of your stove's pellet hopper and the particular operating time. Correct functioning can only be guaranteed when the hopper is always completely filled and the display is set at the same time to "FULL".

Press the filling level symbol in the room temperature display to set the display to "FULL".

This function can be disabled in the "Menu item: Fuel"

13.5.3 Have you inserted log



The answer to this question affects the further function and operating method of your stove. It appears every time that you close the firebox doors.

- Press "YES" to switch to log operation and when you have stoked up with fresh log. If you do not make a choice, after 10 seconds "YES" is automatically chosen.
- Press "NO" if you have not inserted any log, e.g. if you have only cleaned the window or the firebox.

For further information on how the stove responds in the different operating conditions, please refer to the section Functional diagram of your hybrid stove [► on page 78].

13.5.4 Function - setting timers and heating times

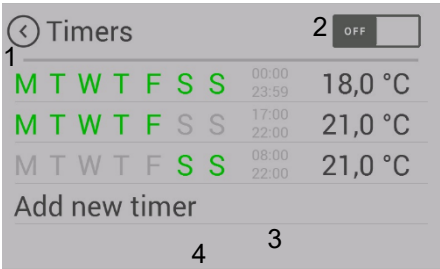


Fig. 69: Heating times

| | |
|---------------------|---------------------------|
| 1 Back | 2 Enable heating times |
| 3 Edit heating time | 4 Create new heating time |

Pressing the "TIMERS" button in the heating output display takes you into the "Heating times" menu.

Enable heating times by pressing "ON" in the top right corner of the display.

A maximum of 3 heating times per day can be saved. A total of 6 different heating times can be saved.

Set heating times can overlap one another.

If individual heating times overlap, if different temperatures are specified then the heating time with the higher target temperature is enabled.

Example of heating times for a whole week:

| | Weekday | Times | Temp. |
|---------|-------------------|---------------|-------|
| TIMER 1 | Monday - Sunday | 00:00 - 23:59 | 18°C |
| TIMER 2 | Monday - Friday | 06:00 - 08:00 | 22°C |
| TIMER 3 | Monday - Friday | 17:00 - 22:00 | 22°C |
| TIMER 4 | Saturday - Sunday | 07:00 - 22:00 | 22°C |

Please note: Only 3 heating times may be set per weekday.

| | 00 | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 |
|---------|----|----|------|----|----|----|------|----|----|----|----|----|------|----|----|----|----|----|------|----|----|----|------|----|
| Mo n | | | 18°C | | | | 22°C | | | | | | 18°C | | | | | | 22°C | | | | 18°C | |
| Tu e | | | 18°C | | | | 22°C | | | | | | 18°C | | | | | | 22°C | | | | 18°C | |
| We d | | | 18°C | | | | 22°C | | | | | | 18°C | | | | | | 22°C | | | | 18°C | |
| Th u | | | 18°C | | | | 22°C | | | | | | 18°C | | | | | | 22°C | | | | 18°C | |
| Fri | | | 18°C | | | | 22°C | | | | | | 18°C | | | | | | 22°C | | | | 18°C | |
| Sat | | | 18°C | | | | | | | | | | 22°C | | | | | | | | | | 18°C | |
| Su n | | | 18°C | | | | | | | | | | 22°C | | | | | | | | | | 18°C | |

13.5.5 Setting / editing new heating times

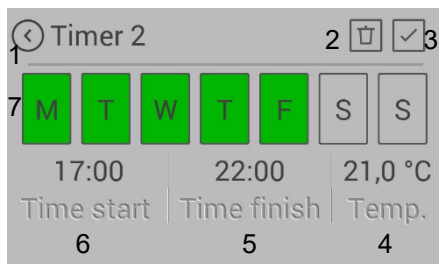


Fig. 70: Creating heating times

| | |
|-----------------------|-------------------------|
| 1 Back without saving | 2 Delete heating time |
| 3 Save | 4 Target temperature |
| 5 End of heating time | 6 Start of heating time |
| 7 Weekdays | |

SETTING:

- 1) Set the weekdays, the start and end of the heating time and the room temperature accordingly.
- 2) Save the heating time by pressing the "Save" symbol.
 - ⇒ You will then be automatically taken back to the heating times list.

You can delete an existing heating time as follows:

- 3) Highlight the heating time and press the "Delete heating time" symbol.
 - ⇒ The timer function may only be enabled after the desired heating time has been set.

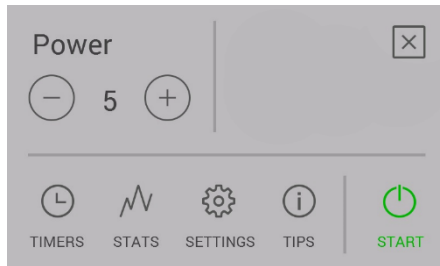
When setting heating times, please note the following: The timing must be in the future.

EDITING:

- 4) Disable timer.
- 5) Set new heating times.
- 6) Enable timer.

14 Adjustments

14.1 Display - settings



Pressing the "SET" button on the menu list takes you to the "Settings" menu.

You can now scroll up and down with the arrow keys.

Pressing the desired menu item switches you to that function.

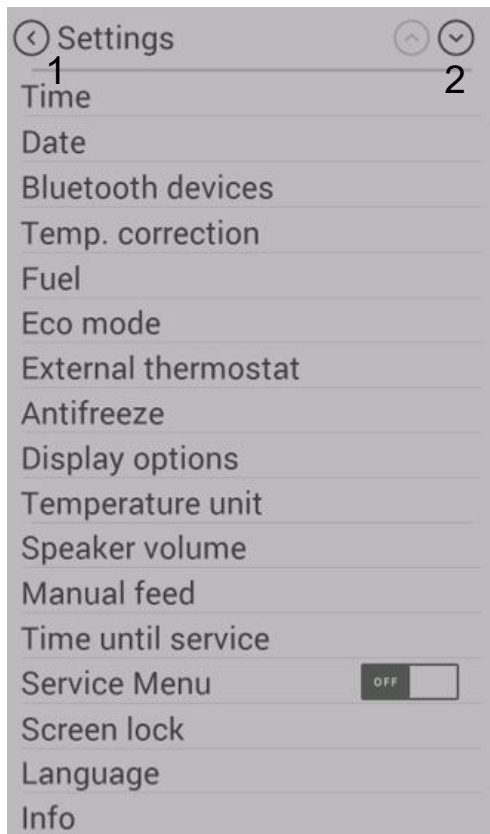


Fig. 71: Settings

1 Back

2 Scroll list

14.2 Menu item - time/date

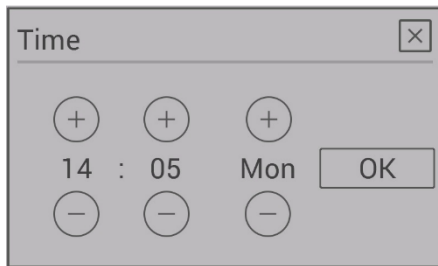


Fig. 72: Setting the time

Setting the time of day is necessary for the correct heating time, the statistics function and the logging of errors.

Set the hour, minutes, weekday, month and year and confirm the setting with OK.

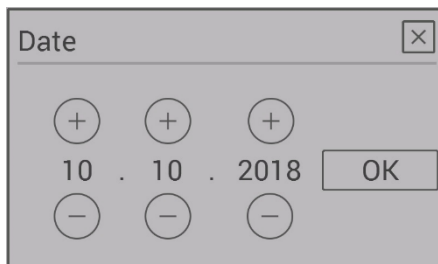


Fig. 73: Setting the date

14.3 Menu item - fuel

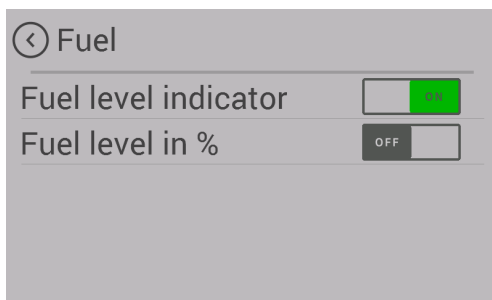


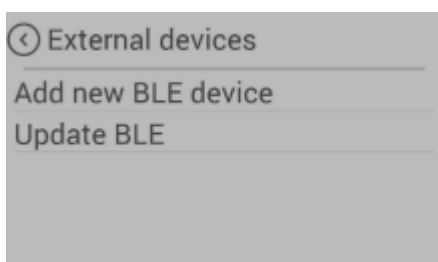
Fig. 74: Fuel

This submenu can be used to disable "filling level indicator".

