

SPARE PARTS RETURNS

RETAILER													
First and last name:													
Street:													
Postcode, Town:													
Telephone:					Email:								
CUSTOMER / OPERATOR													
First and last name:													
Street:													
Postcode, Town:													
Telephone:					Email:								
STOVES / PELLET STOVES / HYBRID STOVES / FIREPLACE INSERTS													
Name of model:					Serial number:								
DETAILS OF SPART PART DELIVERY													
CALL number:					Order number:								
DETAILS OF THE COMPLAINT RE STOVE													
Visual defect:				<input type="checkbox"/> yes		Technical defect:				<input type="checkbox"/> yes			
Damaged in transit:				<input type="checkbox"/> yes		Pellet stove error message:							
DETAILS OF THE SPARE PART/PARTS													
Article number	Exchanged				As new				Defective				No.
	<input type="checkbox"/>	yes	<input type="checkbox"/>	no	<input type="checkbox"/>	yes	<input type="checkbox"/>	no	<input type="checkbox"/>	yes	<input type="checkbox"/>	no	
	<input type="checkbox"/>	yes	<input type="checkbox"/>	no	<input type="checkbox"/>	yes	<input type="checkbox"/>	no	<input type="checkbox"/>	yes	<input type="checkbox"/>	no	
	<input type="checkbox"/>	yes	<input type="checkbox"/>	no	<input type="checkbox"/>	yes	<input type="checkbox"/>	no	<input type="checkbox"/>	yes	<input type="checkbox"/>	no	
	<input type="checkbox"/>	yes	<input type="checkbox"/>	no	<input type="checkbox"/>	yes	<input type="checkbox"/>	no	<input type="checkbox"/>	yes	<input type="checkbox"/>	no	
	<input type="checkbox"/>	yes	<input type="checkbox"/>	no	<input type="checkbox"/>	yes	<input type="checkbox"/>	no	<input type="checkbox"/>	yes	<input type="checkbox"/>	no	
FURTHER DETAILS OF THE RETURN / COMPLAINT:													

Place, Date

Company signature of the retailer