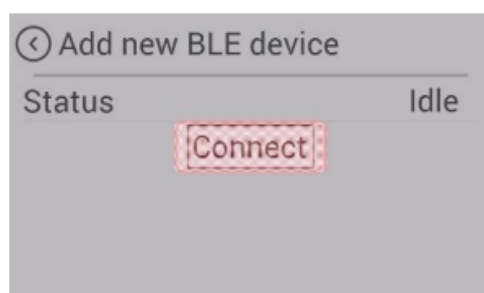
When deactivated the bar on the display disappears.

There will be no warning when the filling level is low.

14.4 Menu item - Bluetooth devices

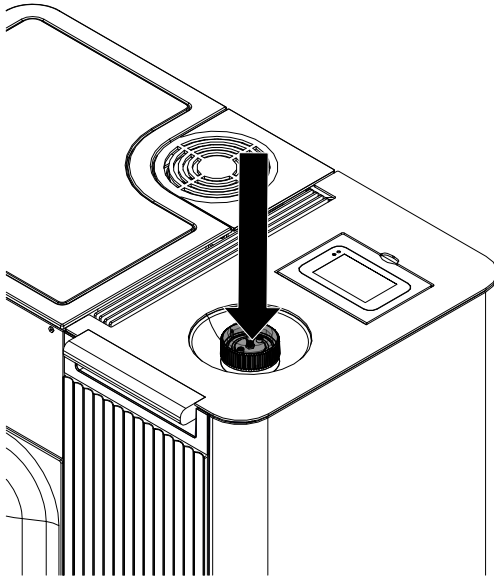


The SMART SPOT wireless room thermostat is available to you as an option for your hybrid stove. SMART SPOT works via Bluetooth technology. When used it must be enabled once with this menu item.



Connecting Austroflamm rotary controller to the hybrid stove

Press "Connect". A new device will be looked for.



Short press the rotary controller once.



After a few seconds the connection will be confirmed.

If the connection is not created on the first attempt, try again.

14.5 Menu item - eco-mode

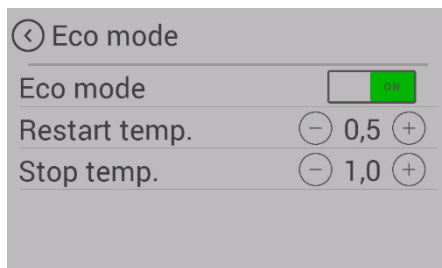


Fig. 75: Eco-mode

Eco-mode enables the stove to be automatically turned off and on at certain temperature settings specified by you.

You can set the switch-off and restart temperature in the eco-mode menu item.

To prevent starting / stopping too frequently, the temperature limits should not be set too narrowly. The stove must burn for at least an hour in order to come to operating temperature.

As a standard setting we recommend a restart temperature of 0.5 °C and a switch-off temperature of 1 °C.

14.6 Menu item - external thermostat

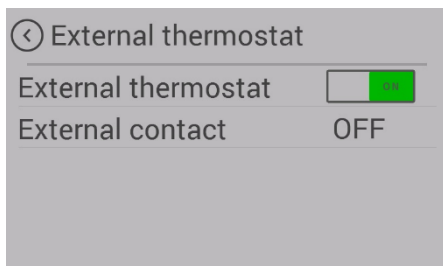
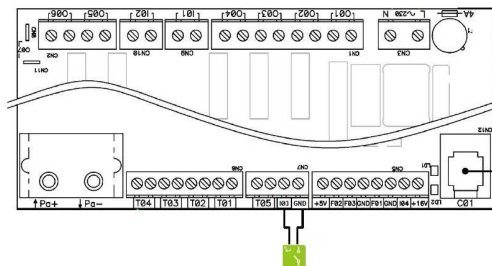


Fig. 76: External thermostat

The stove can optionally be controlled by an external thermostat.

- 1) For this purpose connect the potential-free contact of the thermostat to the main control at input "I03" & "GND".
 - ⇒ The 2-pin plug is optionally available (item no. 728151).
- 2) Then the function must be enabled in the menu Settings/External thermostat.
 - ⇒ The "External contact" display shows whether the external thermostat is switched ON or OFF.
 - ⇒ The stove will start/stop with a slight delay.
- 3) The external thermostat must be connected to the controls at the slots "I03" & "GND" (DC series).
 - ⇒ It applies the temperature control after enabling in the "External thermostat" menu item.

TIP

To enable the external thermostat, the stove must be manually started once after the thermostat has been installed.

14.7 Menu item - anti-frost

The anti-frost menu is used to automatically start the stove at a specified temperature. The menu only functions when the timer function is enabled.

14.8 Menu item - display options

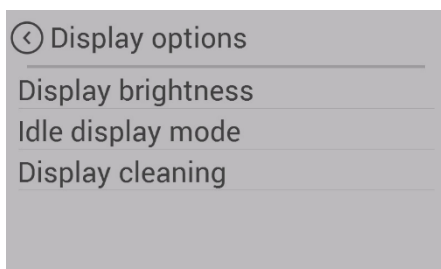


Fig. 77: Display options

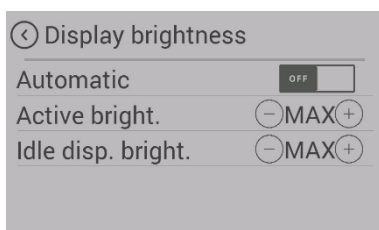


Fig. 78: Display brightness

The following display options are available.

Display brightness

Determines the display brightness during operation and during idle mode.



Fig. 79: Display Idle mode

Idle mode

If for 30 seconds nothing is pressed on the display, the display switches to the set Idle mode. If more than one choice is possible, the selection is displayed alternately.



Fig. 80: Display clean

Display clean

To ensure that when the display is being cleaned no function is unintentionally started, press "Start". The display is locked for 30 seconds. Works only when the pellet stove is off.

14.9 Menu item - temperature unit

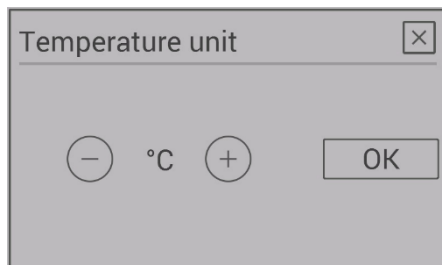


Fig. 81: Temperature unit

This menu item allows you to switch between displaying the temperature in °C and Fahrenheit.

14.10 Menu item - volume

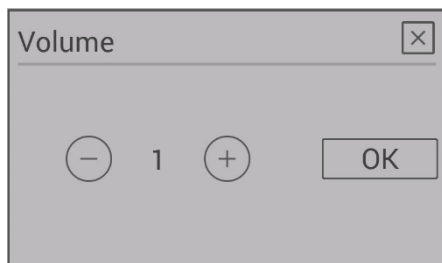


Fig. 82: Volume

Choose the volume for the key sound and for the signal sound of warnings and error messages.

Your appliance is supplied with standard volume 3.

14.11 Menu item - manual pellet feed

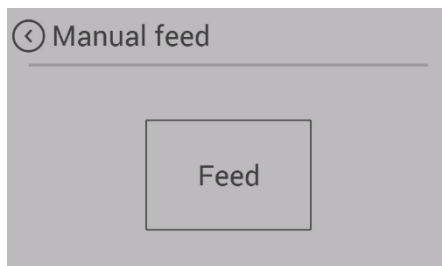


Fig. 83: Manual pellet feed

For filling the screw with pellets for the initial commissioning or after the spiral has run empty, you have the option of manual pellet feed.

If the screw conveyor is empty, the filling process can take up to 5 minutes.

On appliances with the combustion pot design, manual pellet feed can be enabled at any time.

On appliances with the riddling grate this function is only available after the START of the stove in ignition phase 2.

14.12 Menu item - service due

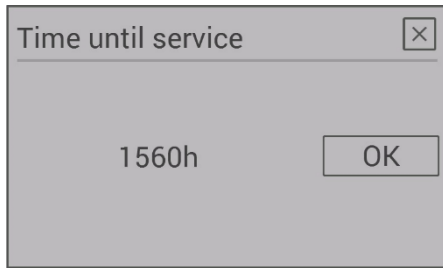


Fig. 84: Service due

Here you can see how many maintenance-free operating hours your stove still has before a service is required.

The service must be carried out by an authorised Austroflamm service engineer.

14.13 Menu item - service menu

This menu is reserved for the Austroflamm service engineer.

14.14 Menu item - display lock

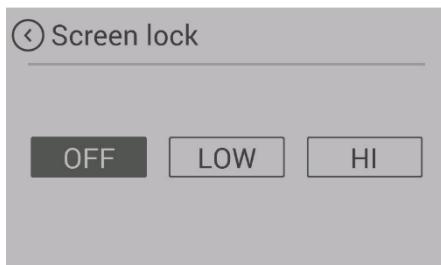


Fig. 85: Display lock

You have the option to restrict functions on the display ("Child safety").

LOW

Low lock level. Menu functions are disabled. The heat output can no longer be changed. The stove can however continue to started / stopped.

HIGH

The entire stove is locked. Starting and stopping are no longer possible.

In order to unlock again, switch back to the "Display lock" setting and disable the function.

14.15 Menu item - Language

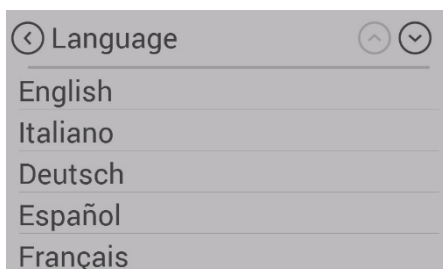


Fig. 86: Language

Choose the desired language on your control panel.

14.16 Menu item - Info



Fig. 87: Info

Hardware and software versions of the individual components are displayed here.

In case of servicing, please have the

- "Stove software version:" and the
- "Stove model no.:" ready.

14.17 Menu item - Heating statistics

| | |
|------------------|--------|
| ⏪ Today | |
| Total consumpt. | 0 kg |
| Heating time | 0:00 |
| Avg. power | 0,0 kW |
| Avg. temperature | 0,0 °C |

Fig. 88: Heating statistics

Usage data is displayed in the heating statistics. This can be shown for different time periods.

14.18 Menu item - tips

| | |
|---------------------|--|
| ⏪ Tips ⏩ ⏴ ⏵ | |
| Small flame? | |
| Bad combustion? | |
| Stove doesn't stop? | |
| Info in idle mode | |
| Time to service | |

Fig. 89: Tips

Here you can find important "tips" for the correct operation of your stove and answers to queries for possible problems.

14.19 Adjusting the firebox door

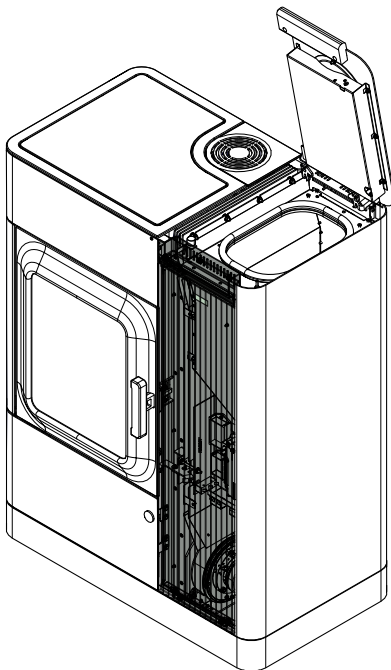


Fig. 90: Attaching the front support

- 1) Open hopper lid.
- 2) Remove the front support incl. cladding from the hybrid stove.

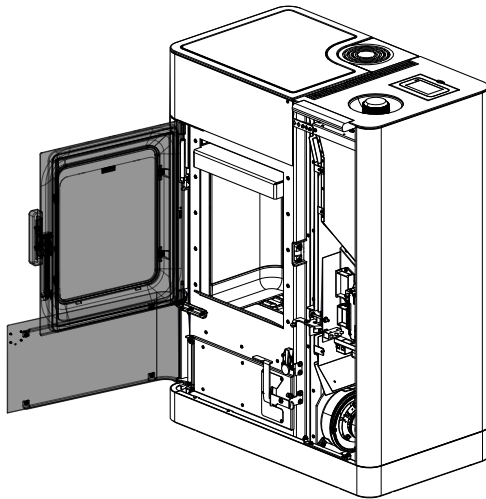


Fig. 91: Opening the two doors

- 3) Open firebox door and ash pan drawer.

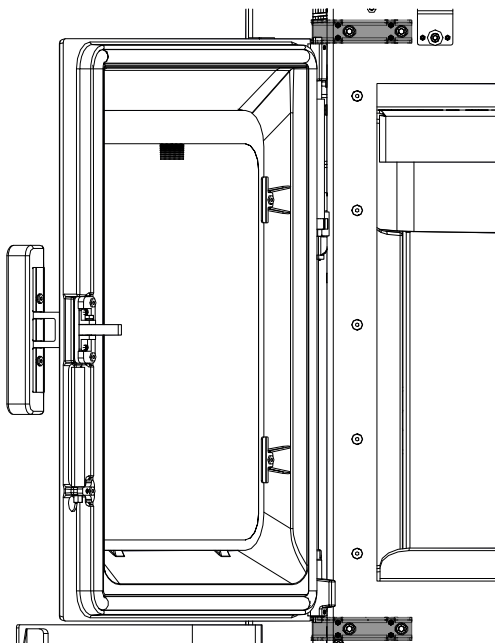


Fig. 92: Adjusting the firebox door

- 4) Door can be adjusted up and down on the hinges using the adjusting screws.

- ⇒ Using the screws (1) the door can be adjusted up, down, left and right.
- ⇒ Using the grub screws (2) the door can be adjusted in and out.

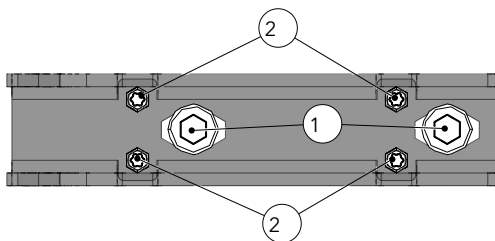


Fig. 93: Adjusting screws

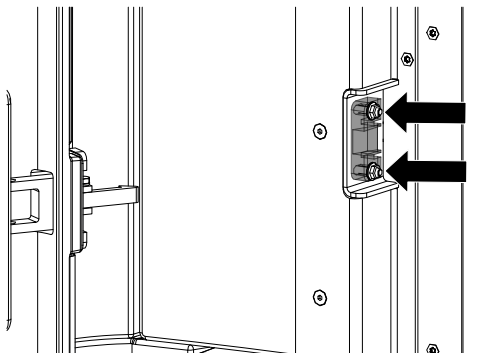


Fig. 94: Adjusting on the locking side

- 5) The door can be adjusted on the locking side using the two screws.

14.20 Setting the firebox door closing pressure

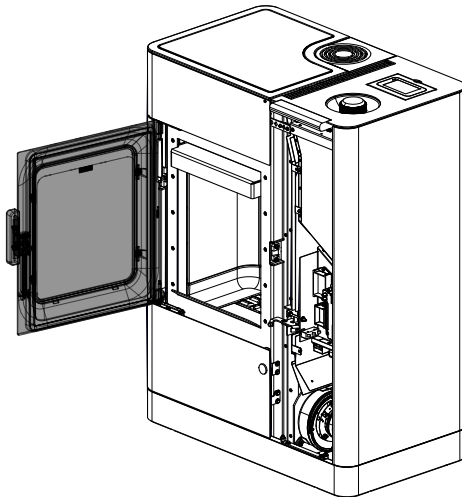


Fig. 95: Opening the door

1) Open the door.

2) If the front cladding is mounted it must be removed. Proceed , as described in the section Removing the front cladding [►on page 115].

3) Hold the bolt (1) with the open-ended spanner.

4) Loosen the grub screw (2) with the screwdriver.

5) Use the open-ended spanner to turn the bolt (1) in the desired direction (tightening or loosening the spring).

6) When desired position is reached, tighten the grub screw (2) with the screwdriver.

⇒ Closing pressure is adjusted

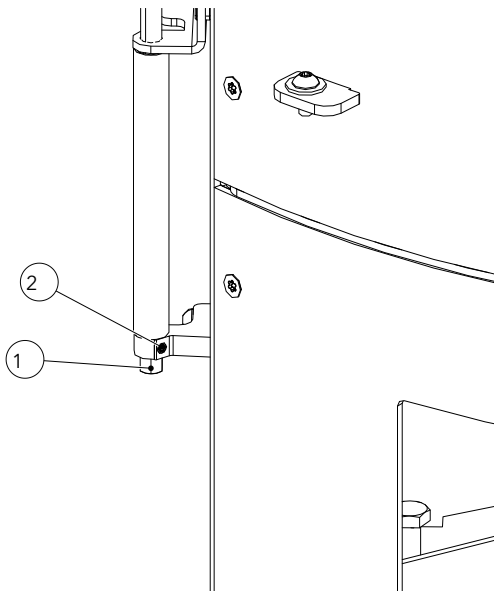


Fig. 96: Adjusting the closing pressure of the door

14.21 Adjusting the lower door

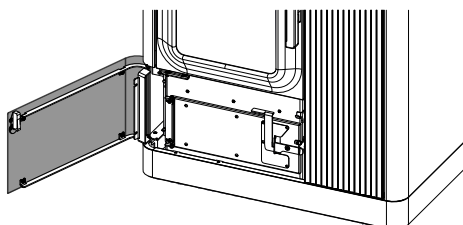


Fig. 97: Opening the lower door

1) Open lower door.

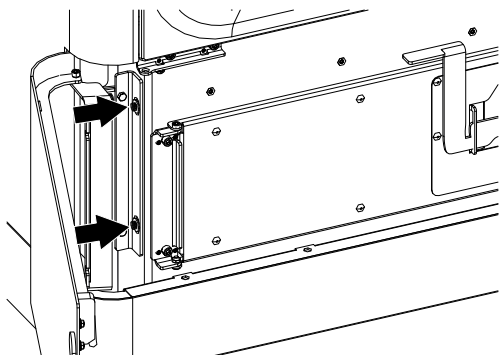


Fig. 98: Adjusting the lower door

- 2) The door can be adjusted at the bottom using the screws.

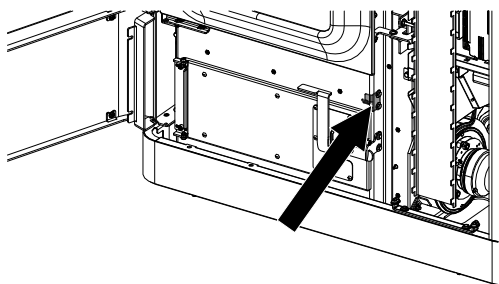


Fig. 99: Adjusting the door at the bottom on the lock side

- 3) On the lock side adjust the door using the screws.

14.22 Adjusting the ash box door

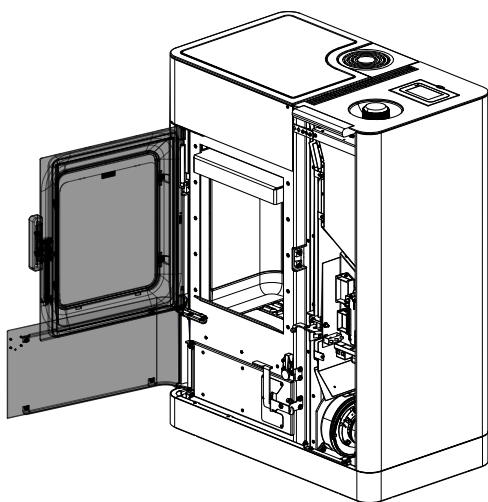


Fig. 100: Opening the doors

- 1) Open both doors.

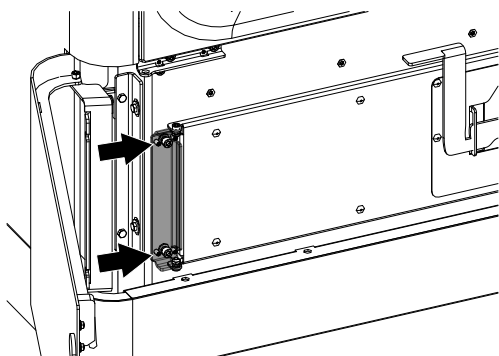


Fig. 101: Adjusting the ash box door

- 2) The ash pan door can be adjusted using the adjusting screws.

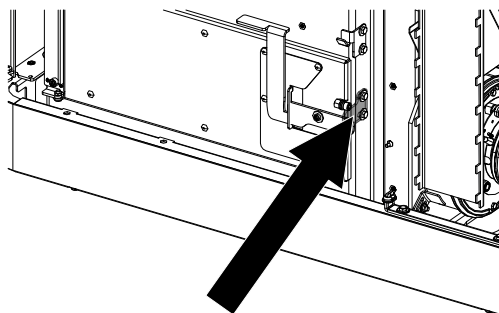


Fig. 102: Adjusting the ash pan door on the locking side

- 3) Adjust on the locking side using these screws.

14.23 Adjusting the front support

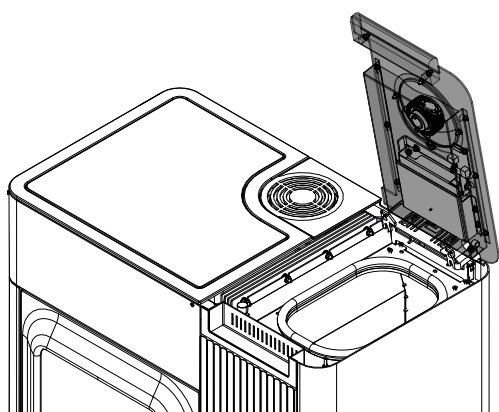


Fig. 103: Opening the hopper lid

- 1) Open hopper lid.

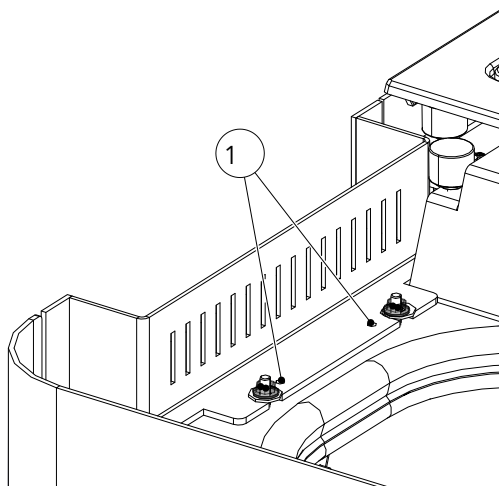


Fig. 104: Adjusting the front support at the top

- 2) The height of the front support can be adjusted using the grub screws (1).

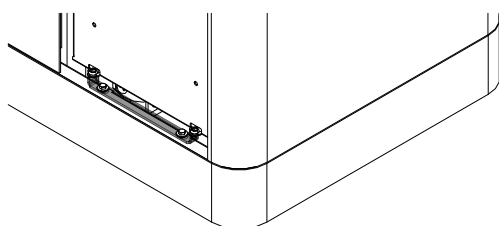


Fig. 105: Adjusting the front support at the bottom

- 3) The front support can also be adjusted at the bottom using the angle.

15 Maintenance

15.1 Intervals

Servicing falls due after a number of hours specific to the appliance has been reached, but at least 1x annually in order to **GUARANTEE THE WARRANTY!**

Cleaning- and maintenance intervals depend on the operating hours and connection situation.

| | |
|--|---|
| Cleaning the viewing window | as necessary |
| Visual inspection of riddling grate, remove adhering deposits | every 2-3 operating days |
| Empty the ash box and clean the firebox | as necessary |
| Clean the exhaust gas pipes | 1 x annually or when display shows due for service |
| Cleaning screw shaft, pellet hopper | min. 1 x annually or when the pellet supply is visibly reduced and the STB turns off the heating appliance. |
| Replace the battery | Recommendation: every 2 years |
| Check all seals (door, heat exchanger lid, ash box, hopper lid); replace as necessary. | 1 x annually |

The hybrid stove and its parts must be cleaned in compliance with the above overview.

Have your hybrid stove inspected and maintained annually before the start of the cold season by an Austroflamm engineer.

15.2 Changing the storage battery

A CR2032 battery is located in the control unit. This battery enables the control unit to save certain data - e.g. time, date, heating times etc. even during a power failure, or when the mains power supply is disconnected.

If the battery is flat, the control unit will continue to function normally. However, in the event of a power failure, the above-mentioned data will be lost. These data must then be saved afresh.

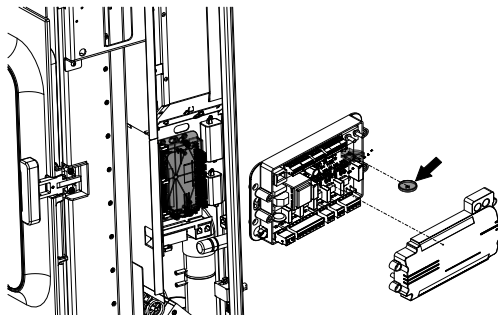


Fig. 106: Changing the storage battery

Change the battery every 2 years, as follows:

Changing the battery:

- 1) "ON" switch. Control systems must remain switched on, as otherwise the data will be lost.
- 2) The battery is located on the central control unit. To replace it, the right-hand side cladding of the pellet stove must first be removed. Then remove the cover of the control unit.
- 3) Use insulated pliers or a similar tool to remove the old battery from the holder.
- 4) Insert the new battery, taking note of the correct polarity.

16 Cleaning

16.1 Cleaning the hybrid stove, flue gas paths and flue pipe

The hybrid stove, the flue gas paths and flue pipes should be annually if not even more often, e.g.

- after the chimney has been cleaned,
- checked for deposits and
- cleaned as necessary.

TIP

The chimney must likewise be regularly cleaned by the chimney sweeper. Your master chimney sweep will inform you of the necessary intervals. The hybrid stove should be inspected annually by a specialist.

NOTICE

Carry out any cleaning work while the hybrid stove is in the cold state.

16.2 Emptying the ash pan

- On a regular basis and in good time (at least 1 x per week), remove the ashes from the firebox and empty the ash pan. How often the ashes need to be emptied also depends in which mode you are operating your hybrid stove.
 - If the firebox is not regularly cleaned of ash then there is a danger that the combustion air openings become blocked and the appliance suffers damage.

, To empty the ash pan, proceed as follows:

NOTICE

Be aware when emptying the ash pan that there might be embers in the ash pan. Only remove the ash pan when the hybrid stove is in the cold state.

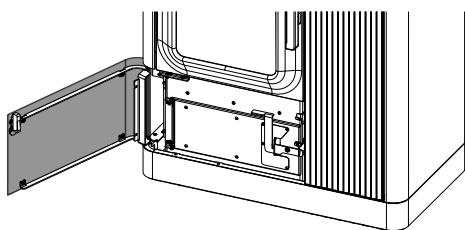


Fig. 107: Bottom door open

1) Open bottom door.

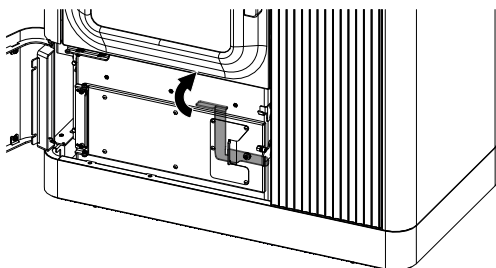


Fig. 108: Opening the ash pan door

2) Open the ash pan door.

⇒ Push the lever upwards.

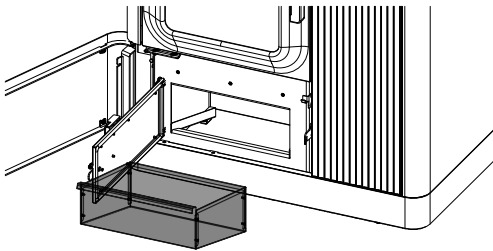


Fig. 109: Removing the ash pan

3) Remove ash pan.

4) After emptying, reinsert the ash pan and close all the doors.

16.3 Cleaning and emptying the riddling grate

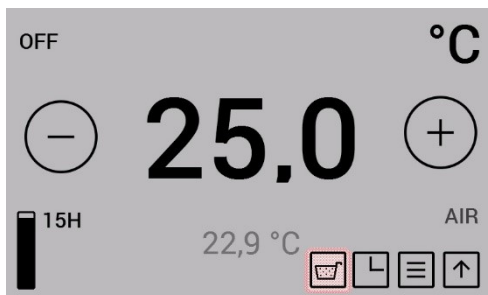


Fig. 110: Riddling grate display

On stove models with automatic riddling grate, each time the stove stops the combustion residues on the riddling grate are tipped into the ash pan. The ash pan must be emptied as required.

The collection of fly ash in the combustion chamber is normal and should be vacuumed out per week of operation.

The combustion pot and the riddling grate must be inspected every 2-3 days of operation for adhering deposits and cleaned with a wire brush.

The riddling grate is closed by pressing the "Release ash pan" button. This process takes approximately 90 seconds. After this the ash box can be removed.

This feature is only possible in the "OFF" operating condition.

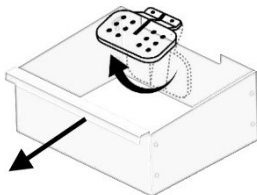


Fig. 111: Riddling grate

16.4 Cleaning the exhaust gas pipes

1) Taking off the cooking cover.

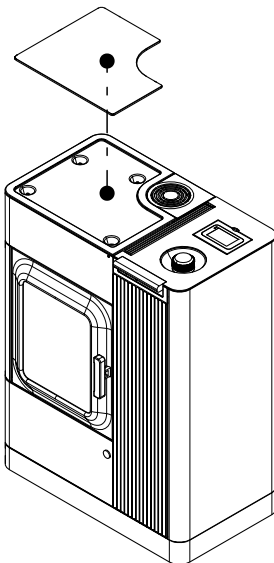


Fig. 112: Taking off the cooking cover

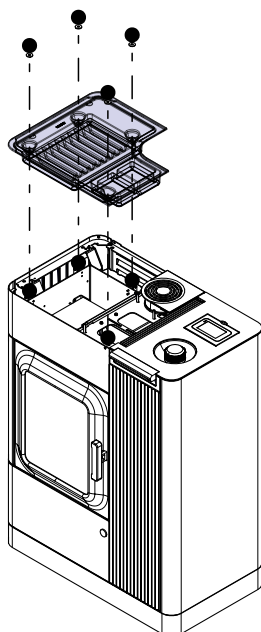


Fig. 113: Removing the hotplate

- 2) Remove nuts and washers from the hotplate and take the hotplate off.

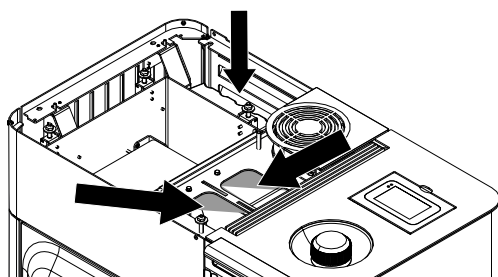


Fig. 114: Cleaning the exhaust gas pipes at the top

- 3) Clean the exhaust gas pipes indicated with a vacuum cleaner.

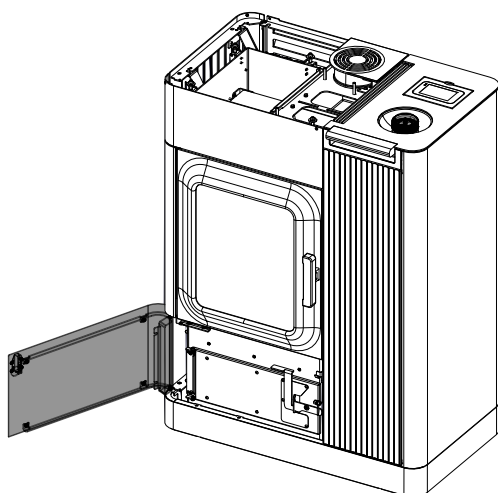


Fig. 115: Opening the door

- 4) Open lower door by pressing.

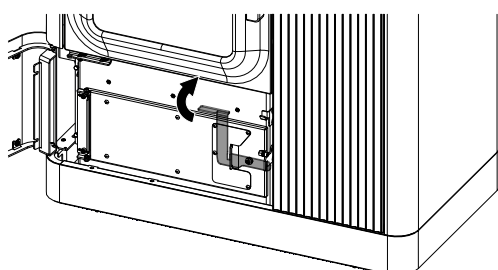


Fig. 116: Opening the ash pan door

- 5) Open the ash pan door.
⇒ Push the lever upwards.

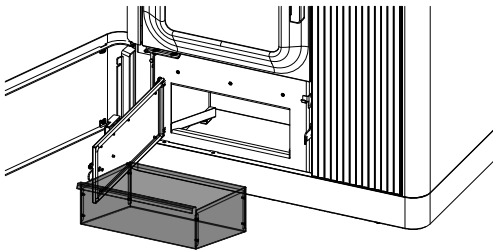


Fig. 117: Removing the ash pan

6) Remove ash pan.

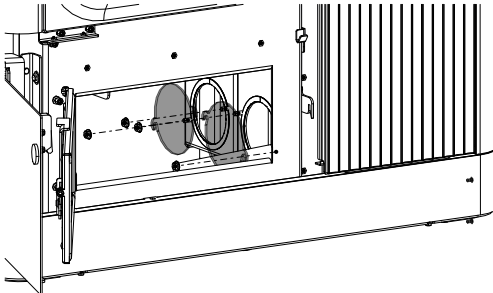


Fig. 118: Removing the covers

7) Remove the interior covers and clean the interior space with a vacuum cleaner.

8) Reattach all the covers.

9) First empty ash pan (if full) and then reinsert.

10) Close all the doors.

11) Attach hotplate and cooking cover.

16.5 Cleaning the door window

Spray window with glass cleaner and leave it for a moment to take effect.

- We recommend cleaning the glass with our Austroflamm glass cleaner or a commercially available window cleaner.
- Prevent door- or window seals from coming into contact with water or cleaner, since these will otherwise harden and in doing so lose their function. Only intact seals will ensure that your hybrid stove functions flawlessly.

16.6 Cleaning surfaces

- Varnished surfaces may only be cleaned with a soft cloth (if necessary damp).
- Soak up dissolved dirt with absorbent cloths or household paper.
- For stainless steel surfaces there are also special cleaners.

17 Alarms and error messages

17.1 Listing of the combined warnings and error messages

Alarms are displayed on the control panel in yellow. When an alarm is displayed the hybrid stove can continue to be used. Errors are displayed in red. When errors are displayed the hybrid stove is not ready for operation.

| Warning code | Description | Possible cause | Solution |
|-------------------|-------------------------|--|--|
| Error code | | | |
| Alarm - A001 | Fuel level low | 1. The fuel level is low. 2. The filling level indicator was not reset to "FULL" after topping up." | 1. Top up pellets and reset the filling level indicator to "FULL". 2. Set filling level indicator to "FULL". |
| Alarm - A002 | Maintenance required | | Maintenance by service engineer required. |
| Alarm - A004 | Storage battery dead | The storage battery has been used for more than 2 years and not replaced. | Change control storage battery (CR2032). The battery must be changed every 2 years as part of a service. |
| Alarm - A006 | Firebox door open | | Close firebox door. Should the error persist, please contact your Austroflamm dealer. |
| Error - E004 | Communication error | Communication error between controls, display or WLAN BOX. | Check data cable plug connections on the rear of the stove. |
| Error - E101 | Ignition phase 3 failed | 1. The pellet hopper is empty. 2. Lower-quality or old pellets. 3. The screw conveyor is blocked. 4. Firebox temperature sensor faulty or incorrectly connected. 5. Other errors | ATTENTION: Only carry out when stove is cold! 1. Check whether there are pellets in the pellet hopper and in the screw conveyor, and top up pellets if necessary. 2. Replace the pellets. 3. Please contact your Austroflamm dealer. The screw conveyor needs cleaning. 4. Please contact your Austroflamm dealer. The firebox temperature sensor must be replaced or correctly connected. Empty the combustion pot, reset the error and restart the stove. Should the error persist, please contact your Austroflamm dealer. |

| Warning code Error code | Description | Possible cause | Solution |
|----------------------------|---|--|---|
| Error - E102 | Automatic ignition failed | 1. The automatic Ignition has been manually cancelled. 2. Pellet stove leaking. 3. Supply air pipe, combustion pot, riddling grate, exhaust gas pipes or flue pipe contaminated. 4. Negative pressure too low. 5. The exhaust gas fan is defective, disabled or contaminated | ATTENTION: Only carry out when stove is cold! 1. Empty the combustion pot, reset the error and restart the stove. 2. Check whether the firebox door and ash box door are properly locked, whether the pellet hopper lid is closed and whether the seals are worn or damaged. 3. The affected components must be cleaned. 4. Please contact your Austroflamm dealer. 5. Please contact your Austroflamm dealer. Empty the combustion pot, reset the error and restart the stove. Should the error persist, please contact your Austroflamm dealer. |
| Error - E105 | Software error | | Please contact your Austroflamm dealer. The software must be reinstalled. |
| Error - E107 | Firebox temperature sensor defective | Firebox temperature sensor faulty or incorrectly connected. | Should the error persist, please contact your Austroflamm dealer. The firebox temperature sensor must be replaced or correctly connected. |
| Error - E108 | Safety temperature limiter (STL) activated or defective Pellet hopper lid open | | Please contact your Austroflamm dealer to find out why the STL has been activated. Close pellet hopper lid. Should the error persist, please contact your Austroflamm dealer. |
| Error - E109 | Riddling grate not closed | | "Check and clean the riddling grate. Should the error persist, please contact your Austroflamm dealer." |
| Error - E110 | Room temperature sensor defective | Room temperature sensor faulty or incorrectly connected. | Should the error persist, please contact your Austroflamm dealer. |

| Warning code | Description | Possible cause | Solution |
|-------------------|--|--|--|
| Error code | | | |
| Error - E114 | Ignition phase 2 failed fire-box temperature too low (pellet operation)" | 1. The pellet hopper is empty. 2. Lower-quality or old pellets. 3. The screw conveyor is blocked. 4. Firebox temperature sensor faulty or incorrectly connected. 5. Other errors | ATTENTION: Only carry out when stove is cold! 1. Check whether there are pellets in the pellet hopper and in the screw conveyor, and top up pellets if necessary. 2. Replace the pellets. 3. Please contact your Austroflamm dealer. The screw conveyor needs cleaning. 4. Please contact your Austroflamm dealer. The firebox temperature sensor must be replaced or correctly connected. Empty the combustion pot, reset the error and restart the stove. Should the error persist, please contact your Austroflamm dealer. |
| Error - E115 | Software error or controls defective | | Please contact your Austroflamm dealer. The software must be reinstalled or the controls must be replaced. |

17.2 Resetting alarm and error messages

In the event of a warning or error a yellow or red message with the description is displayed.

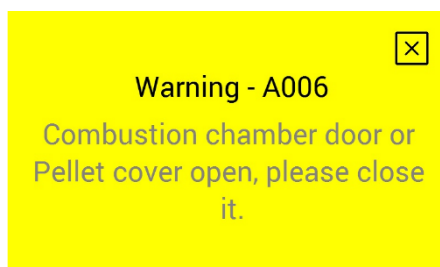



Fig. 119: Warning

- 1) To close the warning display, tap .
 - ⇒ Closing the display does not reset the warning.
 - ⇒ To reset the warning, the problem must be resolved.
 - ⇒ However, the stove can continue to be operated despite the warning display being active.

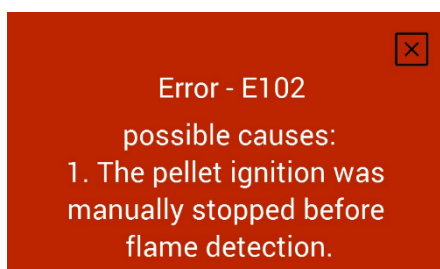



Fig. 120: Error

- 2) Close the error display by tapping .
 - ⇒ Closing the display does not reset the error.
 - ⇒ To reset the error, the problem must be resolved.
 - ⇒ When an error occurs the stove cannot be operated.

17.3 Safety temperature limiter

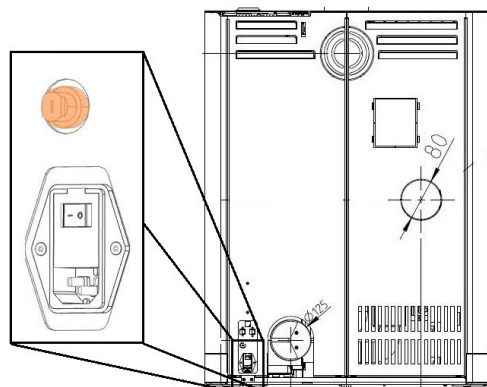


Fig. 121: Safety temperature limiter

Your stove is fitted on the back with a safety temperature limiter (1).

This automatically switches off in the event of overheating (temp. ≥ 105 °C). In the event of a switch-off the cause must be determined. To make the stove operable again, after cooling down, press in the green reset button on the safety temperature limiter.

Safety temperature limiter (1) with removable black protective cap.

18 Electrical connection diagram

Electrical diagrams can be found directly on the homepage in the download section of the individual hybrid stove.

NOTICE

Repairs to your hybrid stove must only be carried out by authorised Austroflamm engineers.

19 Dismantling

For correct uninstallation and dismantling of the hybrid stove, contact your Austroflamm specialist dealer.

19.1 Dismantle the steel front

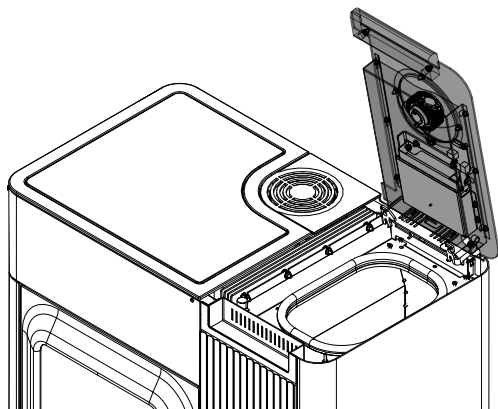


Fig. 122: Opening the hopper lid

1) Open hopper lid.

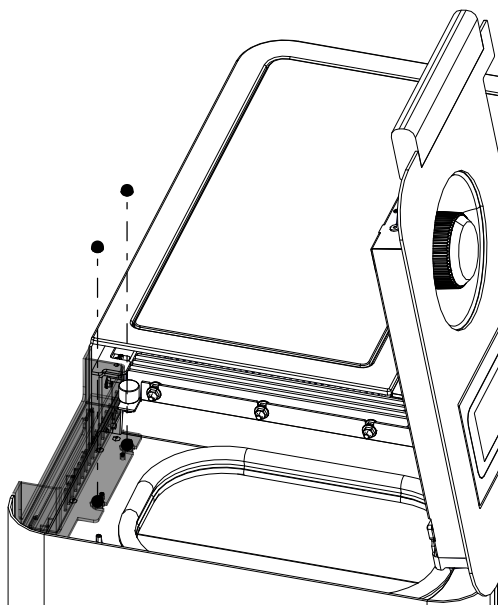


Fig. 123: Mounting the steel front

2) Loosen the screws from the steel front and remove it.

19.2 Removing side cladding

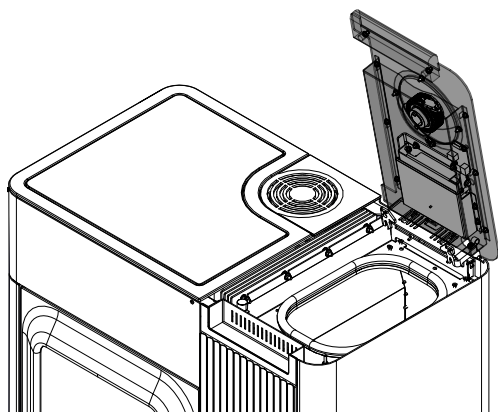


Fig. 124: Opening the hopper lid

1) Open hopper lid.

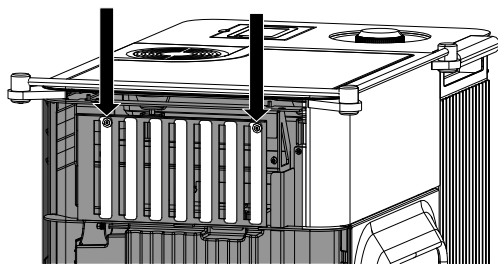


Fig. 125: Removing the left-hand side cladding

- 2) On the left-hand side of the hybrid stove, undo the screws indicated and remove the left-hand side cladding.

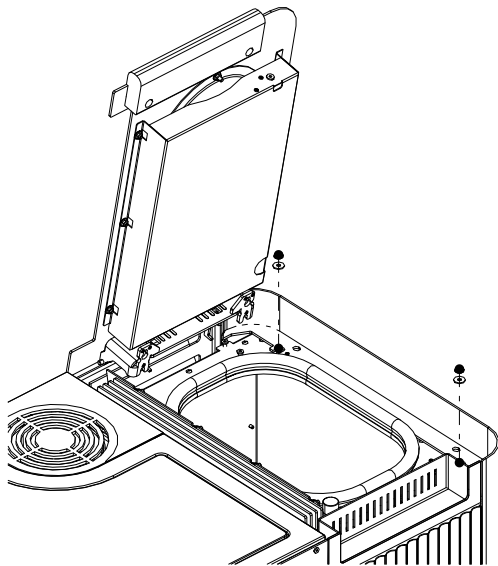


Fig. 126: Removing the right-hand side cladding

- 3) Undo the screws and unhinge the right-hand side cladding upwards.

19.3 Removing the rear panel

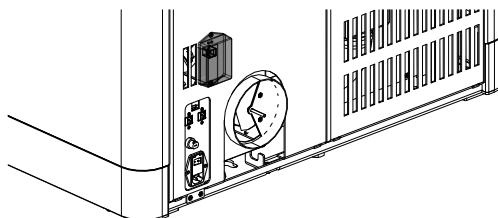


Fig. 127: Removing cover of WLAN box

- 1) Remove cover of the WLAN box.

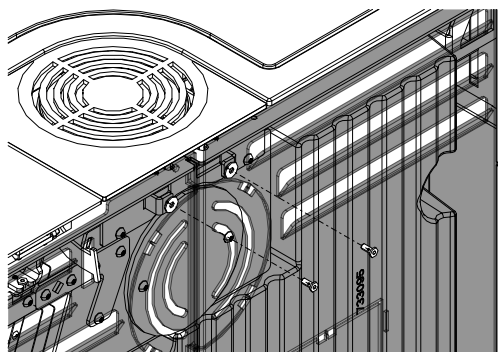
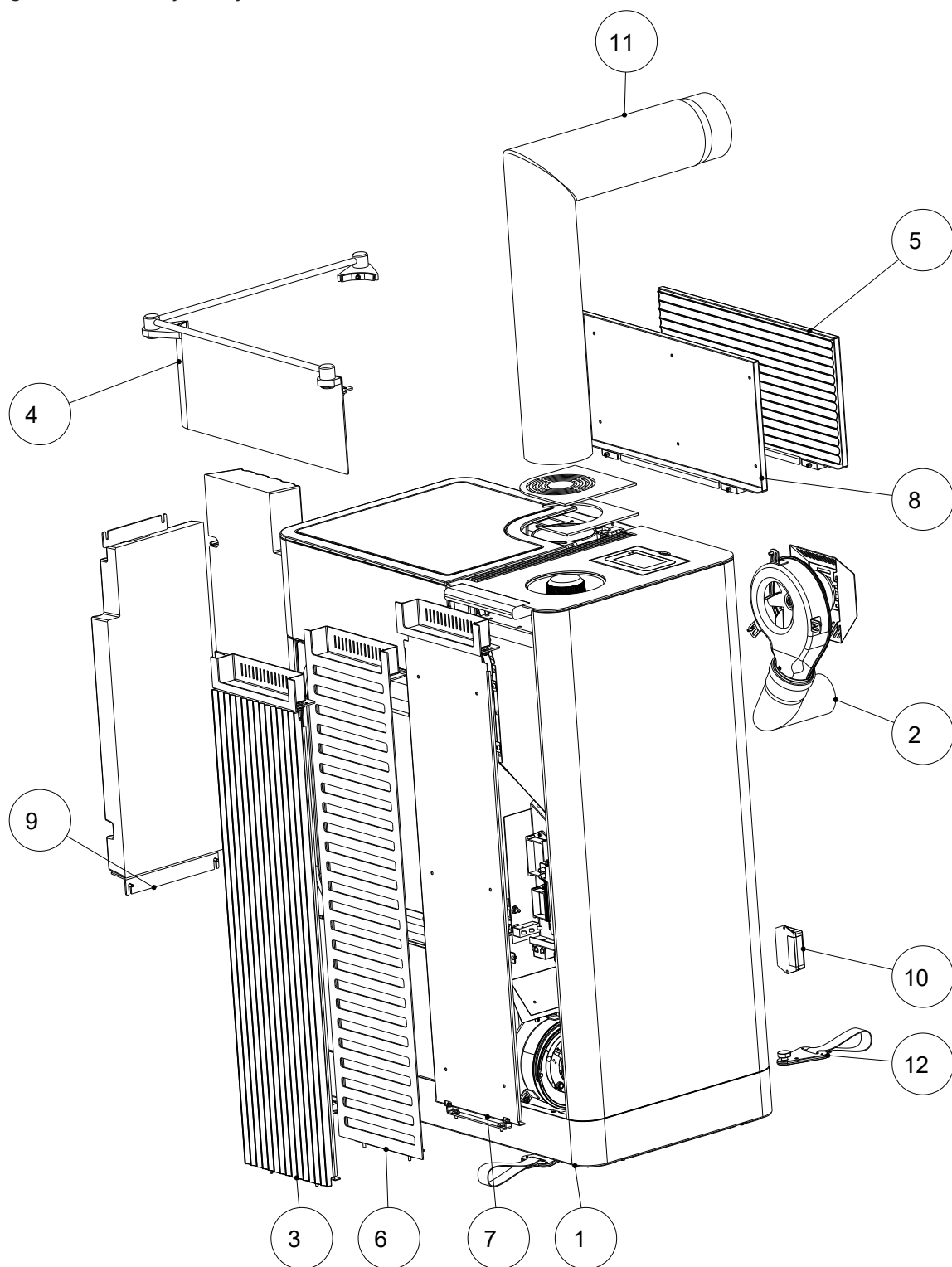


Fig. 128: Removing the rear panel

- 2) Undo the screws of the rear panel and unhinge the rear panel.

20 Accessories

Have defective parts (accessories, spare parts) replaced by your specialist hybrid stove dealer. This guarantees that your hybrid stove is and remains safe and functional.



| Item no. | Quantity | Article | Article no. |
|----------|----------|--------------------------------------|-------------|
| 1 | 1 | Mo Duo Cook | 816001 |
| 2 | 1 | Air distribution module (LVM) MO DUO | 805003 |
| 3 | 1 | Front ceramic, complete | 816002-XX |
| 4 | 1 | Railing, complete with front trim | 816003 |
| 5 | 1 | Board wall ceramic, complete | 816004-XX |
| 6 | 1 | Steel front, complete | 816007-29 |
| 7 | 1 | Front support, complete | 816002-XX |
| 8 | 1 | Board wall support, complete | 816004-XX |
| 9 | 1 | HMS, complete | 816010 |
| 10 | 1 | WiRCU box, complete | 800012 |
| 11 | 1 | Elbow piece 130 - set | 620066 |
| 12 | 4 | Transport aid, complete | 361224 |
| 13 | 1 | IR remote control | 778753 |

21 Spare parts

Spare parts can be ordered through our dealers.

For ordering spare parts, it is necessary to provide the type plate picture or data from the type plate of your hybrid stove. This guarantees proper spare parts for your specific hybrid stove.

22 Disposal

NOTICE

To dispose of the hybrid stove properly, get in touch with the local (possibly municipal) waste disposal company.

NOTICE

We recommend that you remove those components of the hybrid stove which have been in contact with fire such as window, combustion chamber, grates, firebox lining (Keramott), ceramic, sensors and baffle plates and dispose of them in the household waste.

NOTICE

For correct uninstallation and dismantling of the hybrid stove, contact your Austroflamm specialist dealer.

Electric and electronic components

Remove the electric and electronic components from the appliance by dismounting them. These components must not be disposed of via non-recyclable waste. Disposal should be carried out professionally via the electrical and electronic waste return system.

Keramott

Remove Keramott components. If present, fastening elements must be removed beforehand. Keramott components that have been in contact with fire or flue gas must be disposed of. Reuse or recycling is not possible. Local disposal options must be observed.

Steel sheet

Disassemble steel-sheet components of the appliance by mechanical crushing. If present, remove seals beforehand. Dispose of steel sheet parts as metal scrap. Local disposal options must be observed.

Cast iron

Disassemble cast-iron components of the appliance by unscrewing or flexing them from one another, or alternatively by mechanical crushing. If present, remove seals beforehand. Dispose of the cast-iron parts as metal scrap. Local disposal options must be observed.

Natural stone

Mechanically remove any natural stone present from the appliance and dispose of it as construction waste. Local disposal options must be observed.

Fittings etc. (for water-carrying appliances)

Disassemble the components for carrying water by unscrewing and removing them and dispose of them as metal scrap. Local disposal options must be observed.

Seals (glass fibre)

Mechanically remove the seals from the appliance. These components must not be disposed of via non-recyclable waste as glass fibre waste cannot be destroyed through burning. Dispose of seals as glass- and ceramic fibre waste (artificial mineral fibres (AMF)). Local disposal options must be observed.

Handles and decorative elements made of metal

If present, disassemble or remove handles and decorative elements made of metal and dispose of as metal scrap. Local disposal options must be observed.

23 Warranty and guarantee

1. Warranty statement

For your AUSTROFLAMM hybrid stove, we guarantee the flawless performance of the body for six years, and of all other steel and cast iron components for two years from the date of first sale.

Steel and cast-iron parts and electrical and electronic components that manifest material- and or processing defects during the guarantee period (warranty case) will be replaced for new parts provided that the warranty case has been asserted to the best of the holder's knowledge within the statutory warranty period. Functional problems with electronic accessories (e.g. WLAN BOX, SmartSpot) shall only justify a warranty claim for the particular accessory.

Our warranty only covers the free delivery of the new parts: work- and travel times are not recorded.

2. Exceptions

We do not provide a guarantee on wear parts (e.g. Keramott, seals and grate or combustion cavity, ignition cartridge, temperature sensor, flange bearing), surface coatings, varnish, glass and ceramics. In the case of such defects no warranty case has occurred.

When heating up, during operation and when cooling down, your hybrid stove may produce some noise (crackling, soft clicking). This is caused by the various materials expanding and contracting under the influence of temperature in your hybrid stove. Noise of this kind does not constitute a warranty claim and do not constitute a warranty claim.

The territorial scope of validity of our guarantee covers Austria and Germany. In all other countries, separate conditions of the importer apply to the respective country.

No warranty case occurs if your Austroflamm hybrid stove is not located within the territorial scope of validity, which does not change if it is transported or dispatched by Austroflamm."

3. Requirements

A warranty case shall only then be replaceable if your Austroflamm hybrid stove has been operated, maintained, installed and commissioned by a specialist authorized by Austroflamm, all in compliance with the user handbook. For the replaceability of the warranty case the start-up log must be received by Austroflamm within one month at the latest of the initial commissioning. In order to make a claim on the warranty, repairs to your hybrid stove insert must only be carried out by a service engineer authorized by Austroflamm.

The warranty claim is asserted with the invoice and serial number with the Austroflamm specialist dealer via whom the purchase was made. An unjustified warranty claim will be charged back to you.

Servicing falls due after a number of hours specific to the appliance has been reached, but at least 1x annually in order to GUARANTEE THE WARRANTY!

4. Guarantee

This guarantee does not affect your statutory warranty rights towards us. Should your Austroflamm hybrid stove already be defective at the point of handover, you can always connect us within the framework of the statutory warrant regardless of whether there is a warranty claim or the guarantee is claimed.

24 Start up log

| Operator / Customer | Dealer / Engineer |
|----------------------|----------------------|
| Name | Company |
| Street | Street |
| Town and postal code | Town and postal code |
| Telephone | Telephone |
| Email | Email |

| Pellet stove | | |
|--|--|--|
| Model | Control software version | |
| Serial number | Control panel software version | |
| Technical defects | WLAN Box software version | |
| Visual defects | WLAN module <input type="checkbox"/> yes <input type="checkbox"/> no | |
| Accessories / defects (SmartSpot, air distribution module, etc.) | | |

| On-site conditions | |
|---|--|
| Socket earthed (see electric installation test certificate) | Number of elbows: Total length of flue pipes: |
| Type of chimney: <input type="checkbox"/> brick <input type="checkbox"/> stainless steel <input type="checkbox"/> firebrick | Flue pipes in plug-in system <input type="checkbox"/> with seal lip <input type="checkbox"/> without seal lip |
| Chimney diameter: _____ chimney flue height: _____ | Sea level: |
| Chimney flue - Approved by chimney sweep: <input type="checkbox"/> yes <input type="checkbox"/> no | Chimney flue-/draught: Actual value: _____ Target value: 3-12 Pa |
| Controlled living space ventilation <input type="checkbox"/> yes <input type="checkbox"/> no | Flue pipe diameter: |
| Other: | Outside temperature for draft measurement: |

| Appliance - Preparation for Start, Functional Check | | | |
|--|--|-------------------------------------|--|
| Pellet hopper loaded | | Induced draught fan function tested | |
| Pellet quality: e.g. OE standard, DIN plus, ENplus A1 | | Screw motor function tested | |
| Riddle grate function tested | | Ignition cartridge function checked | |
| Keramott "burnt white" after trial | | Partial load test carried out | |
| Firebox door seal checked <input type="checkbox"/> yes <input type="checkbox"/> no | | | |

| Instructions for Operator / Customer | | | |
|--|--|---|--|
| Instructions for handling the appliance explained clearly and comprehensibly | | Cleaning and maintenance interval explained | |
| Terms of the guarantee and warranty explained | | Photographic documentation of actual condition - hybrid stove installation (Please be sure to obtain the customer's consent beforehand) | |
| <input type="checkbox"/> wire brush <input type="checkbox"/> glove <input type="checkbox"/> user instructions | | (Start, combustion and burnout phases carried out.) | |

The end customer confirms that they can now put the stove into operation unassisted. They further confirms that the stove is in a fully functional state and free of defects.

Place, date

Signature Operator / Customer

Signature Technician

25 Service Report

| Date | Technicians | Notes | Work carried out, replacement parts installed |
|------|-------------|-------|--|
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |

| Date | Technicians | Notes | Work carried out, replacement parts installed |
|------|-------------|-------|--|
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |

AUSTROFLAMM GMBH
Austroflamm-Platz 1
A- 4631 Krenglbach

Tel: +43 (0) 7249 / 46 443
www.austroflamm.com
info@austroflamm.com

816001 - 945056

